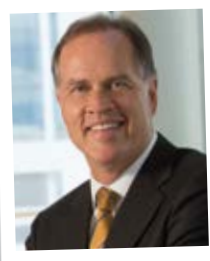




2018 UH AT A GLANCE

Advancing the Science of Health
and the Art of Compassion





Dear Friend of UH,

Welcome to University Hospitals – a health system committed to **Advancing the Science of Health and the Art of Compassion**. For over 150 years, we have cared for the community of Northeast Ohio. We have trained physicians who have touched lives here and around the world. Our healthcare discoveries have elevated standards of care for patients.

While UH has grown from a charity hospital in a small Cleveland home to a super-regional health system with clinical care, research and teaching programs that span the globe, our greatest focus remains on delivering world-class care in Northeast Ohio.

Our more than 28,000 physicians, nurses and employees, along with over 4,000 volunteers, are at your service. Engage us. Ask us questions. Tell us your needs. Our goal is to provide the right care, at the right place, at the right time.

We're honored that you chose UH. Thank you for being part of our community as we deliver on our mission: **To Heal. To Teach. To Discover.**

Thomas F. Zenty III

Chief Executive Officer, University Hospitals

MISSION: Why we are here To Heal. To Teach. To Discover.

VISION: Where we are going

Advancing the Science of Health
and the Art of Compassion

- Advancing: We are constantly moving, changing and looking for better ways to do what we do.
- The Science of Health: "Science" refers to our leading role in research and discovery. "Health" is emphasized rather than health care because we are one of the largest population health management providers in the country. We go beyond just intervention, and focus on prevention and wellness.
- The Art of Compassion: This is what we are known for. UH's widely recognized strength is the compassionate care we provide our patients.

CORE VALUES: What we believe in

- Excellence: We focus on excellence, and are always seeking ways to improve the health of those who come to us for care.
- Diversity: We embrace diversity in people, thought, experiences and perspectives.
- Integrity: We have a shared commitment to do what is right.
- Compassion: We have genuine concern for those in our community and treat them with respect and empathy.
- Teamwork: We work collaboratively as an integrated team to improve patient care and performance.

Facts & Figures: UH by the Numbers (January 2018)

- Serves 16 counties in Northeast Ohio
- Nationally recognized academic medical center, including leading women's, children's and cancer hospitals
- 11 community medical centers
- Three joint-venture hospitals
- More than 40 health centers
- Third-largest employer in Northeast Ohio
- More than 5,300 physicians and healthcare providers
- More than 23,000 employees
- More than 1,100 residents and fellows in training
- Over 100 residency and fellowship training programs
- 13 clinical care-delivery institutes
- Total annual revenues of \$4 billion



**BEST
HOSPITALS**

U.S. News & WORLD REPORT

NATIONAL
RANKED IN 10 SPECIALTIES
2018-19

**BEST
CHILDREN'S
HOSPITALS**

U.S. News & WORLD REPORT

RANKED IN
8 SPECIALTIES
2018-19

Awards & Recognition

- UH Cleveland Medical Center ranks among **America's Best Hospitals** for advanced care, according to **U.S. News & World Report**.* In 2018, our flagship academic medical center **ranked in the nation's Top 50 in 10 specialties**: Cancer; Cardiology & Heart Surgery; Diabetes & Endocrinology; Nose & Throat; Gastroenterology & GI Surgery; Geriatrics; Gynecology; Nephrology; Neurology & Neurosurgery; and Urology. The **2017 U.S. News & World Report Best Children's Hospitals** rankings recognized UH Rainbow Babies & Children's Hospital as one of the nation's top children's hospitals, **ranking in eight of 10 specialties**.
- UH Cleveland Medical Center, UH Geauga, St. John and Samaritan medical centers and UH joint-venture hospital Southwest General Health Center were each honored with an **"A" in the fall 2017 Hospital Safety Score** update from **The Leapfrog Group**, a national nonprofit healthcare ratings organization.
- For the third straight year, UH was named a **2017 Most Wired Hospital** by **Hospitals & Health Networks**, for adopting and maintaining advanced technology to enhance patient care and advance patient engagement. UH is one of 461 hospitals and health systems nationwide, and one of only 32 in Ohio, to earn this distinction.

* U.S. News & World Report ranking awarded to UH Cleveland Medical Center, University Hospitals' flagship academic medical center.

- UH Elyria Medical Center is **one of 22 hospitals in the nation** recognized by Premier, Inc., a leading healthcare improvement company, for reducing preventable hospital-acquired conditions and readmissions. Additionally, UH Conneaut, Geneva, Elyria and Parma medical centers each received a **Citation of Merit for the 2017 QUEST® Award for High-Value Healthcare** from Premier. Just 63 hospitals achieved top performance in any four of the six areas measured in the QUEST collaborative.
- UH Geneva Medical Center was **one of only 19 hospitals in the U.S.** in spring 2017 to earn the highest-possible ratings from the **Centers for Medicare & Medicaid Services**: a five-star HCAHPS summary rating and a five-star overall hospital quality rating. CMS assigns hospitals two major star ratings: the HCAHPS summary, based exclusively on patient survey scores, and overall hospital quality, which incorporates outcomes measures and patient experience scores.
- UH Geauga Medical Center earned a **Platinum Level Award for Excellence** from **The Partnership for Excellence**, which evaluates performance for organizations in Ohio, Indiana and West Virginia. Only seven healthcare organizations have received the Platinum Level Award since 2000.
- UH earned **15 national Environmental Excellence awards** from **Practice Greenhealth**, including the prestigious **System for Change** award. Practice Greenhealth awards recognize the health system's achievements in environmental-sustainability programs and improvements during 2016. UH Geauga Medical Center won the **Emerald Partner for Change** award for its stand-out environmental programs. Additionally, the **Ohio Hospital Association's Environmental Council** gave UH Ahuja Medical Center its **2017 John Chapman Award** for excellence and leadership in initiating or supporting pollution prevention programs.
- **Profiles in Diversity Journal** bestowed its **2016 Innovative Award of Excellence** on UH Cleveland Medical Center in recognition of its innovative OB/GYN residency program that helps improve maternal health outcomes in a low-resource country. The WONDOOR (Women and Neonates, Diversity, Opportunity, Outreach and Research) Program rotates physicians, residents and students to train physicians in Guyana to become OB/GYN specialists. WONDOOR, in collaboration with Georgetown Public Hospital and the University of Guyana, has helped reduce maternal deaths by 50 percent since 2012.
- University Hospitals earned global recognition as **one of the World's Most Ethical Companies®** for the fifth time, thanks to the culture of integrity that our employees, physicians, volunteers, leaders and UH Board members uphold. Only 123 other entities from 19 countries are on the 2017 World's Most Ethical Companies list, including just six other health systems worldwide.

Key Initiatives

HARRINGTON DISCOVERY INSTITUTE

The Harrington Discovery Institute at University Hospitals in Cleveland, Ohio – part of The Harrington Project for Discovery & Development – aims to advance medicine and society by enabling our nation’s most inventive scientists to turn their discoveries into medicines that improve human health.

HarringtonDiscovery.org

UH QUALITY INSTITUTE

UH Quality Institute represents UH’s commitment to continuous improvement of quality care and patient satisfaction.

UHhospitals.org/Quality

MY UH CARE

Patients can manage their health care easily and efficiently with MyUHCare, a website that offers patients access to their personal health record (PHR) and other medical information.

The secure online PHR provides patients with test and X-ray results, and information from hospital stays, emergency department visits and appointments with a participating UH provider. Through MyUHCare, patients can communicate with their physician’s practice and request appointments, as well as view and pay bills. To encourage health and wellness, MyUHCare provides online health articles and information on health-related classes and programs sponsored by UH.

UHhospitals.org/MyUHCare

POPULATION HEALTH MANAGEMENT

UH continues to demonstrate its position as a national leader in population health through its accountable care organizations, now covering more than 350,000 lives. UH ACO works with providers, members and beneficiaries across self-insured, commercially insured, Medicare and Medicaid populations to reduce medical costs while improving the patient experience and quality of care. The overall cost for UH ACO populations continues to trend below industry benchmarks on cost while the quality-of-care metric performance continues to increase.

UHhospitals.org/Accountable-Care-Organization

UH EMPLOYER SOLUTIONS

UH understands the connection between the health of a company’s employees and its overall performance, and is dedicated to helping Northeast Ohio employers create workplaces in which their team members can thrive. UH Employer Solutions engages directly with businesses to provide them with a one-stop, comprehensive suite of health care and wellness services that can be customized to meet the unique needs of their organizations. From UH Choice, our innovative health plan option, to occupational health and wellness programs, UH Employer Solutions offers a variety of resources that empower our local business community to control costs, increase productivity and help their employees lead healthier lives.

UHhospitals.org/EmployerSolutions

EMPLOYEE WELLNESS

UH is dedicated to helping its employees and their families, who are devoted to taking care of others, to take care of themselves. UH's wellness program, Healthy UH, offers opportunities to achieve incentives in the three most important areas of wellness – exercise, engagement and education – to inspire employees and their families to get moving, get involved and get informed. UH has developed targeted wellness programs based on employee needs, which are offered throughout the year, including UH OptiWeight™, Stress Management and Resilience Training (S.M.A.R.T.)™, UH Tobacco KnockOut, and UH Dance4Fitness.

HealthyUH.org



PHILANTHROPY

The successful completion in 2017 of UH's historic \$1.5 billion *Discover the Difference* campaign, through the generosity of more than 83,500 donors, transformed the health of our community. Philanthropy and external funding continue to play a significant role in helping UH care for our patients, train the next generation of clinicians, and discover new, lifesaving treatments. Through gifts of all sizes, donors can support an area of need that inspires them.

UHGiving.org

COMMUNITY BENEFIT

In 2016, University Hospitals contributed \$304 million to community benefit programs in Northeast Ohio, including \$45 million in charity care. UH has invested more than \$2.31 billion in community benefit expenditures over the past decade.

The 2016 UH Community Benefit Report features several programs designed to address identified community needs, such as providing psychiatry and behavioral health care, improving infant survival, and educating the next generation of health professionals.

UHhospitals.org/CommunityBenefit

The **UH** Health System

UNIVERSITY HOSPITALS PHYSICIAN NETWORK

Our network comprises more than 3,900 providers in the UH Medical Group and UH Medical Practice¹, and over 1,400 independent healthcare providers² practicing at UH medical centers and surgery centers. The degree of collaboration and integration among our physicians is unsurpassed. This allows our patients to experience seamlessly coordinated care and the best possible outcome.

For information on the clinical expertise found within University Hospitals, visit UHDoctor.org, our online resource for physicians and other clinicians. The site includes articles on clinical practice, patient care, research and education.

University Hospitals also offers online appointment scheduling services. Patients can schedule their own appointments quickly and conveniently using a computer or an app on a smartphone or tablet.

- 1 Includes providers at UH-owned practices, plus residents, fellows and allied-health professionals.
- 2 Includes MD, DO, CNP, CNS, PhD, DMD and DDS.

To find a UH physician near you, visit UHhospitals.org and click on **“Find a Doctor”** or call **1-866-UH4-CARE**.

UNIVERSITY HOSPITALS INSTITUTES

Thirteen clinical care-delivery institutes at UH are making specialized care more accessible system-wide across Northeast Ohio. Institutes bring highly trained subspecialists from different disciplines together to collaborate on the best treatment for patients. Institutes also promote uniform, standard care protocols and the sharing of best practices – all driven by the latest advances.

UH Diagnostic Institute

UHhospitals.org/Radiology
UHhospitals.org/services/genetics
UHhospitals.org/services/laboratory-services

UH Digestive Health Institute

UHhospitals.org/Digestive

UH Ear, Nose & Throat Institute

UHhospitals.org/ENT

UH Eye Institute

UHhospitals.org/Eye

UH Harrington Heart & Vascular Institute

UHhospitals.org/Heart

UH Neurological Institute

UHhospitals.org/Neuro

UH Pain Management Institute

UHhospitals.org/services/pain-management

UH Primary Care Institute

UHhospitals.org/PrimaryCare

UH Spine Institute

UHhospitals.org/Spine

UH Sports Medicine Institute

UHSports.org

UH Transplant Institute

UHhospitals.org/Transplant

UH Urology Institute

UHhospitals.org/Urology

Angie Fowler Adolescent & Young Adult Cancer Institute

Rainbow.org/AngiesInstitute



UH CLEVELAND MEDICAL CENTER

11100 Euclid Avenue, Cleveland, Ohio 44106

1-866-UH4-CARE (1-866-844-2273) | UHhospitals.org/Cleveland

To provide exceptional care for patients, UH Cleveland Medical Center is leading the way in the discovery and delivery of medical advancements and technologies. Responsible for preparing the medical leaders of tomorrow, the departments train hundreds of physician residents and fellows, nurses, and allied health professionals each year.

- Founded in 1866
- 1,036 staffed-bed academic medical center
- 35-acre campus in University Circle, Cleveland
- \$200 million in total sponsored research funding to Case Western Reserve University School of Medicine attributable to UH (including NIH grants awarded at UH Cleveland Medical Center only)
- \$56 million in industry-sponsored research
- UH Rainbow Babies & Children's Hospital
- UH Seidman Cancer Center
- UH MacDonald Women's Hospital
- Affiliate of Case Western Reserve University School of Medicine

UH MACDONALD WOMEN'S HOSPITAL

The only hospital in Ohio dedicated solely to the unique healthcare needs of women

2101 Adelbert Road, Cleveland, Ohio 44106

1-866-UH4-CARE (1-866-844-2273) | UHhospitals.org/MacWomen

93 beds, 48 nursery bassinets

Comprehensive in its sole focus on women's health care, UH MacDonald Women's Hospital has been a leading clinical research and teaching institution since 1891. Its close connection with UH Rainbow Babies & Children's Hospital allows mothers to be closer to babies needing care.



UH RAINBOW BABIES & CHILDREN'S HOSPITAL

One of the nation's most trusted names in children's health care

2101 Adelbert Road, Cleveland, Ohio 44106 | 216-UH4-KIDS (216-844-5437) | Rainbow.org
244 beds

As a nationally ranked leader in pediatric health care, University Hospitals Rainbow Babies & Children's Hospital provides family-centered quality care, advanced treatments and the latest innovations. UH Rainbow is ranked sixth in the nation for neonatology by U.S. News & World Report. The Quentin & Elisabeth Alexander Level IV Neonatal Intensive Care Unit provides neonatology care at the main campus. UH Rainbow is also home to the only verified Level I Pediatric Trauma Center in northern Ohio.

UH Rainbow Babies & Children's Hospital offers the most expansive pediatric care network in Northeast Ohio, with more than 130 service locations. In 2018, UH Rainbow Center for Women & Children will provide outpatient health care, and will offer innovative programs for primary pediatric care, women's health and social services. At the UH Proton Therapy Center, adolescents and young

adults can receive highly targeted radiation treatment for localized malignancies.

UH Rainbow Babies & Children's Hospital also collaborates with UH MacDonald Women's Hospital to provide pregnant women with the safest, most comprehensive care for mother and baby – all under one roof.

UH SEIDMAN CANCER CENTER

The only freestanding cancer hospital in Northeast Ohio

11100 Euclid Avenue, Cleveland, Ohio 44106

216-844-3951 | UHSeidman.org

120 beds

UH Seidman Cancer Center is part of the National Cancer Institute (NCI)-designated Case Comprehensive Cancer Center at Case Western Reserve University, and one of only 49 Comprehensive Cancer Centers in the country. UH Seidman Cancer Center is a national leader in innovative patient care and clinical research. Through its affiliation with Case Comprehensive Cancer Center, UH Seidman Cancer Center has access to a pipeline of early-stage clinical trials with drugs from NCI.

Proton therapy, a highly advanced technique that targets radiation treatment to solid tumors or those located near critical organs or vital structures, is now offered at UH Seidman Cancer Center. The UH Proton Therapy Center is one of only 27 proton therapy centers in the United States.

UH Seidman Cancer Center services are provided at 13 locations in the UH health system and at five additional sites in Northeast Ohio. To find a UH Seidman Cancer Center location near you, visit UHSeidman.org/GettingHere.



COMMUNITY MEDICAL CENTERS

Eleven community medical centers provide close-to-home medical and surgical services, including 24-hour emergency departments and medical office buildings that house UH physicians' and healthcare providers' offices.

UH Ahuja Medical Center[■]

3999 Richmond Road
Beachwood, Ohio 44122
216-593-5500 | UHAhuja.org
144 beds

UH Bedford Medical Center,

a campus of UH Regional Hospitals
44 Blaine Avenue
Bedford, Ohio 44146
440-735-3900 | UHBedford.org
43 beds

UH Conneaut Medical Center^{+ ■ ◆}

158 West Main Road
Conneaut, Ohio 44030
440-593-1131 | UHConneaut.org
25 beds

UH Elyria Medical Center[■]

630 East River Street
Elyria, Ohio 44035
440-329-7500 | UHElyria.org
387 beds

UH Geauga Medical Center^{■ ◆}

13207 Ravenna Road
Chardon, Ohio 44024
440-285-6000 or 1-800-548-9738
UHGauga.org
225 beds

UH Geneva Medical Center^{■ ◆}

870 West Main Street
Geneva, Ohio 44041
440-466-1141 | UHGeneva.org
25 beds

UH Parma Medical Center[◆]

7007 Powers Boulevard
Parma, Ohio 44129
440-743-3000 | UHParma.org
332 beds

UH Portage Medical Center[◆]

6847 North Chestnut Street
Ravenna, Ohio 44266
330-297-0811 | UHPortage.org
117 beds

UH Richmond Medical Center,

a campus of UH Regional Hospitals
27100 Chardon Road
Richmond Heights, Ohio 44143
440-585-6501 | UHRichmond.org
58 beds

UH St. John Medical Center,^{■ ◆}

a Catholic hospital
29000 Center Ridge Road
Westlake, Ohio 44145
440-835-8000 | UHStJohn.org
204 beds

UH Samaritan Medical Center[◆]

1025 Center Street
Ashland, Ohio 44805
419-289-0491 | UHSamaritan.org
55 beds

JOINT-VENTURE HOSPITALS

University Hospitals is affiliated with three Cleveland-area healthcare providers, enabling us to extend our services throughout the community.

UH Avon Rehabilitation Hospital,
a Joint Venture with Kindred Healthcare
37900 Chester Road
Avon, Ohio 44011
440-988-6890
UHhospitals.org/AvonRehab
50 beds

Southwest General Health Center ♦
18697 Bagley Road
Middleburg Heights, Ohio 44130
440-816-8000
SWGeneral.com
358 beds

UH Rehabilitation Hospital,
a Joint Venture with Kindred Healthcare
23333 Harvard Road
Beachwood, Ohio 44122
216-593-2200
UHhospitals.org/Rehab
50 beds

UNIVERSITY HOSPITALS HEALTH CENTERS*

University Hospitals health centers (also known as outpatient or ambulatory care centers) include physician offices, laboratories, diagnostic technologies, and in some cases, outpatient surgery suites and urgent care facilities. Patients can see their primary care provider and specialist, and have diagnostic tests performed at these centers. To schedule an appointment at any UH health center, call **1-866-UH4-CARE** (1-866-844-2273).

UH Amherst Health Center * ■
254 Cleveland Avenue
Amherst, Ohio 44001
440-988-6000

UH Ashtabula Health Center ●
Ashtabula Towne Square
3315 North Ridge Rd
East Ashtabula, Ohio 44004
1-866-571-3910

UH Andover Health Center *
476 South Main Street
Andover, Ohio 44003
440-370-7461

*UH Health Centers provide varied services at individual locations.

UH Aurora Health Center

55 North Chillicothe Road
Aurora, Ohio 44202
330-954-7200

UH Avon Health Center * ■

1997 Healthway Drive
Avon, Ohio 44011
440-988-6800

UH Bainbridge Health Center

8185 East Washington Street
Chagrin Falls, Ohio 44023
440-543-3371

UH Baney Road Health Center

1941 Baney Road
Ashland, Ohio 44805
419-289-0491

UH Broadview Heights Health Center +

5901 East Royalton Road
Broadview Heights, Ohio 44147
440-792-9100

UH Chagrin Highlands Health Center • ■ ◆

3909 Orange Place
Orange Village, Ohio 44122
216-896-1700

UH Chesterland Health Center • ■ ■

8055 Mayfield Road
Chesterland, Ohio 44026
440-423-5045

UH Concord Health Center • ■

7500 Auburn Road
Concord Township, Ohio 44077
440-358-0400

UH Cuyahoga Falls Health Center

96 Graham Road
Cuyahoga Falls, Ohio 44223
330-916-7100

UH Euclid Health Center ■

18599 Lakeshore Boulevard
Euclid, Ohio 44119
216-383-8500

UH Evans Middlefield Health Center

15976 East High Street
Middlefield, Ohio 44063
440-632-7511

UH Fairlawn Health Center ■

3800 Embassy Parkway
Fairlawn, Ohio 44333
330-664-8000

UH Geauga Health Center ■

13221 Ravenna Road
Chardon, Ohio 44024
1-866-844-2273

UH Hudson Health Center

5778 Darrow Road
Hudson, Ohio 44236
330-650-5050

UH Independence Health Center

6150 Oak Tree Boulevard
Independence, Ohio 44131
440-743-8150

UH Kent Health Center +

401 and 408 Devon Place
Kent, Ohio 44240
330-297-0811

UH Kettering Health Center •

546 North Union Street
Loudonville, Ohio 44842
419-994-4121

UH Landerbrook Health Center ■ ◆

5850 Landerbrook Drive
Mayfield Heights, Ohio 44124
440-646-2626

UH Madison Health Center

701 North Lake Street
Madison, Ohio 44057
440-428-7511

UH Mantua Health Center

10803 Main Street
Mantua, Ohio 44255
330-274-2030

UH Mayfield Village Health Center

730 SOM Center Road
Mayfield Village, Ohio 44143
1-866-844-2273

UH Medina Health Center ● ■

4001 Carrick Drive
Medina, Ohio 44256
330-721-8577

UH Mentor Health Center ● ■ ■

9000 Mentor Avenue
Mentor, Ohio 44060
440-255-0800

UH North Olmsted Health Center ●

26127 Lorain Road
North Olmsted, OH 44070
1-866-844-2273

UH North Ridgeville Health Center +

32800 Lorain Road
North Ridgeville, Ohio 44039
1-866-844-2273
Opening 2018

UH Otis Moss Jr. Health Center ■

8819 Quincy Avenue
Cleveland, Ohio 44106
216-721-2177

**UH Rainbow Center
for Women & Children** ■

5805 Euclid Avenue
Cleveland, Ohio 44103
216-844-3971
Opening 2018

UH St. John Health Center

26908 Detroit Road
Westlake, Ohio 44145
440-835-8000

UH Samaritan Health Center

2212 Mifflin Avenue
Ashland, Ohio 44805
419-289-0491

UH Sharon Health Center ◆

5133 Ridge Road
Wadsworth, Ohio 44281
1-866-844-2273

UH Sheffield Health Center

5001 Transportation Drive
Sheffield Village, Ohio 44054
440-329-2800

UH Solon Health Center ■

34055 Solon Road
Solon, Ohio 44139
1-866-844-2273

UH Streetsboro Health Center ●

9318 State Route 14
Streetsboro, Ohio 44241
330-297-0811

UH Twinsburg Health Center + ■

8819 Commons Boulevard
Twinsburg, Ohio 44087
330-486-9600

UH University Suburban Health Center ■

1611 South Green Road
South Euclid, Ohio 44121
216-382-9492

UH Walden Health Center

700 Walden Place
Aurora, Ohio 44202
330-562-3169

UH Wellpointe Health Center

303 East Royalton Road
Broadview Heights, Ohio 44147
440-743-2054

UH Westlake Health Center • ◻ ◻ ◻ ◻

960 Clague Road
Westlake, Ohio 44145
440-250-2100

**Southwest General
Brunswick Medical Center** * ◻

4065 Center Road
Brunswick, Ohio 44212
330-558-0150

**Southwest General
Strongsville Medical Center** ◻

18181 Pearl Road
Strongsville, Ohio 44136
440-816-4900

**FREESTANDING URGENT CARES
AND CONVENIENT CARES**

Akron Urgent Care Center ◻

145 West Avenue
Tallmadge, Ohio 44278

UH Ashland Urgent Care ◻

350 Hillcrest Drive
Ashland, Ohio 44805

**UH Urgent Care partnering
with Southwest General Brook Park** ◻

15900 Snow Road, Suite 200
Brook Park, Ohio 44142
216-265-0772

UH Westshore Primary Care ◻

2535 Hale Street Suite A
Avon, Ohio 44011

SURGERY CENTERS

UH Lyndhurst Surgery Center

29017 Cedar Road
Lyndhurst, Ohio 44124
440-460-8000

UH Mentor Surgery Center

9000 Mentor Avenue, Suite 220
Mentor, Ohio 44060
440-255-0800

**UH University Suburban Health Center/
Wright Surgery Center**

1611 South Green Road
South Euclid, Ohio 44121
216-382-9492

UH Westlake Surgery Center

960 Clague Road, Suite 2200
Westlake, Ohio 44145
440-250-2440

KEY:

- * Emergency Room
- ◻ Urgent Care
- + Both Emergency Room and Urgent Care
- ◻ Convenient Care Center
- ◻ UH Rainbow Care Network
- ◻ UH Seidman Cancer Center



ADDITIONAL SERVICES

Exhale Spa at UH Avon Health Center

1997 Healthway Drive
Avon, Ohio 44011
440-988-6811
UHhospitals.org/Spa

Fitness Center at UH Avon Health Center

1997 Healthway Drive
Avon, Ohio 44011
440-988-6801
UHhospitals.org/Fitness

Highland Springs Hospital

4199 Mill Pond Drive
Highland Hills, Ohio 44122
216-302-3070
HighlandSpringsHealth.com

UH Connor Integrative Health Network

25001 Emery Road
Warrensville Heights, Ohio 44128
216-285-4070
UHConnorIntegrativeHealth.org

UH Employee Health

2220 Circle Drive
MCCO Building, 4th floor
Cleveland, Ohio 44106
216-844-1602

UH Foley ElderHealth Center

3619 Park East Boulevard, Suite 109
Beachwood, Ohio 44122
216-844-6300
UHhospitals.org/foley-elderhealth

UH Hanna House Skilled Nursing

11100 Euclid Avenue
Cleveland, Ohio 44106
216-844-1262
UHhospitals.org/Geriatric

UH Home Care Services

4510 Richmond Road
Warrensville Heights, Ohio 44128
216-844-4663
(toll-free: 1-800-552-8442)
UHhospitals.org/HomeCare

UH Hospice

4510 Richmond Road
Warrensville Heights, Ohio 44128
216-844-4663
(toll-free: 1-800-552-8442)
UHhospitals.org/Hospice

UH Samaritan Rehabilitation Center

2163 Claremont Avenue
Ashland, Ohio 44805
419-281-1330
samaritanhospital.org/departments-services/
rehabilitation

CORPORATE OFFICES

UH Customer Services Center

20800 Harvard Road
Highland Hills, Ohio 44122
216-358-1306

UH Management Services Center

3605 Warrensville Center Road
Shaker Heights, Ohio 44122
216-767-8000

Science & Compassion

At University Hospitals, science and compassion converge to create new ways to cure and better ways to care. From innovative cancer treatments, like proton therapy or genomic medicine to over 300 clinical trials, we help patients beat cancer. Every day, every one of us is working together with one goal in mind – to improve the health and life of every person who needs it.

See how UH Seidman Cancer Center and the rest of UH are working to improve people's lives with new medicines, therapies and trials at uhhospitals.org.

The science of health. *The art of compassion.*



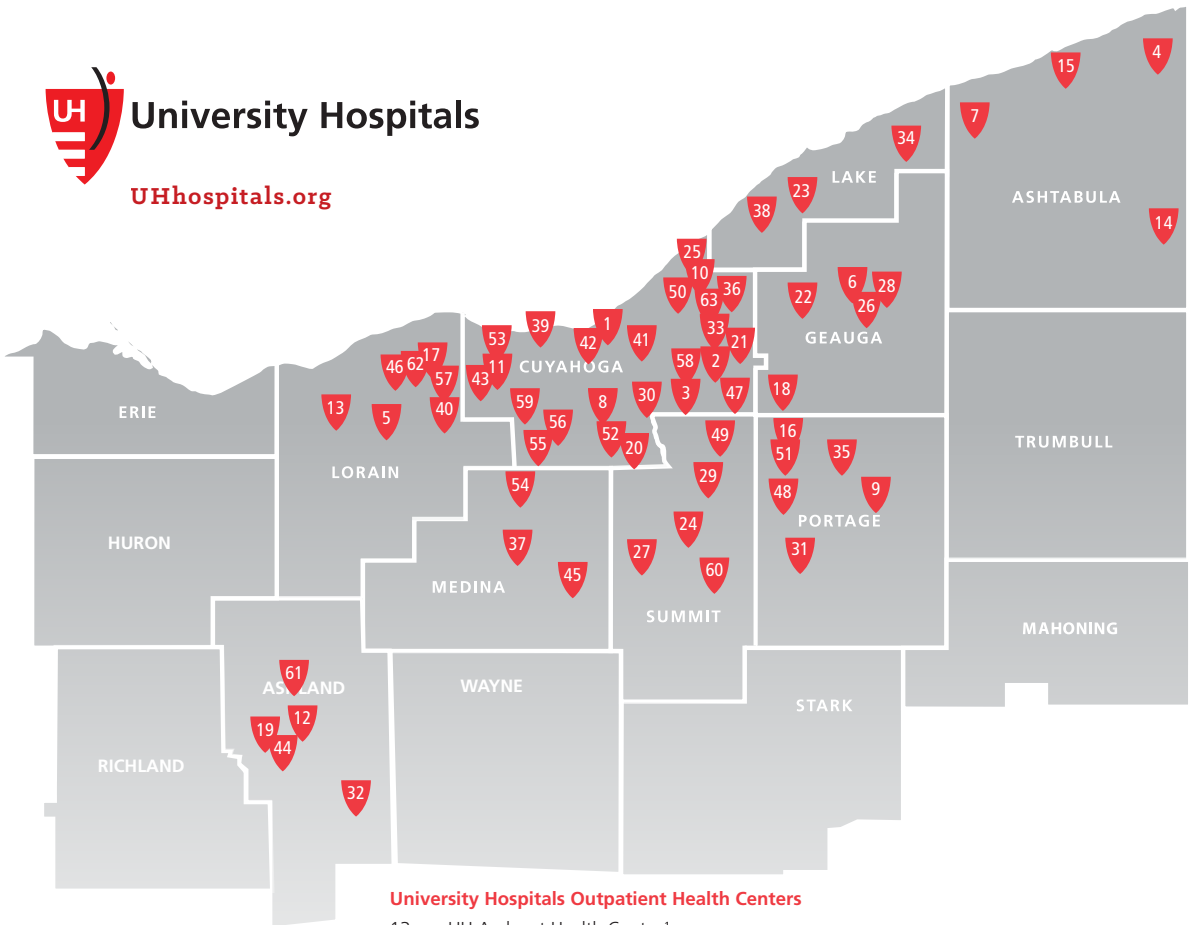
University Hospitals

To make an appointment:
uhhospitals.org 1-844-229-7994



University Hospitals

UHhospitals.org



University Hospitals Outpatient Health Centers

University Hospitals Medical Centers¹

1. UH Cleveland Medical Center
UH Rainbow Babies & Children's Hospital
UH Seidman Cancer Center
UH MacDonald Women's Hospital
2. UH Ahuja Medical Center
3. UH Bedford Medical Center,
a campus of UH Regional Hospitals
4. UH Conneaut Medical Center²
5. UH Elyria Medical Center
6. UH Geauga Medical Center
7. UH Geneva Medical Center
8. UH Parma Medical Center
9. UH Portage Medical Center
10. UH Richmond Medical Center,
a campus of UH Regional Hospitals
11. UH St. John Medical Center,
a Catholic hospital
12. UH Samaritan Medical Center

13. UH Amherst Health Center¹
14. UH Andover Health Center¹
15. UH Ashtabula Health Center²
16. UH Aurora Health Center
17. UH Avon Health Center¹
18. UH Bainbridge Health Center
19. UH Baney Road Health Center
20. UH Broadview Heights Health Center^{1,2}
21. UH Chagrin Highlands Health Center²
22. UH Chesterland Health Center³
23. UH Concord Health Center²
24. UH Cuyahoga Falls Health Center
25. UH Euclid Health Center
26. UH Evans Middlefield Health Center
27. UH Fairlawn Health Center
28. UH Geauga Health Center
29. UH Hudson Health Center
30. UH Independence Health Center
31. UH Kent Health Center
32. UH Kettering Health Center²
33. UH Landerbrook Health Center
34. UH Madison Health Center
35. UH Mantua Health Center
36. UH Mayfield Village Health Center
37. UH Medina Health Center²
38. UH Mentor Health Center³ and Surgery Center⁴
39. UH North Olmsted Health Center²
40. UH North Ridgeville Health Center¹
41. UH Otis Moss Jr. Health Center
42. UH Rainbow Center for Women & Children
43. UH St. John Health Center
44. UH Samaritan Health Center
45. UH Sharon Health Center
46. UH Sheffield Health Center
47. UH Solon Health Center
48. UH Streetsboro Health Center²
49. UH Twinsburg Health Center^{1,2}
50. UH University Suburban Health Center/Wright Surgery Center⁴
51. UH Walden Health Center
52. UH Wellpointe Health Center
53. UH Westlake Health Center² and Surgery Center⁴
54. Southwest General Brunswick Medical Center¹
55. Southwest General Strongsville Medical Center²

UH Joint-Venture Hospitals

56. Southwest General Health Center¹
57. UH Avon Rehabilitation Hospital,
a Joint Venture with Kindred Healthcare
58. UH Rehabilitation Hospital,
a Joint Venture with Kindred Healthcare

Freestanding UH Urgent Cares/ Convenient Cares

59. UH Urgent Care partnering with
Southwest General Brook Park²
60. UH Akron Urgent Care²
61. UH Ashland Urgent Care²
62. UH Westshore Primary Care³

UH Surgery Centers

63. UH Lyndhurst Surgery Center⁴

¹ 24-hour Emergency Department

² Urgent Care Center

³ UH Convenient Care Centers

⁴ Surgery Center