Adding UH Cleveland Medical Center Connections to an Exiting Personal Health Record Account using a Personal Computer

Follow the steps below to add your UH Cleveland Medical Center records to your Personal Health Record (PHR) account if your current account is missing these records.

Connecting with University Hospitals Cleveland Medical Center

There are two scenarios where you may wish to use this option:

- You created a MyUHCare PHR account, but it was not linked to your UH Cleveland Medical Center records and your account is missing data.
- You have a PHR account through another healthcare organization who also uses FollowMyHealth, and you would like to link your UH Cleveland Medical Center records to that account.

1. Log into your MyUHCare PHR account or your FollowMyHealth account that you have set up under another healthcare organization. Under My Account, select My Connections in the upper right corner of the screen.

2. Under With Providers and Healthcare Organizations, select Add Organization.
3. The search field will default to your zip code. Delete your zip code and enter “44106” in the Search box to connect with UH Cleveland Medical Center.

Select **University Hospitals – Physician Office**.

Select **Connect**.

**Note**: Selecting the University Hospitals – Physician Office option will connect you to all organizations under UH Cleveland Medical Center including UH Physician Office (outpatient records), UH Hospital Services (inpatient records), and UH Dermatology Office (dermatology records).

4. The Release of Information screen appears. Review the agreement and select **Accept**.

5. The Patient Identification Authorization screen appears. Select **I Agree** to securely answer a few questions, based on your credit history, to confirm your identity.
6. Enter your contact information, then select **Ok** to begin the verification process. Items with an asterisk (*) are required.

7. Five questions appear. Answer each question and select **Next**. After the fifth question, select **Finish**.

8. After you have answered the patient identification questions, a box appears letting you know that you will receive an email with further instructions. *It may take up to 72 hours to receive an email with further instructions.*

   Select **Continue**.

   Log out of your MyUHCare PHR account.

9. Log in to your email account and look for a message from [noreply@followmyhealth.com](mailto:noreply@followmyhealth.com) for further instructions.

**Need Additional Assistance?**
Please contact Customer Service at 1-888-670-9775, Monday – Friday, 8 a.m. – 8 p.m. or email [support@followmyhealth.com](mailto:support@followmyhealth.com)