



Money Concerns

Dealing with the costs of your care can be stressful and we want to make sure you have support. That is why we have a team of Financial Counselors to help you with concerns about your health care costs.

Our financial counselors can help you

- Understand your insurance coverage and benefits
- See if you qualify for financial aid programs and fill out forms
- Look into billing issues
- Process your copay and coinsurance payment

You can schedule a meeting with a financial counselor or talk to them on the phone. If you are getting IV (intravenous) chemotherapy, a financial counselor will try to call and/or meet with you before or during your first treatment in the infusion center.

Phone numbers for our counselors

Cleveland Medical Center

216-286-3814 - last names A through M
216-286-3809 - last names N through Z

Conneaut Medical Center

440-593-0147

Geneva Medical Center

440-415-0293

Geauga Medical Center

440-285-6112

Landerbrook at Monarch Center

216-358-1276

Minoff Health Center at Chagrin Highlands

216-358-1324

Portage Medical Center

330-235-7053

Samaritan Medical Center

419-207-2561

Sharon Health Center

330-239-7251

St. John Medical Center

440-617-4664