Charity CARE

University Hospitals’ founders believed that the inability to afford health care should never prevent people from receiving it. Nearly 150 years later, UH still treats every patient with dignity and respect regardless of financial status or ability to pay.

In 2011, UH provided a record $47 million in unreimbursed charitable care to uninsured and financially disadvantaged patients, up 34 percent over 2010.

Medicaid, the government health insurance for low-income patients, covers only part of the cost of care, so UH covers the so-called Medicaid shortfall for tens of thousands of patients. UH in 2011 absorbed more than $90 million in Medicaid shortfall.

Since 2008, UH has increased its charity care and Medicaid shortfall by more than $36 million.

The UH Hospital Financial Assistance Program offers generous financial assistance to individuals who are uninsured and meet certain eligibility criteria.

For more information on the UH Hospital Financial Assistance Program, call 216-844-8299 or 1-866-844-1500, or visit UHhospitals.org/charitycare.

Amish OUTREACH

University Hospitals Geauga Medical Center has a special bond with Geauga County’s 12,000 Amish, who favor a simple lifestyle.

The Amish exhibit above-average rates of certain genetic, metabolic and blood disorders. Physicians, nurses and others at UH Geauga Medical Center reach out to them at community events filled with horse-drawn buggies to communicate the hospital’s services and bridge cultural gaps.

The hospital participates in the annual Amish Health & Safety Day program in Middlefield, where hundreds of Amish take advantage of UH health screenings and bicycle and buggy safety clinics. The hospital offers Amish-school field trips, and employee health screenings at Amish-owned businesses.

Amish businessmen Pete Miller recently joined UH Geauga Medical Center’s Board of Directors, and local Amish leaders appreciate the hospital’s interest in having an Amish voice on the board to balance outreach with cultural sensitivity. “The hospital,” he said, “is very supportive in providing for our Amish community.”

2011 Community Benefit Report

This chart totals $278 million. This amount is reduced by $11 million received through the Hospital Care Assurance Program for a net Community Benefit of $267 million.
University Hospitals is going further to make life in Northeast Ohio better for all who live here. We have invested $1.2 billion in new facilities and services. This investment has given our region University Hospitals Ahuja Medical Center, and seven new pediatric emergency centers. We believe a healthier population is a key to a prosperous region. So we have made another in times of need, and in the process, we grow stronger, together.

Dear Friend,

Northeast Ohioans are known for our generosity and sense of community. We help one another in times of need, and in the process, we grow stronger, together.

In 2011, University Hospitals dedicated a record $267 million to community-benefit programs and services. University Hospitals is investing more money and time than ever into programs and activities that benefit our entire community. We’re helping our neighbors stay healthy, reducing health care disparities, and preparing tomorrow’s physicians, nurses and other health care professionals.

University Hospitals Ahuja Medical Center, the region’s newest hospital, opened on Euclid Avenue in July 2011. The state-of-the-art facility provides 24-hour emergency care in a comfortable, private and safe environment, with expert specialists and the latest technology.

GO Red For Women
University Hospitals is empowering women across Northeast Ohio by teaching them about the biggest killer of female patients: heart disease. The signature Go Red For Women Health Expo and Luncheon teaches healthy-living skills to nearly 1,000 participants. Screenings measuring cholesterol levels, blood pressure and body mass index provide health awareness and motivation, says Barbara Williams, MD, Director of the Women’s Cardiovascular Center at University Hospitals Harrington Heart & Vascular Institute.

“The awareness is making a difference,” says Dr. Williams. “The more women know, the more likely they are to live healthier longer lives.”

Emergency SERVICES
The $41 million Center for Emergency Medicine and Mary P. Horznitz Pediatric Emergency Center at UH Case Medical Center opened on Euclid Avenue in July 2011. The state-of-the-art facility provides 24-hour emergency care in a comfortable, private and safe environment, with expert specialists and the latest technology.

Nothing is more important to seriously ill children and those who love them than a cure. That’s why University Hospitals Rainbow Babies & Children’s Hospital and its pediatric scientists devote so much to discovering new therapies and providing hope. Among their achievements:

• Agne Petrosiute, MD, is testing a new way to concert the most common and deadly childhood cancer, medulloblastoma. She hopes to develop new drugs that work by regulating an enzyme in humans, called CDK5, which promotes the spread of childhood brain tumors. Dr. Petrosiute is an Instructor in the Department of Pediatrics, Division of Pediatric Hematology and Oncology, UH Rainbow Babies & Children’s Hospital and Case Western Reserve University School of Medicine.

• Yoomna Othman, MD, a pediatric oncology and hematology fellow, is focusing on CDK5 to combat leukemia, another common childhood cancer. Leukemia responds to treatment if cancerous cells with CDK5’s help, enter the nervous system and hide out, building strength for a relapse. Dr. Othman’s work offers promise for a new therapy to stop leukemia cells’ invasion of the brain and nervous system. Grants from the St. Baldrick’s Foundation fund her work, and Dr. Petrosiute.

• Sarah MacLean, DO, a pediatric endocrinologist, demonstrated that teens who maintain, which is something parents tend to do much better if they use continuous blood-glucose monitors. Her findings are meaningful in an era of rising rates of diabetes in children and adolescents. Now, monitors will be a key tool at a new diabetes clinic coming to UH Rainbow Babies & Children’s Hospital.

Emergency SERVICES
The $41 million Center for Emergency Medicine and Mary P. Horznitz Pediatric Emergency Center at UH Case Medical Center opened on Euclid Avenue in July 2011. The state-of-the-art facility provides 24-hour emergency care in a comfortable, private and safe environment, with expert specialists and the latest technology.

Nothing is more important to seriously ill children and those who love them than a cure. That’s why University Hospitals Rainbow Babies & Children’s Hospital and its pediatric scientists devote so much to discovering new therapies and providing hope. Among their achievements:

• Agne Petrosiute, MD, is testing a new way to concert the most common and deadly childhood cancer, medulloblastoma. She hopes to develop new drugs that work by regulating an enzyme in humans, called CDK5, which promotes the spread of childhood brain tumors. Dr. Petrosiute is an Instructor in the Department of Pediatrics, Division of Pediatric Hematology and Oncology, UH Rainbow Babies & Children’s Hospital and Case Western Reserve University School of Medicine.

• Yoomna Othman, MD, a pediatric oncology and hematology fellow, is focusing on CDK5 to combat leukemia, another common childhood cancer. Leukemia responds to treatment if cancerous cells with CDK5’s help, enter the nervous system and hide out, building strength for a relapse. Dr. Othman’s work offers promise for a new therapy to stop leukemia cells’ invasion of the brain and nervous system. Grants from the St. Baldrick’s Foundation fund her work, and Dr. Petrosiute.

• Sarah MacLean, DO, a pediatric endocrinologist, demonstrated that teens who maintain, which is something parents tend to do much better if they use continuous blood-glucose monitors. Her findings are meaningful in an era of rising rates of diabetes in children and adolescents. Now, monitors will be a key tool at a new diabetes clinic coming to UH Rainbow Babies & Children’s Hospital.