University Hospitals

Accessing UH VDI Remotely via UHapps on a Windows PC

Introduction

To remotely access VDI on your Windows PC, you must install the Omnissa Horizon Client app. As part of the installation process and to log into VDI, you will be required to verify your identity with UH's two-step verification process. This process requires you to register. If you have not registered, refer to the **Registering for UH Secure Remote Access (SecureAuth)** job aid for assistance. You will not be able to complete the Omnissa Horizon Client installation until you register.

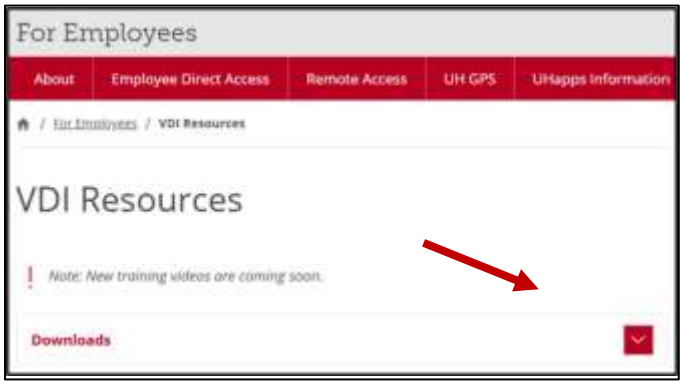
The Omnissa Horizon View Client should only be downloaded from the **Downloads** page on UH's VDI Resources page (http://www.uhhospitals.org/for-employees/vdi-resources). Do not download the client from any other source as errors will occur when you try to connect to VDI.

> **Note ►** The process refers only to Non-UH devices (those devices not owned or supplied to you by UH). UH devices have VDI installed and available for use.

Installing the Omnissa Horizon Client

1. Navigate to http://www.uhhospitals.org/for-employees/vdi-resources.

   💻 The VDI Resources page appears.



2. Click **Downloads**.

   - The Omnissa **Horizon Clients** downloads appear.



3. Click the **Horizon View client for Windows** link.
4. Click the file to download the client.

> **Note ►** Based on the browser you are using to download the client, you may need to click **Omnissa-Horizon…exe** (Chrome) or **Run** (Explorer).

   - The End-User License Agreement screen appears.



> **Note ►** Click the links to review the Privacy Agreement and Licensing.

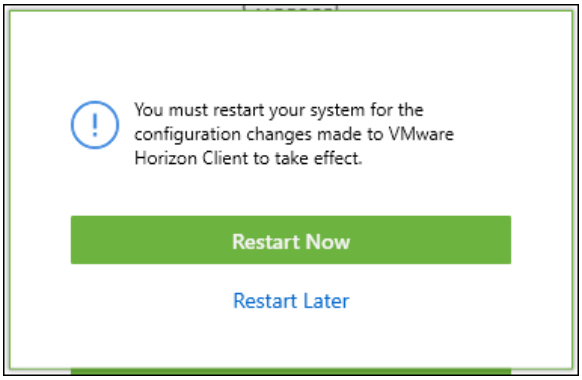
5. Check **Agree & Install**.

   - The **Success!** screen appears.



6. Click **Finish**.

- The restart computer prompt appears.

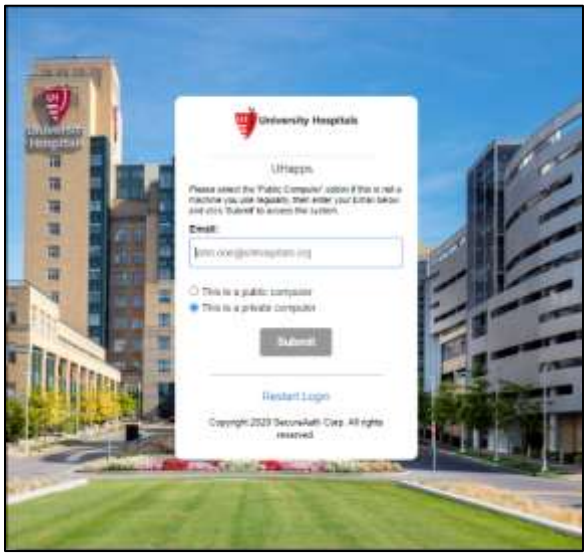


7. Click **Restart Now**.

Logging into the Omnissa Horizon Client via UHapps

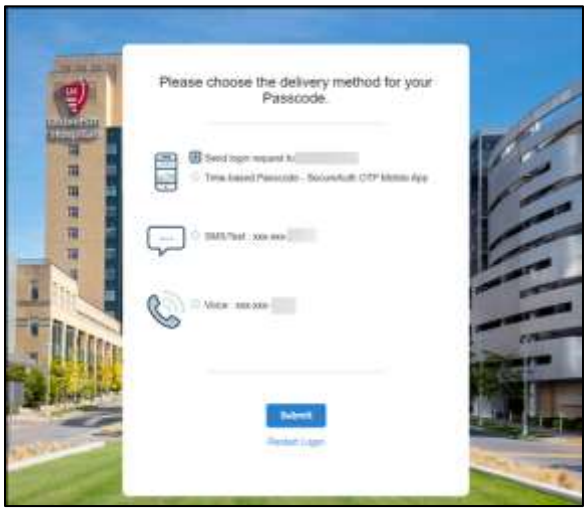
8. Go to https://uhapps.uhhospitals.org/ using a web browser such as Google Chrome.

- The **UHapps login** screen appears.



9. Enter your **UH email**, then click the **Submit** button.

10. Choose your second factor of authentication (login request through the **SecureAuth** app, text, phone), then click the **Submit** button.



11. Complete the multi-factor authentication (MFA) process that you selected to proceed.
12. Enter your UH password, then click the **Submit** button.
    - The UHapps home page appears.



13. In the **Search Apps** field, enter **Win11.**



14. Click **Win11 A**.

- This will open VDI using the **Omnissa Horizon Client** app installed on your device.

Note ► VDI desktop options other than **Win11 A** may appear, depending on your access. In that case, repeat the above step using the VDI desktop option of your choice.

Tip ► In **UHapps,** you can add **Win11 A** as a Favorite by clicking the star to the right of the **Win11 A** app name and description.



Working in VDI

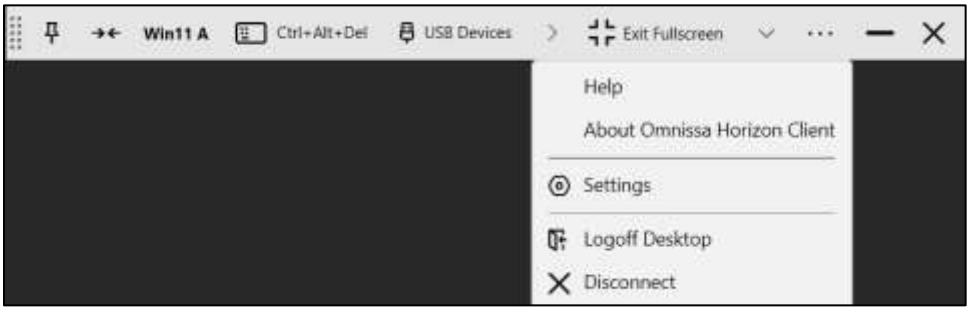
The VDI Shade Bar is located at the top of the screen and is used to send additional commands to the Omnissa session. The Shade Bar will auto hide when not selected. To make it appear hover your mouse along the top of the screen.

1. Use your mouse to hover near the top of the screen.
   - The Shade Bar appears.



Tip ► Click the **Pin icon** if you wish for your Shade Bar to remain visible.

2. Click the ··· button on the Shade Bar.
   - The available Options menu appears.

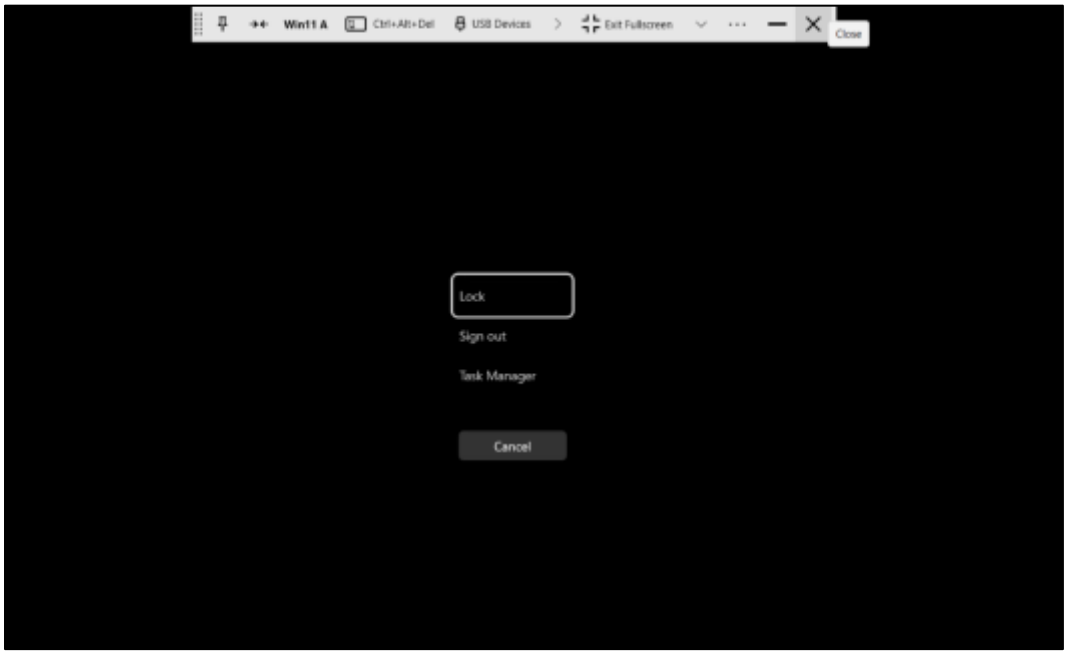


3. View the list of available **Options**.
4. Click the **USB Devices** button.

Note ► This allows USB devices that are connected to your PC to be recognized by the Virtual Machine (VM).



5. Make sure that **Automatically Connect at Startup** and **Automatically Connect when Inserted** are checked.
6. Click the **Ctrl-Alt-Delete** button.



The **Ctrl-Alt-Delete** button provides options for locking, logging off, changing your password and starting the task manager.