Adding University Hospitals as a Connection to an Existing FollowMyHealth Account from an Email Invitation

To add University Hospitals to an existing FollowMyHealth account from an email invitation, follow the steps below.

1. Log into your personal email account and open the email invitation sent from noreply@followmyhealth.com. If you do not see this email, you may need to check your spam or junk folder.

   **Note:** The Center for Orthopedics Patient Portal is powered by University Hospitals’ partner, FollowMyHealth.

2. Open the email and select the blue **Click here to begin** link near the top of the message.

3. The new UH **MyUHCare Personal Health Record log in** screen appears.

   Select the bottom red box that says, “Already a FollowMyHealth user? Sign in and add this connection” button.
4. Type the username and password that you have previously been using to log into your current Center for Orthopedics portal. Select **Sign In**.

5. In Step 1: Welcome, select **Next**.

6. In Step 2: Enter Invite Code, enter your invite code which is your four-digit year of birth (i.e., 1956). Select **Next**.
7. In Step 3: Release of Information, review the document and select I Accept.

8. In Step 4: Upload Health Record, an animated screen will appear while your information uploads. This may take a few minutes.

9. Congratulations! You have successfully added University Hospitals as a connection. Information from UH Cleveland Medical Center and affiliated UH hospitals and UH outpatient providers will now appear in your record.

Need Additional Assistance?
Please contact Customer Service at 1-888-670-9776 Monday – Friday, 8 a.m. – 8 p.m. or email support@followmyhealth.com