

## Benefits of Volunteering

- Scholarship opportunities
- Fulfill educational requirements
- Paid parking
- Learn new skills while helping others
- Gain exposure to the hospital
- Build a resume of service for college
- Meet new and interesting people
- Build communication skills



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**2023 Summer Youth  
Volunteer Program**



## Summer Youth Volunteer Program

While volunteering is a fun and rewarding experience, it is also a very serious commitment. Volunteering requires that you be willing to learn, work hard, act responsibly and be open to new experiences. The Summer Youth Volunteer Program is a 10 week program for students age 15 through high school graduation. Participants volunteer 3-4 hours per week. **Students are permitted to miss only one week. There is not a formal start or end date to the program as school is concluding at different times.** At the conclusion of the program, participants receive a certificate documenting volunteer service.

Please consider carefully whether this time commitment will fit your schedule or other life commitments. You must have the willingness and ability to make a commitment to your volunteer assignment. The department in which you volunteer depends on you. You will be permitted no more than **one absence** in order to satisfactorily complete the program.

Participants in the program volunteer once weekly during the summer months for a total of 10 weeks. Placements are weekdays during regular business hours; evening and weekend hours are limited. The deadline to apply to the program is April 15, 2023; however, this date is flexible, based on position availability. In order to register for the program complete all steps in the Application Process:

**The Summer Youth Volunteer Program fills rapidly and priority is given regarding placements to those that interview first. Apply early in order to receive greater opportunities regarding placement choices.**

## Application Process

### Step 1: Complete Application/Reference

Complete the **Summer Youth Volunteer application** on our web site (UHHospitals.org/Cleveland/Volunteer). Have your **reference letter** completed by someone who knows you from a professional relationship such as a guidance counselor, teacher, someone you have babysat for, an organization in which you belong, etc. Reference forms should be emailed to UHClevelandVolunteer@UHHospitals.org.

### Step 2: Schedule a virtual interview

The volunteer services department will contact you to schedule an interview once your application and reference have been received. Your parent/guardian will be asked to attend a portion of this interview. Program details will also be explained. If accepted into the program you will be assigned a volunteer placement after the interview.

### Step 3: Receive Health Screening

Once confirmation of placement has been received you can begin the process of receiving a 2-Step or blood draw TB test. You must show verification of a negative TB test within the last six months, and verification of a COVID-19 vaccination. Further details regarding health screening will be provided at the interview.

### Step 4: Attend Group Orientation

NOTE: If accepted into the program you will be required to attend one general orientation session listed below and if placed in Rainbow Babies and Children's Hospital a pediatric specific training is required. Further details will be provided at the interview.

### General Orientation Sessions

Thursday, May 4      5:30—7:30 pm  
Thursday, May 11    5:30—7:30 pm

## Examples of Volunteer Positions

**Atrium Gift Shop:** Greet customers and assist with selection of gifts and purchases as needed. Stock shelves and deliver flowers. Must have good communication skills. May include some cashiering.

**Patient Greeter, Seidman Cancer Center:** Greet patients in Seidman's Radiation Oncology unit. Greeters offer drinks to patients and visitors and maintain awareness and control of the lobby areas both in next to Radiation Oncology.

**Patient Greeter and Clinic Assistant, Breen Women's Health Center (female volunteers only):** Greets patients and families who arrive for their appointments and ensures that their needs are met while waiting. Assist patients with completing patient symptom assessments. Assists staff with non-clinical tasks such as restocking medical supplies, providing administrative support, wayfinding.

**Wayfinder:** Respond to inquiries from patients and visitors regarding hospital and provide directions or escort to various hospital locations. May provide wheelchair transport assistance.

**Seidman Cancer Center Hospitality Cart :** Greet patients in Seidman's Outpatient Clinic. Offer snacks, beverages, and friendly conversation with patients and visitors. Maintain awareness and control of the Outpatient Clinic lobby area.

**Seidman Cancer Center Infusion Courier:** The Infusion Courier will hand-deliver specimens to the Core Lab, Blood Bank, and occasionally to the Seidman Outpatient Lab. Assist staff with non-clinical tasks, such as restocking supplies and providing administrative support.

**Rainbow Activity Cart Volunteers:** Visit with pediatric patients on inpatient and outpatient units with an activity cart (aquarium therapy cart, makeover cart, outpatient clinic activity cart) to engage in diversional activities. **You must be 17 years old and entering senior year in high school.**

**Musician:** Entertain staff, patients and their family members by playing an instrument or the piano in the hospital atrium. Must be an accomplished musician. This role can be added to another volunteer role.