

# 2020 Annual Report

TO THE COMMUNITY & REPORT ON PHILANTHROPY



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Dear Friends,

2020 will forever be etched in our memories much like other historically significant events. Nearly every industry can lay claim to incurring monumental impact from the pandemic. However, no industry has been such a champion in the response efforts as health care. Never before have health systems and medical experts been more relied upon by the communities we serve and the government administrations in charge than they have been during the pandemic.

They counted on us to develop COVID-19 testing protocols, to help control viral spread and look for future hot spots, to care for and comfort our community members when they came down with the coronavirus, to provide advice and counsel on how to stay safe, and to work together with those in our community and our industry to trial potential new therapies for treatment and vaccines that would protect us.

Throughout 2020, UH once again proved its strength and leadership in the community. The list of accomplishments of our team of more than 30,000 caregivers is long. Importantly, not only did our team successfully find new ways to work, pivot at a moment's notice, and still meet many non-COVID-19-related goals, but our caregivers also demonstrated incredible resilience when faced with monumental adversity. Many times our industry was called upon to "build the plane while flying it" and yet our caregivers persevered, always keeping the end goal of providing exceptional, high-quality patient care as a focal point. A few notable highlights include:

- Being among the first in the country to implement COVID-19 drive-through testing and continuing to mature our testing capabilities;
- Creating a Congregate Living Intercept Team that provided COVID-19 outbreak pre-planning to management supporting long-term care facilities, and helped those facilities as they coordinated staffing, infection control and testing;
- Launching clinical trials for the treatment and prevention of COVID-19, that today total 220, including such noteworthy studies for remdesivir and the Pfizer/BioNTech and AstraZeneca COVID-19 vaccines, while at the same time maintaining UH's non-COVID-19-related research programs where approximately 3,000 active studies are underway;
- Creating a COVID-19 biorepository that now comprises 20,000 blood, respiratory and other samples to enhance research efforts;
- Sourcing and quickly obtaining over 40 million units of critical PPE to keep our caregivers and patients safe;
- Receiving over \$10 million in community support for UH's COVID-19 response and caregiver aid;
- Developing a platinum-level, award-winning COVID-19 website; conducting thousands of media interviews, webcasts and virtual health talks; and producing Healthy Restart Playbooks, videos, posters and other source materials to help educate and inform our community;
- Continuing to grow our UH Accountable Care Organization to more than 581,000 members;
- Ensuring care for our community marched forward when elective surgeries were postponed by enhancing virtual care options and facilitating over 400,000 visits; and,
- Collaborating with others in the region, especially the Cleveland Clinic, where we amplified and coordinated our community response to the pandemic, and importantly established relationships and a framework for addressing other public health challenges.



## LOOKING AHEAD

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UH's community commitment steadfastly continued in 2021, as the team set up a COVID-19 vaccination clinic for the public at our offices in Shaker Heights and UH leadership provided guidance for Ohio's mass vaccination effort at the Wolstein Center, where providers administered more than 6,000 vaccines per day. UH has also joined with other health systems across Ohio and the U.S. to emphasize the importance of vaccines, masking, hand hygiene and physical distancing in the fight against the coronavirus. As we look to the future, our industry will further demonstrate its value when we tackle other pressing issues, such as disparities in care, social determinants of health, the rising cost of care and overall population well-being. In doing so, we also ensure health care remains a priority for U.S. infrastructure allocation investment.

The good news is that we have created a robust strategy to drive these efforts for the people of Northeast Ohio. UH has thrived for 155 years and we believe it's because our founding principle – "the most needy are considered the most worthy" – continues to drive our actions today. But it's also that UH is just different. What we believe is different, what we do is different and who we are is different. We hold dearly our duty to preserve and evolve this great health system and the advancement of medicine, and we will advance our strategic initiatives by capitalizing on four key UH differentiators:

**Providing compassionate and equitable care** – UH caregivers already exude this attribute, as confirmed by patient surveys and letters. But we know the best science alone doesn't deliver the best outcomes; it's how we engage with our patients. Our aim is to ensure we remain consistent in our delivery of this five-star patient experience at all touch-points across our system. The programs we put in place and the policies that govern them will help us deliver personalized care with dignity, respect and exceptional outcomes for all patients.

**Improving the quality of care while reducing costs** – UH's framework for delivering the highest quality of care at an optimal cost has proven successful. Moving forward, we will continue our unwavering commitment to ensure the highest focus on quality so our patients receive the safest care, building on our patient-first legacy. Combining this effort with our innovative spirit that looks for ways to increase efficiency and reduce costs will result in a win-win cost equation for our patients and perpetuate our continued creativity in developing programs to address population well-being and social health issues.

**Pioneering medical research and breakthroughs** – As a leading academic health system, UH has been at the forefront of advancing the science of health care through innovation, scientific discovery and teaching since our founding. From the outside-in, we have brought the most novel therapies to Northeast Ohio through our participation in national clinical trials and by serving as a destination site for the most state-of-the-art clinical care, which also attracts the most accomplished physicians and research scientists to call UH their employer of choice. From the inside-out, we train over 1,100 residents and fellows who bring the UH culture and spirit of innovation with them wherever they go. Affiliation agreements with Technion - Israel Institute of Technology, University of Oxford and Northeast Ohio Medical University (NEOMED) complement the 125-year alliance with Case Western Reserve University to educate and train the next generation of physicians and pioneer new scientific discoveries. And Harrington Discovery Institute at University Hospitals, part of The Harrington Project for Discovery & Development, aims to advance medicine and society by enabling our nation's most inventive scientists to turn their discoveries into medicines that improve human health. We plan to enhance innovation and entrepreneurship, build academic centers of excellence to foster implementation science, bolster our resident and fellow training programs, and increase our research expenditures.


**Serving as the home-town team** – There is no question that UH is the "home-town" team, distinguished by a legacy of caring for our communities and bringing high-quality care close to where our patients reside. We've made great strides in addressing social determinants of health, but we know we can do more. Through thoughtful, data-driven, strategic investment where community needs are greatest, we plan to make a more significant impact by aligning our philanthropic, volunteerism and community investment activities with our strategy to promote health equity and wellness. We have chosen five impact areas:

- **Food security** – helping to reduce or eliminate hunger or increase access to healthy and nutritious foods in order to improve overall health.
- **Workforce development** – championing programs that support career development or career exposure for youth or adults, particularly in the health care sector.
- **Anchor strategies** – supporting collaborations that advance large scale, place-based, collective impact strategies to improve regional community conditions.
- **Well-being and safety** – aiding programs that increase overall health and well-being, including physical, mental, social-emotional and violence prevention.
- **Maternal and child health** – supporting organizations that provide services to improve the health of women and their children.

The work we do is rooted in our mission, vision and values, and brings greater clarity of purpose for our health system and for each of us as individuals. Every caregiver, in clinical and nonclinical positions, contributes to our success by living our UH values in all that we do. We recently refreshed these values to help inspire and develop talented caregivers while promoting a new social contract with them that recognizes the value and perspective each person has to offer.

Through these initiatives and with our communities' support, we are striving to create a differentiating value proposition, translating advanced science into the right personalized, proactive care so that we provide the best care and value for our patients, drive exceptional health outcomes for all, and earn the recognition as Northeast Ohio's most trusted health care partner.

Sincerely,



**CLIFF A. MEGERIAN, MD, FACS**  
Chief Executive Officer, University Hospitals



**ART ANTON**  
Chair, UH Board of Directors

## OUR VALUES



**Service Excellence:** We deliver the best outcomes, service and value with the highest quality through a continuous quest for excellence and seeking ways to improve the health of those who count on us.



**Integrity:** We have a shared commitment to do what is right and adhere to the highest standards of ethics and personal responsibility to earn the trust of our caregivers and community.



**Compassion:** We have genuine concern for our patients and each other while treating everyone with respect and empathy.



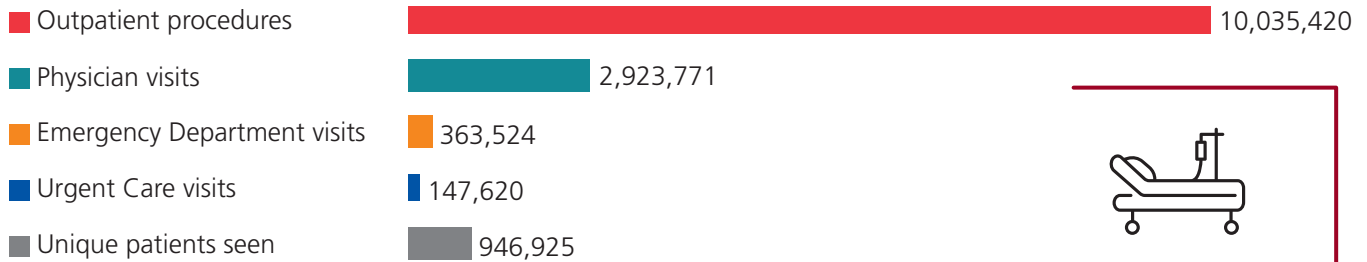
**Belonging:** We value the contributions of all caregivers, and are committed to building an inclusive, encouraging and caring culture where all can thrive.



**Trust:** We depend upon our caregivers' character, reliability and judgment.

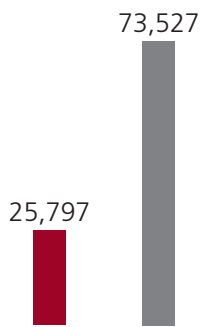
# 2020 UH System Metrics

## PATIENT CARE



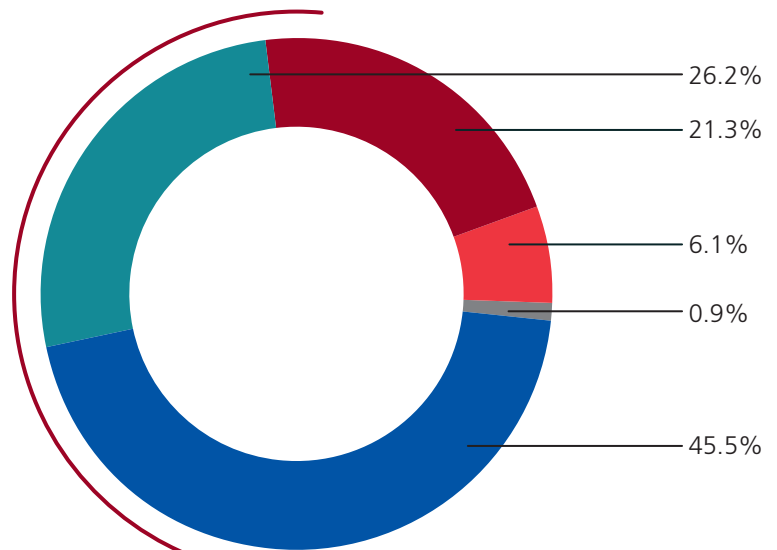
\*Registered beds  
3,336

\*Includes data on registered beds from Lake Health, which was acquired in April 2021.



## SURGICAL CASES

Inpatient  
Outpatient  
Total: **99,324**



## PAYOR MIX

Medicare  
Commercial  
Medicaid  
Other  
Self Pay

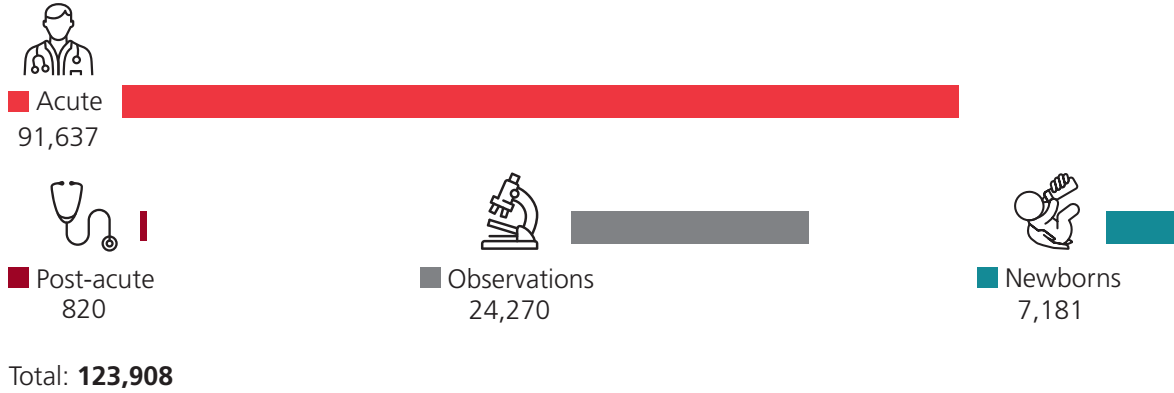
## RESEARCH<sup>1</sup> (\$ IN MILLIONS)

Joint UH-CWRU clinical & translational research (includes NIH grants to CWRU School of Medicine attributable to UH Cleveland Medical Center): \$106

Sponsored research funding to UH Cleveland Medical Center (including industry-sponsored clinical trials): \$71

Total Portfolio<sup>2</sup>: **\$177**

## PATIENT DISCHARGES



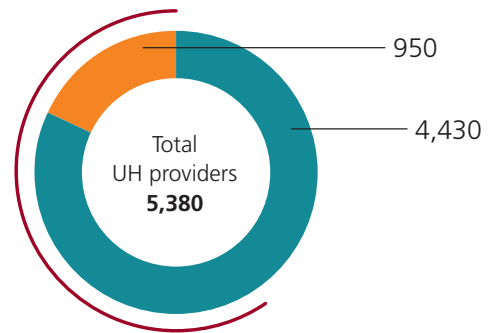
## EDUCATION

- Residents and fellows in training
- Residency training programs



## EMPLOYMENT

- Independent providers<sup>3</sup>
- UH providers (UHMP and UHMG)<sup>4</sup>



Total non-physician employees: **24,644**

## KEY FINANCIAL STATISTICS



Total operating revenues:  
\$4.5 Billion



Operating income<sup>5</sup>:  
\$28.6 Million



Operating income margin:  
0.6%

<sup>1</sup>The amounts represent research funding to the UH clinical departments through the School of Medicine and the research conducted at UH Cleveland Medical Center, including clinical trials.

<sup>2</sup>Total Portfolios have been restated from prior year's presentation to conform to current methodology.

<sup>3</sup>Includes MD, DDS, DO, PhD and DMD at the medical centers and freestanding ambulatory surgery centers who are not UH-employed providers.

<sup>4</sup>Includes UH Medical Practices (UHMP) and UH Medical Group (UHMG) providers at UH-owned practices, plus residents, fellows and allied-health providers.

<sup>5</sup>Excludes non-recurring benefits totaling \$26.0 million related to insurance and litigation recorded in 2020.

Statistical data excludes Southwest General Health Center and UH Rehabilitation hospitals.

All data excludes Lake Health, which UH acquired on April 16, 2021.



# UH Awards and Highlights

- University Hospitals Ahuja, Conneaut, Elyria and Geneva medical centers, plus Southwest General Health Center, have earned the highest-possible quality rating – five stars – in January 2020 scores from the **Centers for Medicare & Medicaid Services**. UH entities awarded four stars include University Hospitals Geauga, Portage and St. John medical centers, plus University Hospitals Bedford and Richmond medical centers, campuses of UH Regional Hospitals. **CMS quality ratings** are one of many resources consumers should consider in making informed health care decisions.
- UH Conneaut and Geneva medical centers each received a top rating of five stars for **patient experience**, according to the **Centers for Medicare & Medicaid Services'** (CMS) summary rating system. The system is based on 10 publicly reported measures in the 2019 HCAHPS survey. Nationally, CMS awarded the five-star rating to 266 hospitals, which is about 8 percent of all rated hospitals. UH Geauga, Parma, St. John and Samaritan medical centers, plus UH Regional Hospitals and joint venture Southwest General, were each awarded four stars.

- UH Cleveland Medical Center is among our nation's **Best Hospitals in U.S. News & World Report**, ranking in the nation's Top 50 in five specialties: Cancer; Cardiology & Heart Surgery; Ear, Nose & Throat; Geriatrics, and Neurology & Neurosurgery. UH Cleveland Medical Center was also named high-performing for 15 common adult procedures and conditions. Our results in the above specialties place us among the top one percent of more than 4,500 rankings-eligible hospitals nationwide. **U.S. News & World Report Best Children's Hospitals** rankings, include UH Rainbow Babies & Children's Hospital among the best in eight specialties: orthopedics, pulmonology, diabetes and endocrinology, cancer, urology, neonatology, nephrology and gastroenterology and gastrointestinal surgery.



- UH Cleveland Medical Center was named to the 2020 list of **"100 Great Hospitals in America"** by **Becker's Healthcare**. Organizations on the list are recognized nationally for excellence in clinical care, patient outcomes, and staff and physician satisfaction. The list also includes industry innovators that have sparked trends in health care technology, hospital management and patient satisfaction. Becker's selected our flagship academic medical center – one of six hospitals in Ohio – for inclusion based on analysis of ranking and award agencies, including U.S. News & World Report's rankings, CareChex, Healthgrades, CMS star ratings, and IBM Watson Health.
- UH Conneaut and Geneva medical centers are recipients of a 2020 Award for Excellence by **The Partnership for Excellence (TPE)**, which identifies high-performing organizations in Ohio, Indiana and West Virginia. The hospitals' **Gold Award for Achievement of Excellence** honors performance quality through innovation, results and visionary leadership using the internationally recognized Baldrige Excellence Framework.

- UH Geauga Medical Center was named one of **America's Top-Performing Hospitals**, according to a 2020 Fortune/IBM Watson Health 100 Top Hospitals list. Compared to similar hospitals, the 100 recognized hospitals had better results on performance indicators intended to measure clinical outcomes, operational efficiency, patient experience and financial health.
- UH Elyria Medical Center has been verified by the State of Ohio as an adult Level III trauma center, and UH Geauga Medical Center was re-verified as an **adult Level III trauma center**. They join University Hospitals Parma, St. John and Portage medical centers and Southwest General Health Center, in our network of Level III trauma centers. Together with our **Level I adult and pediatric trauma centers** at UH Cleveland Medical Center and UH Rainbow Babies & Children's Hospital, respectively, UH provides comprehensive trauma care to the people of Northeast Ohio.
- University Hospitals was named recipient of the **Ohio Patient Safety Institute's Patient Engagement Best Practice Award for "Safe Discharge to Home."** The award recognizes a program that best incorporates regional and national patient safety benchmarks, demonstrates a clear focus on improving patient safety in a health care setting, and is innovative and unique to Ohio. Our health system developed a strategy that leveraged engaged staff and patient education to improve the discharge process by returning appropriate patients to their homes with health care support rather than to a post-acute facility.
- University Hospitals MacDonald Women's Hospital has been re-designated as a **Baby-Friendly® Hospital** following a rigorous review process conducted by **Baby-Friendly USA**. This demonstrates that our women's hospital adheres to the highest standards of care for breastfeeding mothers and their babies, based on evidence-based practices recommended by the World Health Organization and the United Nations International Children's Emergency Fund.
- UH Cleveland Medical Center and UH Parma Medical Center were recognized as **Partners for Change by Practice Greenhealth**, the nation's leading organization dedicated to environmental sustainability in health care. Both hospitals are celebrated for their ongoing commitment to substantially reducing their environmental impact, by emphasizing a sustainable meat procured without use of additives and pesticides.
- Several hospitals in the UH system earned **2020 American Heart Association/American Stroke Association "Get With The Guidelines" stroke awards**. These recognize the hospitals' commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines. UH Cleveland Medical Center and UH Geauga Medical Center earned the highest recognition: **Stroke Gold Plus and Target: Stroke Honor Roll Elite Plus**. UH Ahuja, Elyria, Geneva, Parma, Portage and St. John medical centers, plus UH Regional Hospitals and Southwest General, also received AHA stroke awards and designations. UH Cleveland Medical Center has also met specific scientific guidelines as a **Comprehensive Stroke Center**, achieving **Target Stroke Advanced Therapy Honor Roll** designation for rapid diagnosis and treatment of severe stroke patients requiring thrombectomy procedures.
- Eight of our UH Urgent Care Centers have earned accreditation, with comprehensive scope distinction, from the **Urgent Care Association** for meeting established standards and criteria for high-quality care, patient safety and excellent clinical outcomes. Urgent care facilities in the following communities achieved this three-year designation: Brook Park, Concord Township, Medina, North Olmsted, Orange Village, Streetsboro, Strongsville and Westlake.

- UH Ahuja Medical Center has been recognized for achieving the top performance threshold in four of the areas measured in **Premier's QUEST 2020** collaborative: affordability, effective care and coordination, prevention and treatment for leading causes of mortality, and patient safety.
- University Hospitals has once again been named a **World's Most Ethical Company®** for fostering ethical behavior and transparency at every level of our organization. **UH was awarded for the eighth time since 2012 with this honor.** The World's Most Ethical Company award is based on an objective assessment of each organization's culture, environmental and social practices, ethics and compliance activities, governance, diversity, and initiatives to support a strong value chain. The process serves as an operating framework to capture and codify the leading practices of organizations across industries and around the globe.
- UH Bedford Medical Center has received the **Supply Chain Excellence Award from Premier Inc.**, a leading health care improvement company, for its high-value purchasing practices. UH Bedford Medical Center is recognized not only for its advanced purchasing abilities but also for its continuous work to share best practices and support across the Premier alliance.
- UH received **2020 CHIME Digital Health Most Wired** recognition, placing our system among the best in health care information technology. The College of Healthcare Information Management Executives (CHIME) awarded UH a certified Level 8 in Acute Care. The CHIME Digital Health Most Wired program conducts an annual survey to assess how effectively health care organizations apply core and advanced technologies into their clinical and business programs.
- The **Office of the National Coordinator for Health Information Technology** has recognized University Hospitals for the highest rate of patient clinical information exchange among major U.S. cities. According to a recent report, UH was the first major health system in Northeast Ohio to join the CliniSync statewide health information exchange (HIE), which allows different health systems to electronically access and exchange a patient's clinical care information through a secure database. When a patient seeks care at UH or another health system in the region, providers can quickly view information about the care that the patient has received across systems.



## UH DISTINGUISHED PHYSICIAN CLASS

A class of UH physicians who stand out among their peers are designated as Distinguished Physicians, in recognition of their exceptional clinical skills and dedication to patient care. These physicians and surgeons serve as the top role models and mentors in the training of the next generation of health care providers, including medical students, residents and fellows. Nominated by their department chairs and senior colleagues, these special clinicians are often referred to as “doctors of doctors.” These physicians set standards for quality, safety and patient experience, incorporating evidence-based guidelines to prevent and treat disease utilizing the latest technological advances along with the highest level of compassionate and personalized care.

### This UH distinction is defined by the criteria:

- Physicians who distinguish themselves by an unusual depth of knowledge in their field, a proven ability to provide compassionate, appropriate, and effective care to all patients, a willingness to acquire and share new knowledge, outstanding interpersonal skills and communication skills, a commitment to professionalism, and a track record for teaching and inspiring students, residents and fellows.
- Physicians recognized informally within the walls of their institutions by colleagues, learners and patients, who are frequently asked to care for other faculty and family members of their medical community.
- Physicians often emulated by medical students, residents and fellows, who find these clinicians to be emblematic of the reasons why they chose medicine.
- Physicians with large referral practices who devote a substantial portion of their time to the practice of medicine, and frequently teach at the bedside and in the clinic.
- Physicians who demonstrate cultural competency and awareness through compassionate care.
- Opinion leaders who set standards for quality, improvements in patient care practices, and technologic advances, and who take pride in offering their patients treatment based on epidemiologic and translational research, and in sharing information with learners.

These physicians, who have **cared for UH patients for over 10 years**, were honored at a ceremony and presented with a new lab coat bearing this distinguished new title.



## 2020 UNIVERSITY HOSPITALS DISTINGUISHED PHYSICIAN CLASS

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### ANESTHESIA

David Dininny, MD  
Matthew P. Norcia, MD, FASA  
Marc J. Popovich, MD

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### DERMATOLOGY

Kevin D. Cooper, MD  
Neil J. Korman, MD, PhD

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### EMERGENCY MEDICINE

Jessica R. Goldstein, MD  
Jeffrey H. Luk, MD

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### FAMILY MEDICINE

Charles M. Butrey, MD  
Sean D. Hoynes, MD  
Joseph T. Iemma, MD  
Larry J. Witmer, DO, FACOFP

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### GENETICS

Laura L. Konczal, MD

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### MEDICINE

Rajesh Chandra, MD, FHM  
Heather L. Gornik, MD  
Barbara M. Gripshover, MD  
Carla M. Harwell, MD  
Rana B. Hejal, MD  
David M. Rosenberg, MD, MPH  
Robert J. Schilz, DO, PhD, FCCP  
Mehdi H. Shishehbor, DO, MPH, PhD  
Daniel I. Simon, MD

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### NEUROLOGY

Alan J. Lerner, MD  
David C. Preston, MD  
Barbara E. Shapiro, MD, PhD

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### NEUROSURGERY

Jonathan P. Miller, MD  
Andrew Sloan, MD

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### OB/GYN

Nancy J. Cossler, MD  
James H. Liu, MD  
Sangeeta Tina Mahajan, MD

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### OPHTHALMOLOGY

Jonathan H. Lass, MD  
Douglas J. Rhee, MD  
William L. Annable, MD

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### ORTHOPEDICS

Donald B. Goodfellow, MD  
John K. Sontich, MD

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### OTOLARYNGOLOGY HEAD & NECK SURGERY

Todd Otteson, MD, MPH  
Nicole Maronian, MD  
Cliff A. Megerian, MD, FACS

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### PATHOLOGY

Hannah Gilmore, MD  
Raymond W. Redline, MD  
Christine Schmotzer, MD

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### PEDIATRICS

Sanjay P. Ahuja, MD, MSc.  
Rose Gubitosi-Klug, MD, PhD  
John Letterio, MD  
Eli Silver, MD  
Max Wiznitzer, MD

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### PSYCHIATRY

Jeanne M. Lackamp, MD  
Patrick Runnels, MD, MBA

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### RADIOLOGY

Chuck Lanzieri, MD, FACR  
Nikhil Ramaiya, MD  
Raj Mohan Paspulati, MD, FSAR

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### RADIATION ONCOLOGY

Eleanor E. R. Harris, MD, FASTRO

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### SEIDMAN CANCER CENTER

Paolo F. Caimi, MD  
Brenda W. Cooper, MD  
Theodoros N. Teknos, MD

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### SURGERY

Leena Khaitan, MD  
Nathaniel McQuay, Jr., MD  
Sharon L. Stein, MD  
Glen H. Tinkoff, MD  
Scott M. Wilhelm, MD

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### UROLOGY

Adonis Hijaz, MD  
Irina Jaeger, MD

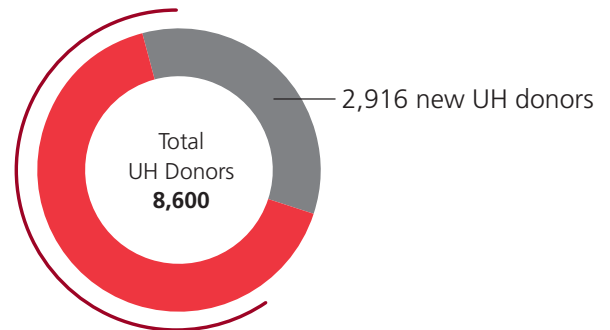
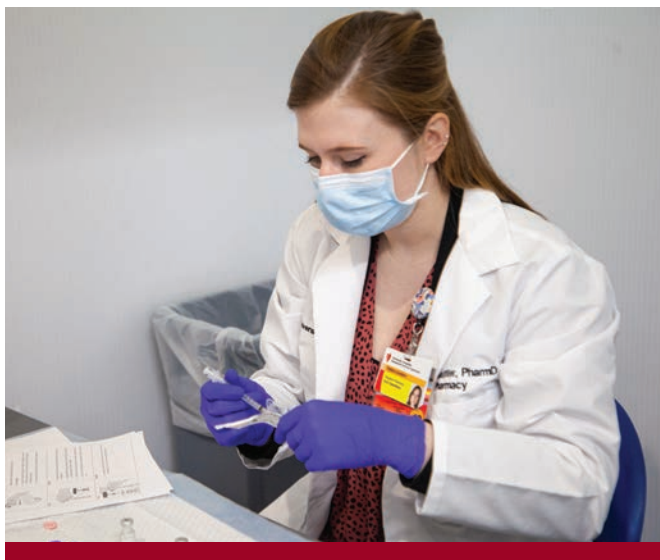
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# 2020 Philanthropy and Community Support

The profound generosity of UH's friends and benefactors set a new record in 2020, totaling **\$173.1 million in support**. These funds sustained the UH mission during a year of profound challenge and uncertainty, benefitting everything from patient care to research while showing endless support for UH caregivers.

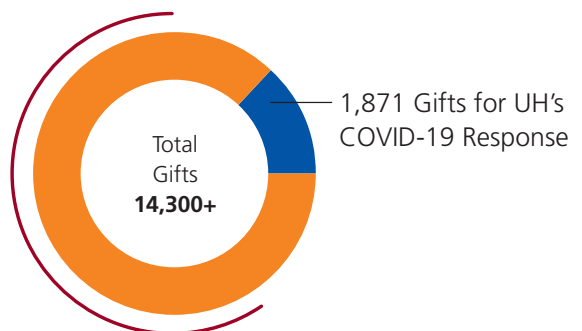
## Some of the most impactful gifts our community donated in 2020 included:

- More than **\$11.85 million** in cumulative community support to UH's COVID-19 Community Response and Caregiver Support funds;
- **\$10 million** from visionaries Joseph and Kimberly Wesley, creating the Wesley Center for Immunotherapy at UH Seidman Cancer Center;
- **\$7.5 million** from Steve and Loree Potash, establishing the Steve and Loree Potash Women & Newborn Center as part of the UH Ahuja Phase 2 expansion;
- **Eight** new endowed chairs, directors and master clinicians, aiding in the recruitment and retention of unparalleled physician talent and driving research and innovation.



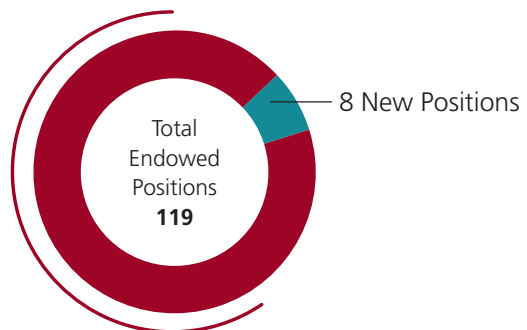
## TOTAL DONORS

More than **8,600** donors supported UH in 2020; nearly 34% of these individuals were first-time donors to the health system.



## TOTAL GIFTS

UH received more than **14,300** gifts in 2020; more than 13% of these gifts directly benefitted UH's COVID-19 response.



## TOTAL ENDOWED POSITIONS

In 2020, UH established **eight** new endowed positions, bringing the total to 119. UH also appointed 11 UH caregivers to existing positions last year.

# UH Locations



## UNIVERSITY HOSPITALS INSTITUTES

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Nineteen clinical care and research institutes at UH are making specialized care more accessible system-wide across Northeast Ohio. Institutes bring highly trained subspecialists from different disciplines together to collaborate on the best treatment for patients. Institutes also promote uniform, standard care protocols and the sharing of best practices – all driven by the latest advances.

### **UH Behavioral Health Institute**

[UHhospitals.org/services/behavioral-health](http://UHhospitals.org/services/behavioral-health)

### **UH Diagnostic Institute**

[UHhospitals.org/Radiology](http://UHhospitals.org/Radiology)  
[UHhospitals.org/services/genetics](http://UHhospitals.org/services/genetics)  
[UHhospitals.org/services/laboratory-services](http://UHhospitals.org/services/laboratory-services)

### **UH Digestive Health Institute**

[UHhospitals.org/Digestive](http://UHhospitals.org/Digestive)

### **UH Ear, Nose & Throat Institute**

[UHhospitals.org/ENT](http://UHhospitals.org/ENT)

### **UH Eye Institute**

[UHhospitals.org/Eye](http://UHhospitals.org/Eye)

### **Harrington Discovery Institute**

[UHhospitals.org/harrington-discovery-institute](http://UHhospitals.org/harrington-discovery-institute)

### **UH Harrington Heart & Vascular Institute**

[UHhospitals.org/Heart](http://UHhospitals.org/Heart)

### **UH Neurological Institute**

[UHhospitals.org/Neuro](http://UHhospitals.org/Neuro)

### **UH Pain Management Institute**

[UHhospitals.org/services/pain-management](http://UHhospitals.org/services/pain-management)

### **UH Primary Care Institute**

[UHhospitals.org/PrimaryCare](http://UHhospitals.org/PrimaryCare)

### **UH Rainbow Primary Care Institute**

[UHRainbow.org/Pediatrics](http://UHRainbow.org/Pediatrics)

### **UH Research & Education Institute**

[UHhospitals.org/uh-research](http://UHhospitals.org/uh-research)

### **UH Respiratory Health Institute**

### **UH Spine Institute**

[UHhospitals.org/Spine](http://UHhospitals.org/Spine)

### **UH Seidman Cancer Center**

[UHSeidman.org](http://UHSeidman.org)

### **UH Sports Medicine Institute**

[UHSports.org](http://UHSports.org)

### **UH Transplant Institute**

[UHhospitals.org/Transplant](http://UHhospitals.org/Transplant)

### **UH Urology Institute**

[UHhospitals.org/Urology](http://UHhospitals.org/Urology)

### **Angie Fowler Adolescent & Young Adult Cancer Institute**

[UHRainbow.org/AngiesInstitute](http://UHRainbow.org/AngiesInstitute)



## UH CLEVELAND MEDICAL CENTER

**11100 Euclid Avenue, Cleveland, Ohio 44106**

**1-866-UH4-CARE (1-866-844-2273) | [UHhospitals.org/Cleveland](https://UHhospitals.org/Cleveland)**

To provide exceptional care for patients, UH Cleveland Medical Center is leading the way in the discovery and delivery of medical advancements and technologies. Responsible for preparing the medical leaders of tomorrow, the departments train hundreds of physician residents and fellows, nurses, and allied health professionals each year.

- Founded in 1866
- 35-acre academic medical center campus in University Circle, Cleveland
- UH Rainbow Babies & Children's Hospital
- UH Seidman Cancer Center
- UH MacDonald Women's Hospital
- Affiliate of Case Western Reserve University School of Medicine, Technion - Israel Institute of Technology, University of Oxford and Northeast Ohio Medical University (NEOMED).



## UH MACDONALD WOMEN'S HOSPITAL<sup>o</sup>

*The only hospital in Ohio dedicated solely to the unique health care needs of women*

**2101 Adelbert Road, Cleveland, Ohio 44106**

**1-866-UH4-CARE (1-866-844-2273) | [UHhospitals.org/MacWomen](https://UHhospitals.org/MacWomen)**

Comprehensive in its sole focus on women's health care, UH MacDonald Women's Hospital has been a leading clinical research and teaching institution since 1891. Its close connection with UH Rainbow Babies & Children's Hospital allows mothers to be closer to their babies who need care.





## UH RAINBOW BABIES & CHILDREN'S HOSPITAL

*One of the nation's most trusted names in children's health care*

**2101 Adelbert Road, Cleveland, Ohio 44106**

**216-UH4-KIDS (216-844-5437) | [UHRainbow.org](http://UHRainbow.org)**

As a nationally ranked leader in pediatric health care, University Hospitals Rainbow Babies & Children's provides family-centered quality care, advanced treatments and the latest innovations. UH Rainbow Babies & Children's Hospital ranked among the best in the nation in orthopedics, pulmonology, diabetes and endocrinology, cancer, urology, neonatology, nephrology and gastroenterology and gastrointestinal surgery. The Quentin & Elisabeth Alexander Level IV Neonatal Intensive Care Unit provides neonatology care at the main campus. UH Rainbow is also home to the only Level I Pediatric Trauma Center in northern Ohio.

UH Rainbow Babies & Children's offers the most expansive pediatric care network in Northeast Ohio, with more than 200 service locations. for both pediatric primary and specialty care. UH Rainbow Babies & Children's Ahuja Center for Women & Children provides outpatient health care and offers innovative programs for primary pediatric care, women's health and social services. Multiple specialists from The Congenital Heart Collaborative, consisting of UH Rainbow Babies' & Children's Hospital; Nationwide Children's Hospital, in Columbus; and UH MacDonald Women's Hospital, come together to perform fetal cardiac interventions that repair tiny hearts in utero. UH Rainbow Babies & Children's Hospital also collaborates with UH MacDonald Women's Hospital to provide pregnant women with the safest, most comprehensive care for mother and baby – all under one roof.





## UH SEIDMAN CANCER CENTER ♦◊

**11100 Euclid Avenue, Cleveland, Ohio 44106**  
**216-844-3951 | [UHSeidman.org](http://UHSeidman.org)**

UH Seidman Cancer Center is the only freestanding cancer hospital in Northeast Ohio, where all clinicians and caregivers are dedicated to the prevention, diagnosis and treatment of cancer while researching new and innovative treatment options through clinical trials. UH Seidman specialists make up 14 cancer-specific teams focused on determining integrated care plans tailored to patients' needs. UH Seidman Cancer Center is part of the National Cancer Institute (NCI)-designated Case Comprehensive Cancer Center at Case Western Reserve University, one of 51 Comprehensive Cancer Centers in the country.



Patients have access to advanced treatment options, ranging from a pioneering stem cell transplant program founded more than 40 years ago and immunotherapy to the first and only proton therapy center in northern Ohio for adults and children. We also emphasize precision medicine that targets treatment to the unique genomic characteristics of a patient's tumor. UH Seidman Cancer Center, located in Cleveland, brings nationally ranked cancer care through 16 community-based locations. To find a UH Seidman Cancer Center location near you, visit [UHhospitals.org/Seidman](http://UHhospitals.org/Seidman).

## COMMUNITY MEDICAL CENTERS

Fourteen community medical centers provide close-to-home medical and surgical services, including 24-hour emergency departments and medical office buildings that house UH physicians' and health care providers' offices.

### UH Ahuja Medical Center\*

3999 Richmond Road  
Beachwood, Ohio 44122  
216-593-5500 | UHAhuja.org

### UH Lake West Medical Center\*

36000 Euclid Avenue  
Willoughby, Ohio 44094  
440-953-9600 | Lakehealth.org/LakeWest

### UH Beachwood Medical Center<sup>o</sup>

25501 Chagrin Boulevard  
Beachwood, Ohio 44122  
216-545-4800 | Lakehealth.org/Beachwood

### UH Parma Medical Center\*

7007 Powers Boulevard  
Parma, Ohio 44129  
440-743-3000 | UHParma.org

### UH Bedford Medical Center,\*

*a campus of UH Regional Hospitals*  
44 Blaine Avenue  
Bedford, Ohio 44146  
440-735-3900 | UHBedford.org

### UH Portage Medical Center\*

6847 North Chestnut Street  
Ravenna, Ohio 44266  
330-297-0811 | UHPortage.org

### UH Conneaut Medical Center\*

158 West Main Road  
Conneaut, Ohio 44030  
440-593-1131 | UHConneaut.org

### UH Richmond Medical Center\*<sup>o</sup>

*a campus of UH Regional Hospitals*  
27100 Chardon Road  
Richmond Heights, Ohio 44143  
440-585-6501 | UHRichmond.org

### UH Elyria Medical Center\*

630 East River Street  
Elyria, Ohio 44035  
440-329-7500 | UHElyria.org

### UH St. John Medical Center\*

*a Catholic hospital*  
29000 Center Ridge Road  
Westlake, Ohio 44145  
440-835-8000 | UHStJohn.org

### UH Geauga Medical Center\*

13207 Ravenna Road  
Chardon, Ohio 44024  
440-285-6000 or 1-800-548-9738  
UHGeauga.org

### UH Samaritan Medical Center\*

1025 Center Street  
Ashland, Ohio 44805  
419-289-0491 | UHSamaritan.org

### UH Geneva Medical Center\*

870 West Main Street  
Geneva, Ohio 44041  
440-466-1141 | UHGeneva.org

### UH TriPoint Medical Center\*

7590 Auburn Road  
Concord Township, Ohio 44077  
440-375-8100 | Lakehealth.org

## JOINT-VENTURE HOSPITALS AND HEALTH CENTERS

University Hospitals is affiliated with the following Cleveland-area health care providers, enabling us to extend our services throughout the community.

### **Highland Springs Hospital**

4199 Mill Pond Drive  
Highland Hills, Ohio 44122  
216-302-3070  
HighlandSpringsHealth.com

### **UH Avon Rehabilitation Hospital**

*a Joint Venture with Kindred Healthcare*  
37900 Chester Road  
Avon, Ohio 44011  
440-695-7100  
UHhospitals.org/AvonRehab

### **UH Rehabilitation Hospital**

*a Joint Venture with Kindred Healthcare*  
23333 Harvard Road  
Beachwood, Ohio 44122  
216-593-2200  
UHhospitals.org/Rehab

### **Southwest General**

**Brunswick Medical Center**<sup>✶</sup>  
4065 Center Road  
Brunswick, Ohio 44212  
330-558-0150

### **Southwest General Health Center**<sup>✶</sup><sup>✧</sup>

18697 Bagley Road  
Middleburg Heights, Ohio 44130  
440-816-8000  
SWGeneral.com

### **Southwest General Strongsville Medical Center**<sup>✶</sup><sup>■</sup>

18181 Pearl Road  
Strongsville, Ohio 44136  
440-816-4900

### **Western Reserve Hospital**<sup>✶</sup>

1900 23rd Street  
Cuyahoga Falls, Ohio 44223  
330- 971-7000  
Westernreservehospital.org

### **Western Reserve Hospital Urgent & Primary Care and Occupational Medicine Center**<sup>✶</sup><sup>▲</sup>

3913 Darrow Road, Suite 100  
Stow, Ohio 44224  
330-928-9675

## UNIVERSITY HOSPITALS HEALTH CENTERS<sup>✶</sup>

University Hospitals health centers (also known as outpatient or ambulatory care centers) include physician offices, laboratories, diagnostic technologies, and in some cases, outpatient surgery suites and urgent care facilities. Patients can see their primary care provider and specialists, and have diagnostic tests performed at these centers. To schedule an appointment at any UH health center, call **1-866-UH4-CARE** (1-866-844-2273).

### **UH Amherst Health Center**<sup>✶</sup><sup>▲</sup><sup>✧</sup>

254 Cleveland Avenue  
Amherst, Ohio 44001  
440-988-6000

### **UH Andover Health Center**<sup>✶</sup>

476 South Main Street  
Andover, Ohio 44003  
440-370-7461

### **UH Ashtabula Health Center**<sup>✶</sup><sup>■</sup>

Ashtabula Towne Square  
3315 North Ridge Road  
East Ashtabula, Ohio 44004  
1-866-571-3910

### **UH Aurora Health Center**<sup>▲</sup>

55 North Chillicothe Road  
Aurora, Ohio 44202  
330-954-7200

<sup>✶</sup>UH Health Centers provide varied services at individual locations.



**UH Avon Health Center**<sup>\*▲○</sup>

1997 Healthway Drive  
Avon, Ohio 44011  
440-988-6800

**UH Bainbridge Health Center**<sup>▲■</sup>

8185 East Washington Street  
Chagrin Falls, Ohio 44023  
440-543-3371

**UH Baney Road Health Center**

1941 Baney Road  
Ashland, Ohio 44805  
419-289-0491

**UH Broadview Heights Health Center**<sup>\*▲■●</sup>

5901 East Royalton Road  
Broadview Heights, Ohio 44147  
440-792-9100

**UH Chardon Health Center**

510 Fifth Avenue  
Chardon, Ohio 44024  
440-286-8908  
Lakehealth.org/Chardon

**UH Chesterland Health Center**<sup>■▲■</sup>

8055 Mayfield Road  
Chesterland, Ohio 44026  
440-423-5045

**UH Concord Health Center**<sup>■●</sup>

7500 Auburn Road  
Concord Township, Ohio 44077  
440-358-0400

**UH Cuyahoga Falls Health Center**<sup>▲</sup>

96 Graham Road  
Cuyahoga Falls, Ohio 44223  
330-916-7100

**UH Euclid Health Center**<sup>▲■</sup>

18599 Lakeshore Boulevard  
Euclid, Ohio 44119  
216-383-8500

**UH Evans Middlefield Health Center**

15976 East High Street  
Middlefield, Ohio 44063  
440-632-7511

**UH Fairlawn Health Center**<sup>▲■</sup>

3800 Embassy Parkway  
Fairlawn, Ohio 44333  
330-664-8000

**UH Geauga Health Center**

13221 Ravenna Road  
Chardon, Ohio 44024  
1-866-844-2273

**UH Hudson Health Center**<sup>▲</sup>

5778 Darrow Road  
Hudson, Ohio 44236  
330-650-5050

**UH Independence Health Center**<sup>▲</sup>

6150 Oak Tree Boulevard  
Independence, Ohio 44131  
440-743-8150

**UH Kent Health Center**<sup>\*●</sup>

401, 408 and 411 Devon Place  
Kent, Ohio 44240  
330-297-0811

**UH Kettering Health Center**<sup>●</sup>

546 North Union Street  
Loudonville, Ohio 44842  
419-994-4121

**UH Lake Ambulatory Care Center**<sup>▲○</sup>

9500 Mentor Avenue  
Mentor, Ohio 44060  
440-352-4880 and 440-354-0377  
Lakehealth.org/LakeAmbulatory

**UH Lake SOM Health Center**<sup>○</sup>

5105 SOM Center Road  
Willoughby, Ohio 44094  
440-953-5740 | 440-953-5712  
Lakehealth.org/LakeSOM

**UH Landerbrook Health Center**<sup>▲■</sup>

5850 Landerbrook Drive  
Mayfield Heights, Ohio 44124  
440-646-2626

**UH Madison Health Center**■

701 North Lake Street  
Madison, Ohio 44057  
440-428-7511

**UH Madison Health Center**\*▲

6270 North Ridge Road  
Madison, Ohio 44057  
440-428-8292 | 440-428-02805  
Lakehealth.org/Madison

**UH Mantua Health Center**

10803 Main Street  
Mantua, Ohio 44255  
330-274-2030

**UH Mayfield Village Health Center**■

730 SOM Center Road  
Mayfield Village, Ohio 44143  
1-866-844-2273

**UH Medina Health Center**▲■●

4001 Carrick Drive  
Medina, Ohio 44256  
330-721-8577

**UH Mentor Health Center**■▲■

9000 Mentor Avenue  
Mentor, Ohio 44060  
440-255-0800

**UH Mentor Health Center**▲◆

9485 Mentor Avenue  
Mentor, Ohio 44060  
440-205-5833 | 440-205-5862  
440-205-5800 | Lakehealth.org/Mentor

**UH Minoff Health Center**

**at Chagrin Highlands**▲◆●  
3909 Orange Place  
Orange Village, Ohio 44122  
216-896-1700

**UH North Olmsted Health Center**●

26127 Lorain Road  
North Olmsted, Ohio 44070  
1-866-844-2273

**UH North Ridgeville Health Center**\*▲■

32800 Lorain Road  
North Ridgeville, Ohio 44039  
1-866-844-2273

**UH Otis Moss Jr. Health Center**

8819 Quincy Avenue  
Cleveland, Ohio 44106  
216-721-2177

**UH Perrico Health Center**▲

4176 State Route 306  
Willoughby, Ohio 44094  
440-918-4690 | 440-918-4625  
Lakehealth.org/Perrico

**UH Rainbow Babies & Children's  
Ahuja Center for Women & Children**■

5805 Euclid Avenue  
Cleveland, Ohio 44103  
216-844-3971

**UH St. John Health Center**○■

26908 Detroit Road  
Westlake, Ohio 44145  
440-835-8000

**UH Samaritan Health Center**

2212 Mifflin Avenue  
Ashland, Ohio 44805  
419-289-0491

**UH Samaritan Richland Health Center**▲●

1033 Ashland Road  
Mansfield, Ohio 44905

**UH Sharon Health Center**▲◆

5133 Ridge Road  
Wadsworth, Ohio 44281  
1-866-844-2273

**UH Sheffield Health Center**●

5001 Transportation Drive  
Sheffield Village, Ohio 44054  
440-329-2800

**UH Solon Health Center**▲■

34055 Solon Road  
Solon, Ohio 44139  
1-866-844-2273

**UH Streetsboro Health Center**●

9318 State Route 14  
Streetsboro, Ohio 44241  
330-297-0811

**UH Twinsburg Health Center** ▲●●●●  
8819 Commons Boulevard  
Twinsburg, Ohio 44087  
330-486-9600

**UH Wellpointe Health Center**  
303 East Royalton Road  
Broadview Heights, Ohio 44147  
440-743-2054

**UH University Suburban Health Center** ■  
1611 South Green Road  
South Euclid, Ohio 44121  
216-382-9492

**UH Westlake Health Center** ▲■●  
960 Clague Road  
Westlake, Ohio 44145  
440-250-2100

**UH Walden Health Center**  
700 Walden Place  
Aurora, Ohio 44202  
330-562-3169

**UH Willowick Health Center** ▲●  
29804 Lakeshore Boulevard  
Willowick, Ohio 44095  
440-833-2095 | 440-585-3322  
[lakehealth.org/Willowick](http://lakehealth.org/Willowick)





## URGENT CARES AND CONVENIENT CARES

### UH Akron Urgent Care ▲•

145 West Avenue  
Tallmadge, Ohio 44278  
330-633-8341

### UH New London Urgent Care•

206 West Main Street  
New London, Ohio 44851  
419-626-7820

### UH Brook Park Urgent Care Partnering with Southwest General•

15900 Snow Road, Suite 200  
Brook Park, Ohio 44142  
216-265-0772

### UH Mentor Urgent Care

8655 Market Street  
Mentor, Ohio 44060  
440-255-6400

### UH Samaritan Urgent Care•

663 East Main Street  
Ashland, Ohio 44805  
419-207-2502

### UH Tri City Family Medicine■

1480 Center Road, Suite B  
Avon, Ohio 44011

### UH Tri City Family Medicine■

1120 East Broad Street, Suite 200  
Elyria, Ohio 44035

### UH Westshore Primary Care■

2535 Hale Street, Suite A  
Avon, Ohio 44011

## SURGERY CENTERS

### UH Lyndhurst Surgery Center◦

29017 Cedar Road  
Lyndhurst, Ohio 44124  
440-460-8000

### UH Mentor Surgery Center◦

9000 Mentor Avenue, Suite 220  
Mentor, Ohio 44060  
440-255-0800

### UH University Suburban Health Center /Wright Surgery Center■◦

1611 South Green Road  
South Euclid, Ohio 44121  
216-382-9492

### UH Westlake Surgery Center■◦

960 Clague Road, Suite 2200  
Westlake, Ohio 44145  
440-250-2440

### KEY:

- UH Convenient Care
- \* UH Emergency Department
- ▲ UH Laboratory Services
- UH Orthopedic Injury Clinic
- ◊ UH Pediatric Emergency Room
- UH Rainbow Care Network
- ◆ UH Seidman Cancer Center
- Surgery
- UH Urgent Care





## **ADDITIONAL SERVICES**

**Exhale Spa at  
UH Avon Health Center**  
1997 Healthway Drive  
Avon, Ohio 44011  
440-988-6811  
[UHhospitals.org/Spa](http://UHhospitals.org/Spa)

**Fitness Center at  
UH Avon Health Center**  
1997 Healthway Drive  
Avon, Ohio 44011  
440-988-6801  
[UHhospitals.org/Fitness](http://UHhospitals.org/Fitness)

**UH Connor Whole Health**  
25001 Emery Road  
Warrensville Heights, Ohio 44128  
216-285-4070  
[UHhospitals.org/ConnorWholeHealth](http://UHhospitals.org/ConnorWholeHealth)

**UH Brunner Sanden  
Deitrick Wellness Center**  
8655 Market Street  
Mentor, Ohio 44060  
440-375-8777  
[Lakehealth.org/BrunnerSandenDeitrick](http://Lakehealth.org/BrunnerSandenDeitrick)

**UH Employee Health**  
2220 Circle Drive  
MCCO Building, 4<sup>th</sup> floor  
Cleveland, Ohio 44106  
216-844-1602

**UH Foley ElderHealth Center**  
3619 Park East Boulevard, Suite 109  
Beachwood, Ohio 44122  
216-844-6300  
[UHhospitals.org/foley-elderhealth](http://UHhospitals.org/foley-elderhealth)

**UH Hanna House Skilled Nursing**  
11100 Euclid Avenue  
Cleveland, Ohio 44106  
216-844-1262  
[UHhospitals.org/HannaHouse](http://UHhospitals.org/HannaHouse)

**UH Home Care Services**  
4510 Richmond Road  
Warrensville Heights, Ohio 44128  
216-844-4663 | 1-800-552-8442  
[UHhospitals.org/HomeCare](http://UHhospitals.org/HomeCare)

**UH Hospice**  
4510 Richmond Road  
Warrensville Heights, Ohio 44128  
216-844-4663 | 1-800-552-8442  
[UHhospitals.org/Hospice](http://UHhospitals.org/Hospice)

**UH Lake Continuing Care Center**  
10977 Capital Parkway  
Concord Township, Ohio 44077  
440-953-6251  
[Lakehealth.org/LakeContinuingCare](http://Lakehealth.org/LakeContinuingCare)

**UH Samaritan Rehabilitation Center**  
2163 Claremont Avenue  
Ashland, Ohio 44805  
419-281-1330  
[UHhospitals.org/locations/uh-samaritan-rehabilitation-services](http://UHhospitals.org/locations/uh-samaritan-rehabilitation-services)

## **CORPORATE OFFICES**

**UH Customer Services Center**  
20800 Harvard Road  
Highland Hills, Ohio 44122  
216-358-1306

**UH Management Services Center**  
3605 Warrensville Center Road  
Shaker Heights, Ohio 44122  
216-767-8000

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 Chief Executive Officer, Retired<sup>2</sup>

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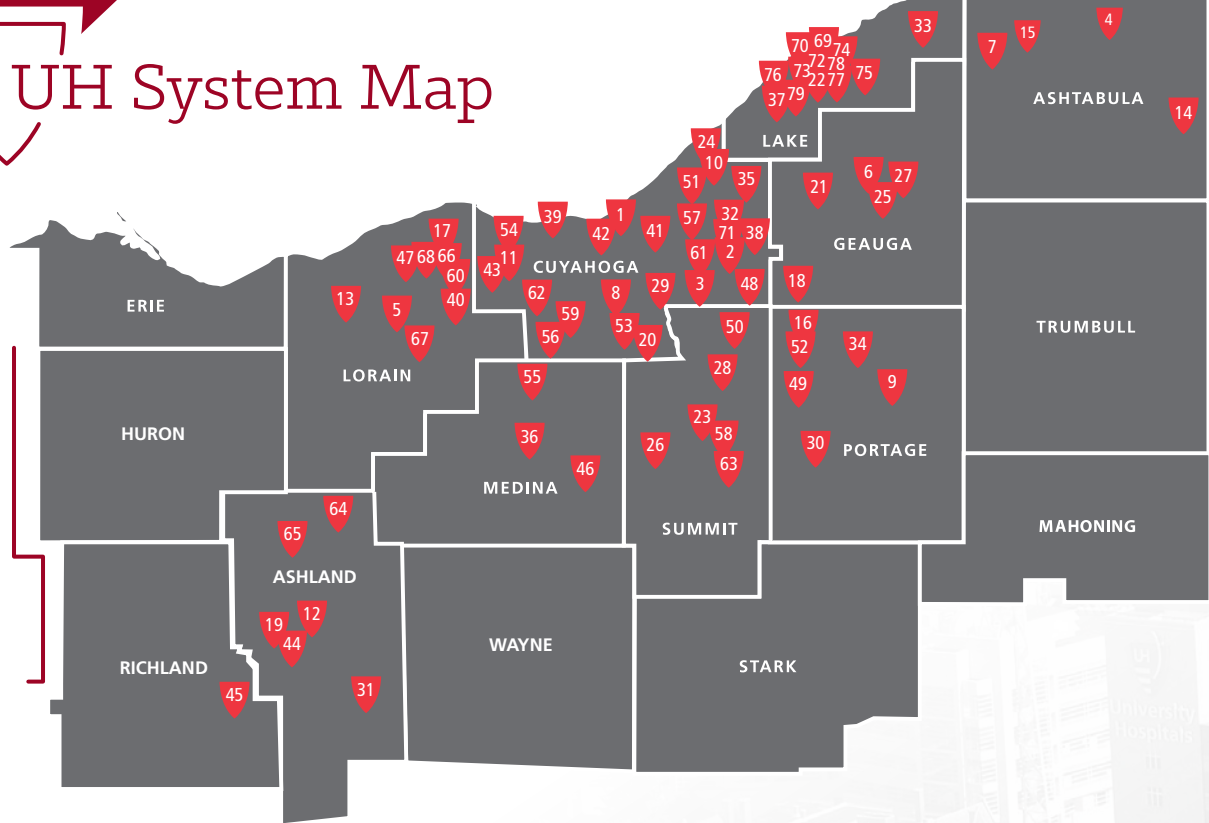
**PAUL G. TAIT, MBA**  
 Chief Strategic Planning Officer

**THEODOROS N. TEKNOS, MD**  
 President, UH Seidman Cancer Center

<sup>1</sup> CEO, February 2021

<sup>2</sup> Retired CEO, January 2021

# UH System Map



## UH MEDICAL CENTERS<sup>1</sup>

1. UH Cleveland Medical Center  
*UH Rainbow Babies & Children's Hospital*  
*UH Seidman Cancer Center*  
*UH MacDonald Women's Hospital*
2. UH Ahuja Medical Center
3. UH Bedford Medical Center,  
a campus of UH Regional Hospitals
4. UH Conneaut Medical Center<sup>2</sup>
5. UH Elyria Medical Center<sup>2</sup>
6. UH Geauga Medical Center
7. UH Geneva Medical Center
8. UH Parma Medical Center
9. UH Portage Medical Center
10. UH Richmond Medical Center,  
a campus of UH Regional Hospitals
11. UH St. John Medical Center,  
a Catholic hospital
12. UH Samaritan Medical Center

## UH OUTPATIENT HEALTH CENTERS

13. UH Amherst Health Center
14. UH Andover Health Center
15. UH Ashtabula Health Center<sup>2</sup>
16. UH Aurora Health Center
17. UH Avon Health Center<sup>1</sup>
18. UH Bainbridge Health Center
19. UH Baney Road Health Center
20. UH Broadview Heights Health Center<sup>2</sup>
21. UH Chesterland Health Center<sup>3</sup>
22. UH Concord Health Center<sup>2</sup>
23. UH Cuyahoga Falls Health Center
24. UH Euclid Health Center
25. UH Evans Middlefield Health Center
26. UH Fairlawn Health Center
27. UH Geauga Health Center
28. UH Hudson Health Center
29. UH Independence Health Center
30. UH Kent Health Center<sup>2</sup>
31. UH Kettering Health Center<sup>2</sup>
32. UH Landerbrook Health Center
33. UH Madison Health Center
34. UH Mantua Health Center
35. UH Mayfield Village Health Center
36. UH Medina Health Center<sup>2</sup>
37. UH Mentor Health Center<sup>3</sup> and Surgery Center<sup>4</sup>
38. UH Minoff Health Center at Chagrin Highlands<sup>2</sup>
39. UH North Olmsted Health Center<sup>2</sup>
40. UH North Ridgeville Health Center
41. UH Otis Moss Jr. Health Center
42. UH Rainbow Center for Women & Children
43. UH St. John Health Center
44. UH Samaritan Health Center
45. UH Samaritan Richland Health Center<sup>2</sup>
46. UH Sharon Health Center
47. UH Sheffield Health Center
48. UH Solon Health Center
49. UH Streetsboro Health Center<sup>2</sup>
50. UH Twinsburg Health Center<sup>2</sup>
51. UH University Suburban Health Center/  
Wright Surgery Center<sup>4</sup>
52. UH Walden Health Center
53. UH Wellpointe Health Center
54. UH Westlake Health Center<sup>2</sup> and Surgery Center<sup>4</sup>
55. Southwest General Brunswick Medical Center<sup>1</sup>
56. Southwest General Strongsville Medical Center<sup>2</sup>

## UH JOINT-VENTURE HOSPITALS

57. Highland Springs Hospital
58. Western Reserve Hospital
59. Southwest General Health Center<sup>1</sup>
60. UH Avon Rehabilitation Hospital,  
a Joint Venture with Kindred Healthcare
61. UH Rehabilitation Hospital,  
a Joint Venture with Kindred Healthcare

## FREESTANDING UH URGENT CARES & CONVENIENT CARES

62. UH Urgent Care partnering with  
Southwest General Brook Park<sup>2</sup>
63. UH Akron Urgent Care<sup>2</sup>
64. UH New London Urgent Care<sup>2</sup>
65. UH Samaritan Urgent Care<sup>2</sup>
66. UH Tri City Avon Convenient Care<sup>3</sup>
67. UH Tri City Elyria Convenient Care<sup>3</sup>
68. UH Westshore Primary Care<sup>3</sup>

## UH LAKE HEALTH FACILITIES

69. UH TriPoint Medical Center
70. UH Lake West Medical Center
71. UH Beachwood Medical Center
72. UH Mentor Health Center (Lake Facility)
73. UH Lake SOM Health Center
74. UH Brunner Sanden Deitrick Wellness Center
75. UH Madison Health Center (Lake Facility)
76. UH Willowick Health Center
77. UH Chardon Health Center
78. UH Lake Continuing Care Center
79. UH Perrico Health Center

<sup>1</sup> 24-hour emergency room  
<sup>2</sup> Urgent care center  
<sup>3</sup> Convenient care location  
<sup>4</sup> Surgery Center