

## Quick Guide to Ways We Can Help

| Services we provide                          | Who can help   | Ways they can help  | For more info   |
|--|--|---|---|
| Cancer<br>Information                        | <ul> <li>Cancer Information<br/>Service Line</li> <li>Puck Learning Resource<br/>Center (Library)</li> </ul>   | <ul> <li>Answer questions about cancer</li> <li>Provide books and information<br/>on cancer</li> <li>Perform searches on health topics</li> </ul>   | Call or visit the Puck Learning Resource Center* (Library) 216-286-4636  *Located at main campus of UH Seidman Cancer Center – open to all patients  Call the Cancer Information Service Line at 1-800-641-2422 |
| Symptom<br>Management and<br>Supportive Care | Symptom Management and Supportive Care Clinic*  * Located on first floor of the main campus of UH Seidman Cancer Center  Inpatient Palliative Care team (for patients in the hospital)   | <ul> <li>Talk with you about your values, goals for care and treatment choices</li> <li>Provide added support to help manage:         <ul> <li>Pain</li> <li>Fatigue (feeling tired)</li> <li>Shortness of breath</li> <li>Depression</li> <li>Anxiety (worry)</li> <li>Loss of appetite</li> <li>Problems sleeping</li> <li>Constipation</li> <li>Nausea/Vomiting</li> </ul> </li> </ul> | Speak with your doctor<br>or nurse  |
| Coping and<br>Emotional<br>Support           | <ul> <li>Mental health clinical<br/>nurse specialist (CNS)</li> <li>Social workers</li> <li>Symptom Management<br/>and Supportive Care team</li> <li>Psychiatrists</li> <li>Inpatient Palliative Care<br/>team (for patients in<br/>the hospital)</li> </ul> | <ul> <li>Talk with you and your loved ones about your concerns, worries or upset feelings</li> <li>Provide the support you need</li> <li>Address concerns about sexuality, self-image and changes in family roles</li> </ul>  | Speak with your doctor<br>or nurse  |
| Help with<br>Day-to-Day<br>Needs             | Social workers   | <ul> <li>Counseling and talking about your concerns</li> <li>Referrals to local resources</li> <li>Support for children dealing with the illness of a parent or grandparent</li> </ul>  | Speak with your doctor<br>or nurse  |

## Quick Guide to Ways We Can Help (continued)

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|---------------------------------------|--|---|--|
| Diet and<br>Nutrition Support         | Dietitians   | <ul><li>Answer your diet questions</li><li>Help you choose the best food and drinks during and after treatment</li></ul>  | Speak with your doctor<br>or nurse   |
| Billing Questions                     | Financial counselors   | <ul><li>Answer your billing questions</li><li>Discuss our financial aid programs</li></ul>  | <ul> <li>Call 216-286-3814         <ul> <li>for last names A – M</li> </ul> </li> <li>Call 216-286-3809         <ul> <li>for last names N – Z</li> </ul> </li> </ul> |
| Discharge<br>Planning                 | <ul><li>Care coordinators</li><li>Case managers</li><li>Social workers (inpatient)</li></ul>   | <ul> <li>Make plans for extra care and items<br/>you will need at home once you<br/>leave the hospital</li> <li>Work with your insurance company<br/>during your hospital stay</li> </ul> | Speak with the doctor or<br>nurse caring for you in<br>the hospital  |
| Cancer Rehab                          | <ul><li>Occupational therapists</li><li>Physical therapists</li><li>Speech therapists</li><li>Physical medicine and rehabilitation doctors</li></ul> | <ul> <li>Use exercise and activity to help you regain your strength and movement</li> <li>Suggest ways to avoid falls and injuries</li> <li>Manage the effects of lymphedema</li> </ul>   | Speak with your doctor<br>or nurse   |
| Integrative<br>Oncology               | Integrative oncology doctor     Nurse practitioner   | <ul> <li>Cancer care therapies</li> <li>Body, mind, spiritual and social aspects of health and well-being</li> </ul>  | Speak with your<br>cancer doctor   |
| Art Therapy                           | Art therapist  | <ul> <li>Provide ways to reduce pain and stress, express your feelings and help you cope</li> <li>Work with you and/or your loved ones</li> </ul>   | • Call 216-844-1211  |
| Music Therapy                         | Music therapists   | Provide ways to reduce pain and<br>stress, express your feelings and<br>help you cope   | • Call 216-844-5298  |
| Pet Therapy                           | Pet Pals volunteers  | Provide ways to reduce pain and<br>stress, express your feelings and<br>help you cope   | • Call 216-844-1504  |
| Spiritual Care                        | <ul><li>Spiritual care coordinator</li><li>Clergy</li></ul>  | <ul><li>Talk with you about your faith<br/>or spirituality</li><li>Offer prayer, listening and<br/>scripture reading</li></ul>  | <ul> <li>Call 216-286-3871 or</li> <li>Speak with your doctor or nurse</li> </ul>  |
| Support After<br>Treatment<br>Is Done | Survivorship office  | Assist with cancer survivor concerns  | • Call 216-286-3805  |