Northeast Ohio has turned to University Hospitals for help in times of need for nearly 150 years. Now, today and every day, UH helps care for health needs of the Northeast Ohio communities we serve.

In recent years, every UH hospital has completed a Community Health Needs Assessment to guide where and how to develop programs, allocate resources and make a lasting impact on improving the health of our communities.

UH has invested more than $1.2 billion in Community Benefit expenditures since 2008, including $273 million in 2012.

Please visit UHospitals.org/CommunityBenefit to find inspiring stories and video in our complete 2012 Community Benefit Report. You will learn more about programs that allow UH and its health care providers to support Northeast Ohio by creating a more healthy, prosperous and sustainable region.

Caring for the health needs of the community lies at the core of the University Hospitals mission: To Heal. To Teach. To Discover.

Sincerely,

Alfred M. Rankin Jr.
Chairman, Board of Directors

Thomas F. Zenty III
Chief Executive Officer

2012 TOTAL COMMUNITY BENEFIT CONTRIBUTION

This chart totals $285 million. This amount is reduced by $12 million received through the Hospital Care Assurance Program for a net Community Benefit of $273 million.

- Medicaid shortfall
- Community health improvement services, programs and support
- Education and training
- Research
- Charity care

EMS TRAINING SAVES LIVES

The UH EMS Training & Disaster Preparedness Institute has trained first responders to help people like heart attack victim Roger Norris. The UH-trained EMS squad took immediate action and performed lifesaving CPR on Mr. Norris aboard a speeding ambulance. At UH Geauga Medical Center, they seamlessly transitioned his care to cardiac care specialists.

STAY WELL

Priscilla Crespo and her son, Victor, attended a UH-sponsored Stay Well program and were surprised to learn they both had dangerously high blood pressure. UH health professionals connected with Priscilla and Victor and guided them toward lifestyle changes that dramatically improved their health.

IMPROVING PREGNANCY OUTCOMES

The Centering Pregnancy program at UH MacDonald Women’s Hospital provides at-risk moms-to-be with group-based health assessment, education and support services. Participants learn from each other, resulting in significant reductions in preterm birth rates and incidence of low-birth-weight babies.

To learn more and watch a video story, visit UHospitals.org/CommunityBenefit. The complete 2012 Community Benefit Report is available online.