VDI Remote Access

Omnissa Horizon Client Install & Login – MacOS

Introduction

To remotely access VDI on devices that use the MacOS operating system, you must install the Omnissa Horizon Client app. As part of the installation process and to log into VDI, you will be required to verify your identity with UH's two-step verification process. This process requires you to register. If you have not registered, refer to the **Registering a Mobile Device to Use for UH Remote Access** job aid for assistance. You will not be able to complete the Omnissa Horizon Client installation until you register.

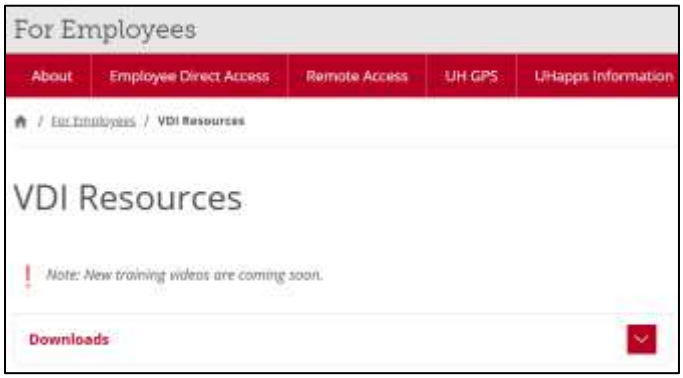
The Omnissa Horizon Client should only be downloaded from the downloads page on UH's VDI Resources page (http://www.uhhospitals.org/for-employees/vdi-resources).

> **Note ►** The process refers only to Non-UH devices (those devices not owned or supplied to you by UH). UH devices have VDI installed and available for use.

Installing the Omnissa Horizon Client

1. Navigate to http://www.uhhospitals.org/for-employees/vdi-resources.

   The VDI Resources page appears.



2. Click **Downloads**.

- The **Omnissa Horizon Client** downloads appear.



3. Click the link for **MacOS**.
   - The File Download – Security Warning screen appears.

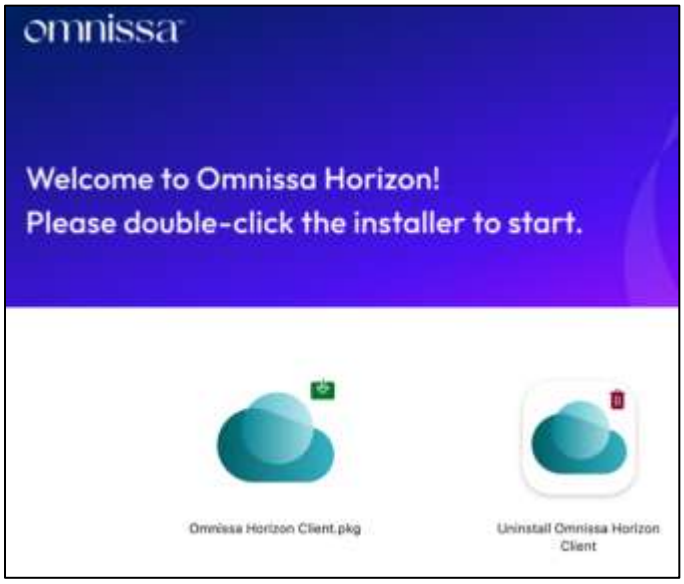


Note ► Your device's security settings may be configured so that this warning may not appear and the download will begin automatically. If this is the case, skip to Step 5.

4. Click **Allow**.
5. Once downloaded, click the **Finder** icon, then click on **Downloads**.
6. From the **Downloads** folder, double-click the .dmg file for the Omnissa client.



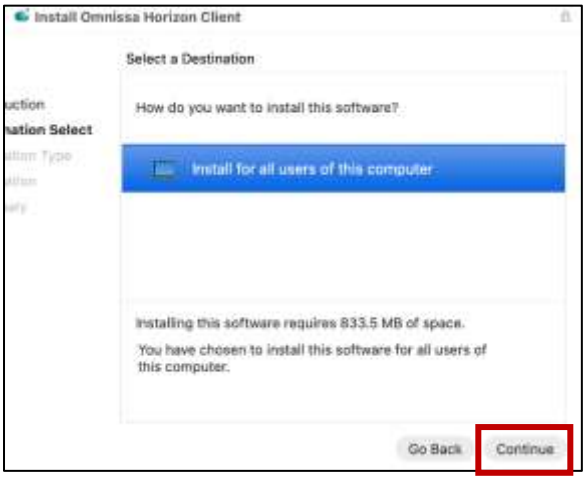
- The install window appears.



7. To install **Omnissa Horizon Client**, double-click **Omnissa Horizon Client.pkg**.
8. On the **Omnissa Horizon Client Installer** window, click **Continue**.



9. Click **Continue**.



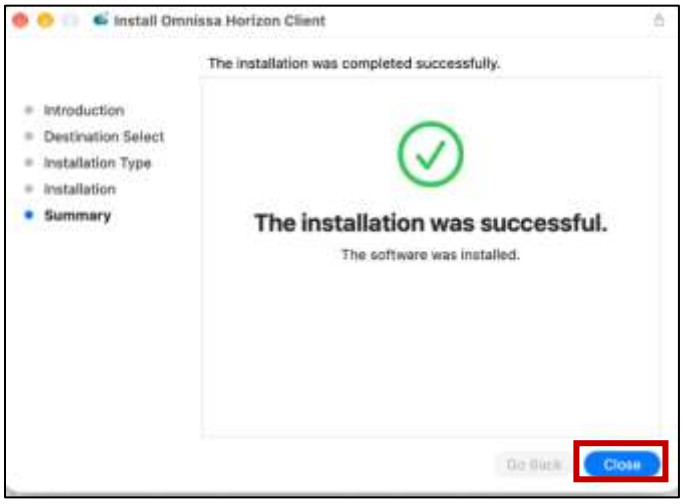
10. Click **Install**.



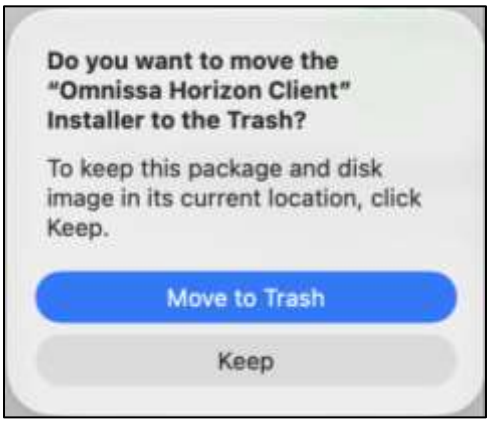
11. Enter your password, then click **Install Software**.



- A confirmation screen will appear after installation. Click **Close**.

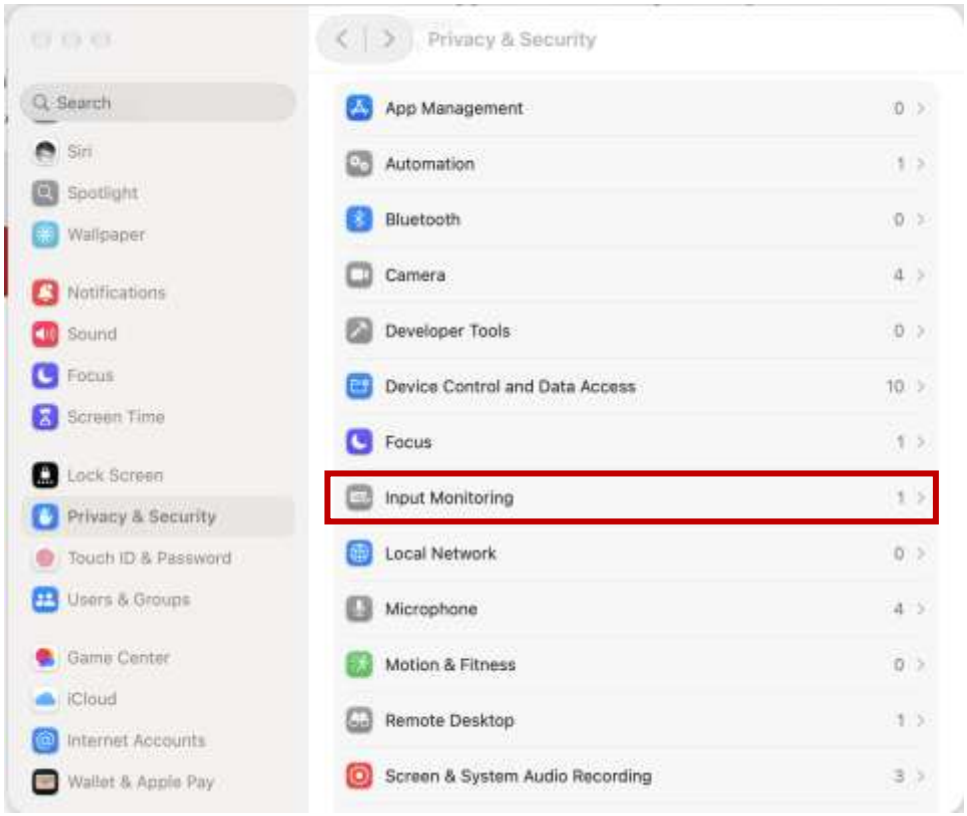


12. Choose to **Move to Trash** to delete the installation file or **Keep** to keep the file.



13. Go to **System Settings** and select **Privacy & Security**.

14. From the **Privacy & Security** screen, click **Input Monitoring**.



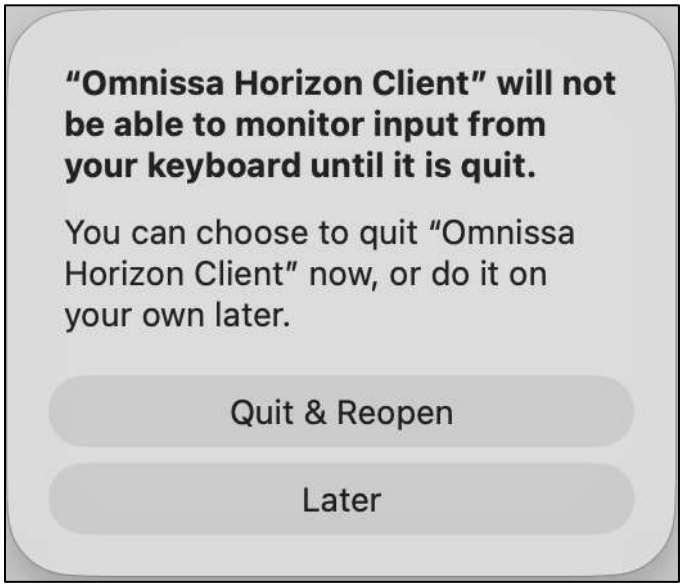
Note ► A screen prompting you to enter your password may appear. In this instance, enter your password.



15. Slide the slide bar to the right to allow access to your keyboard from the Omnissa client:



16. Click **Quit & Reopen** from the screen that appears.



Logging into the Omnissa Horizon Client via UHapps

1. Go to https://uhapps.uhhospitals.org/ using a web browser such as Google Chrome.
2. In the **Search Apps** field, enter **Win11.**



3. Click **Win11 A**.

   This will open VDI using the **Omnissa Horizon Client** app installed on your device.

Note ► VDI desktop options other than **Win11 A** may appear, depending on your access. In that case, repeat the above step using the VDI desktop option of your choice.

Tip ► In **UHapps,** you can add **Win11 A** as a Favorite by clicking the star to the right of the **Win11 A** app name and description.



Note ► **A Software Update** screen may appear. If it does, click the **Skip This Version** button.



Working in VDI

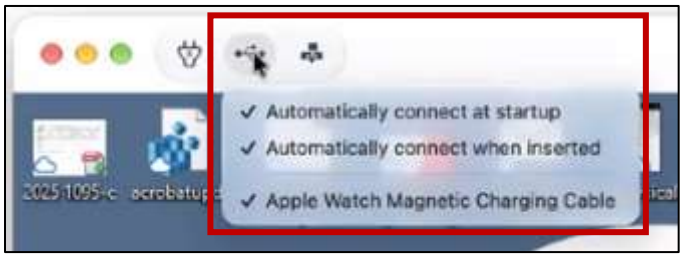
The VDI Shade Bar is located at the top of the screen and is used to send additional commands to the Horizon Client session.

- The Shade Bar appears.



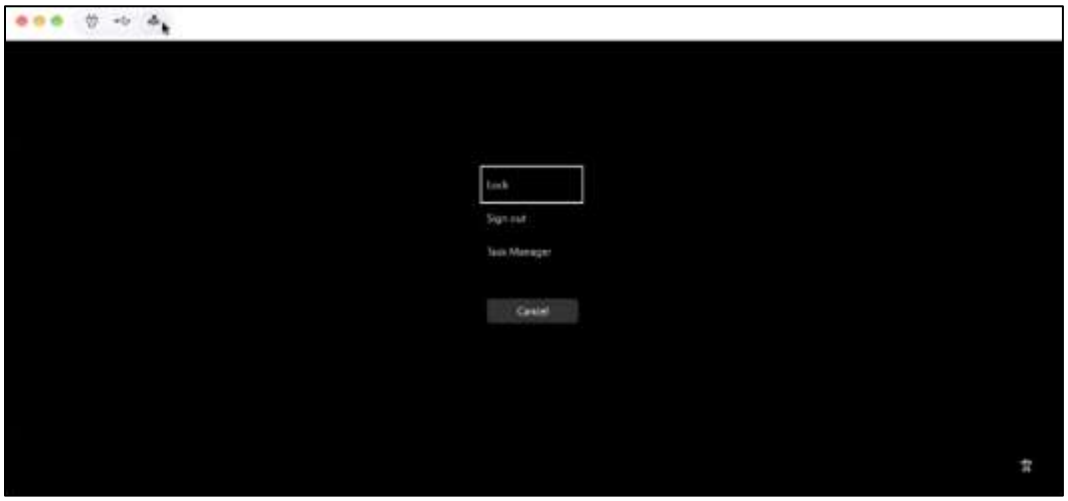
4. Click the icon to open USB Device options.

> **Note ►** This allows USB devices that are connected to your PC to be recognized by the Virtual Machine (VM).



5. Make sure that **Automatically Connect at Startup** and **Automatically Connect when Inserted** are checked.

6. Click the icon to prompt **Ctrl-Alt-Delete**.



This provides options for locking, logging off, changing your password and starting the task manager.

7. Click the icon to disconnect from the VDI session.