



**University Hospitals**

Cleveland | Ohio

# UH at a Glance



Our health care services.

Our facilities.

Our people.

**UHhospitals.org**  
**1-866-UH4-CARE**  
 (1-866-844-2273)

## Our Mission

To Heal. To Teach. To Discover.

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*Among the nation’s leading academic medical centers, University Hospitals Case Medical Center is the primary affiliate of Case Western Reserve University School of Medicine, a nationally recognized leader in medical research and education.*

# University Hospitals

## Delivering the UH Difference

Since our founding in 1866, University Hospitals has been recognized for innovative, high-quality health care delivered by compassionate caregivers. One of the nation's leading health care systems anchored by a renowned academic medical center, UH provides a full range of primary and specialty care to patients of all ages – newborns, babies and children, adolescents, adults and seniors. Committed to making our world-class care accessible to the communities of Northeast Ohio, University Hospitals offers the region's largest network of primary care physicians, outpatient centers and hospitals.

University Hospitals has completed its most ambitious strategic plan in the history of the organization. Vision 2010, a five-year, \$1.2 billion investment in the community, included the development of new hospitals and outpatient facilities, upgrades to existing facilities, and a major investment in a systemwide electronic medical record.

### Major projects completed:

- Center for Emergency Medicine at UH Case Medical Center (2011)
- Marcy R. Horvitz Pediatric Emergency Center
  - UH Rainbow Babies & Children's Hospital (2011)
  - UH Ahuja Medical Center (2011)
- University Hospitals Seidman Cancer Center at UH Case Medical Center (2011)
- University Hospitals Ahuja Medical Center in Beachwood (2011)
- University Hospitals Case Medical Center Service Center (2010)
- Visitor Parking Garage at UH Case Medical Center (2010)
- University Hospitals Sharon Health Center (2010)
- University Hospitals Medina Health Center (2010)
- University Hospitals Concord Health Center (2009)
- Quentin & Elisabeth Alexander Neonatal Intensive Care Unit at UH Rainbow Babies & Children's Hospital (2009)
- University Hospitals Geneva Medical Center Medical Office Building (2008)
- University Hospitals Twinsburg Health Center (2007)

University Hospitals expansive health care network includes physicians, hospitals, health centers, outpatient surgery centers, urgent care centers, cancer and pediatric specialty centers, rehabilitation facilities and mental health services. The system extends across Northeast Ohio, from Sandusky to Conneaut and from Cleveland to Medina. We are delivering the UH Difference where you need us, when you need us.





## To Heal. To Teach. To Discover.

The compassion of our skilled and dedicated professionals defines University Hospitals. We are passionate about caring for our patients and helping them enjoy a lifetime of good health.

Our flagship medical center, University Hospitals Case Medical Center, is the primary affiliate of Case Western Reserve University School of Medicine. With more than 1,000 registered beds, UH Case Medical Center provides primary, specialty and sub-specialty medical and surgical care. UH Case Medical Center includes general medical, intensive care and surgical units as well as University Hospitals Rainbow Babies & Children's Hospital, University Hospitals MacDonald Women's Hospital and University Hospitals Seidman Cancer Center (formerly University Hospitals Ireland Cancer Center).

The physicians and staff of University Hospitals are dedicated to delivering high-quality, high-tech care with a human touch. We serve all patients regardless of their ability to pay.

### Research and Education

Advancing patient care depends on advances made in medical research and medical education. Since our founding, UH has been devoted to these missions. UH Case Medical Center is the primary affiliate of Case Western Reserve University School of Medicine. Physician-researchers at UH Case Medical Center, serving as Case Western Reserve University School of Medicine faculty, have and continue to produce countless discoveries being quickly translated into useful treatments for our patients and others throughout the world. Hundreds of medical and nursing students complete their training here every year.

### Clinical Trials

At any one time, hundreds of clinical trials are under way at UH Case Medical Center. Crucial to the future of medical care, clinical trials answer specific questions about therapies, explore new ways to use known treatments and determine the safety and effectiveness of such treatments in humans. Clinical trial participants receive early access to promising new drugs and treatments and make vital contributions to research and to others in need of treatment. We appreciate each and every patient who participates in our clinical trials.



The commitment to exceptional patient care begins with revolutionary discovery. University Hospitals Case Medical Center is the primary affiliate of Case Western Reserve University School of Medicine, a national leader in medical research and education and consistently ranked among the top research medical schools in the country by U.S. News & World Report. Through their faculty appointments at Case Western Reserve University School of Medicine, physicians at UH Case Medical Center are advancing medical care through innovative research and discovery that bring the latest treatment options to patients.

## Discover the Difference a UH Doctor Makes.



### University Hospitals Physician Network

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Our physician network, comprised of more than 1,300 UH physicians and 2,200 affiliated physicians, brings quality care to patients throughout Northeast Ohio. Included in our physician network are primary care physicians, specialists, subspecialists and surgeons – virtually any type of doctor you may need.

### University Hospitals Institutes

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University Hospitals multidisciplinary institutes help ensure the best possible outcomes for our patients by bringing together a broad range of physicians, nurses, ancillary staff and administrators. Their collaborative efforts lay the groundwork for new standards in patient care, accelerate clinical research, and create community-based education programs. The institutes bring UH expertise in diagnosing and treating individuals' health problems to UH locations throughout Northeast Ohio.

### University Hospitals Digestive Health Institute

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#### [UHhospitals.org/digestive](http://UHhospitals.org/digestive)

University Hospitals Digestive Health Institute provides accurate diagnoses and advanced treatments for patients with disorders of the digestive system using novel therapies and the latest technology. Our expert medical and surgical teams excel in the comprehensive, compassionate care of patients, understanding their needs and respecting the sensitivity of their circumstances. U.S. News & World Report ranks the digestive health program at UH Case Medical Center among the top in the nation.

Our multidisciplinary team is composed of gastroenterologists, hepatologists, surgeons, pathologists, radiologists, nurses and support staff. The institute offers a full range of preventive screenings, diagnostic testing, minimally invasive procedures and surgery. Centers of excellence within the institute focus on gastrointestinal cancer, inflammatory bowel disease, bariatric surgery and nutrition, liver disease, advanced endoscopy and women's health. The institute's endoscopy suite is the first hospital unit in Ohio to be recognized by the American Society for Gastrointestinal Endoscopy, and our physicians are nationally known for their expertise in endoscopic procedures. UH Digestive Health Institute strives to improve the digestive health and quality of life for our patients.

## University Hospitals Eye Institute

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### **UHhospitals.org/eyes**

University Hospitals Eye Institute takes a collaborative approach in delivering specialized clinical services for our patients and in ongoing development of pioneering translational research in ophthalmology. The institute includes centers of excellence such as the Center for Retina & Macular Diseases, the Center for Anterior Segment Diseases & Surgery and the Center for Pediatric Ophthalmology & Adult Strabismus.

We provide a full range of services from routine eye exams, medical and surgical care for complex and common vision disorders, diagnostic testing, to simple and complex adult and pediatric contact lens fittings. We treat virtually all eye-related disorders including amblyopia, cataracts, corneal scarring and swelling, adult and pediatric strabismus, retinopathy of prematurity, diabetic retinopathy and age-related macular degeneration (AMD).

## University Hospitals Harrington-McLaughlin Heart & Vascular Institute

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### **UHhospitals.org/heart**

University Hospitals Harrington-McLaughlin Heart & Vascular Institute is revolutionizing cardiovascular care with leading physician-scientists, strong National Institutes of Health (NIH) funding, and innovative translational research programs in cardiovascular imaging and nonembryonic stem cell biology. We performed Ohio's first cardiovascular stem cell trial, using bone marrow-derived adult stem cells, implanted the first Jarvik-7 left ventricular assist device in our region, and performed the first clinically approved Optical Coherence Tomography (OCT) coronary artery imaging procedure in the United States.

Our 11 centers of excellence are comprised of an integrated team of some of the country's foremost experts in cardiovascular medicine and imaging, interventional cardiology, heart failure and transplant, electrophysiology, and cardiac and vascular surgery.

We are proud of our unique reputation for sophisticated yet personalized cardiovascular care. We provide patients quick access to our specialists and innovative technology, whether for emergency treatment or routine examinations, at locations throughout Northeast Ohio.

## University Hospitals Neurological Institute

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### **UHhospitals.org/neuro**

University Hospitals Neurological Institute delivers innovative, integrated and individualized care to patients with diseases affecting the nervous system at our primary location, UH Case Medical Center, and community medical and health centers. We are Northeast Ohio's first designated neurological institute and the only Neuroscience Center of Excellence in Ohio to earn Stage 4-Institutional designation, the highest rating awarded by the Neuroscience Center of Excellence Survey, sponsored by NeuStrategy, Inc., Chicago. Leading experts in neurology, neurosurgery and other specialties devise personalized care plans using the latest clinical advancements and cutting-edge technologies.

Through our 16 centers of excellence, we provide a full spectrum of services, including diagnosis and treatment of brain tumors, epilepsy, strokes, spine and pain disorders, Parkinson's disease and Alzheimer's disease. Our multidisciplinary team also collaborates with specialists from UH Seidman Cancer Center and UH Rainbow Babies & Children's Hospital and multiple medical and surgical specialties when necessary.



## University Hospitals Transplant Institute

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### **UHhospitals.org/transplant**

Since establishing our transplantation program in 1969, University Hospitals has performed more than 2,500 solid organ transplants for adults and children, and we continue to expand our services. Today, University Hospitals Transplant Institute is committed to creating personalized treatment plans for patients undergoing heart, kidney, lung, liver, pancreas and multi-organ transplants.

Our multidisciplinary team of specialists is experienced in managing all aspects of patient care before, during and after surgery and offers a wide variety of support services to address patients' long-term care needs. UH Transplant Institute's accomplishments include performing the first live-donor liver, reduced lobe liver and split-liver transplants conducted in Northeast Ohio. The UH Transplant Institute is one of only 20 centers nationwide in the National Institutes of Health-sponsored Cooperative Clinical Trials in Pediatric Transplantation group.

## University Hospitals Urology Institute

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### **UHhospitals.org/uro**

University Hospitals Urology Institute provides comprehensive urologic care for men, women and children at locations throughout Northeast Ohio. The institute's team approach to patient care strengthens collaboration among a variety of specialists and brings the experience and expertise of talented physicians together on behalf of each patient. The Female Pelvic Medicine & Surgery Center's newest location at UH Landerbrook Health Center offers women a convenient community location and access to a team of experts to treat incontinence, pelvic organ prolapse and pelvic pain.

The institute's multidisciplinary team includes urologists, gynecologists, urogynecologists, neurologists and pain specialists who treat the full spectrum of urological conditions utilizing the latest therapies, treatments, minimally invasive techniques and robotic surgery. The institute is comprised of centers of excellence including female pelvic surgery and medicine, pelvic pain, genitourinary cancers, pediatric urology, and men's health and genitourinary stones. Our specialists, working in collaboration with UH Seidman Cancer Center and UH Rainbow Babies & Children's Hospital, are leaders in their fields and are actively involved in clinical research, allowing us to offer advanced treatments to our patients. Providing compassionate, relationship-based care in a comfortable setting ensures an exceptional experience for our patients.

## University Hospitals Medical Centers



## Our Nationally Ranked Academic Medical Center



### University Hospitals Case Medical Center

11100 Euclid Avenue  
Cleveland, OH 44106

**1-866-UH4-CARE**  
**UHhospitals.org**

The history of University Hospitals Case Medical Center is linked to the history of Cleveland. Founded in 1866, we were nurtured and supported by Cleveland's great industrial families of the late 19th and early 20th centuries – the same families that played key roles in the development of the city's noted civic and cultural institutions, including The Cleveland Museum of Art, The Cleveland Orchestra and The Cleveland Foundation.

In 1895, UH created formal ties with what is now Case Western Reserve University School of Medicine. We grew to become one of the nation's premier centers of academic medicine and one of the region's leading providers of high-quality health care. To the people of Greater Cleveland, UH came to exemplify hope, mercy and humanity.

Today, UH Case Medical Center is a tertiary/quarternary medical center specializing in adult and pediatric medical and surgical care. Located in the heart of Cleveland's University Circle on a beautiful 35-acre campus, UH Case Medical Center includes three major hospitals:

- UH Seidman Cancer Center
- UH MacDonald Women's Hospital
- UH Rainbow Babies & Children's Hospital



## Curing Cancer Every Day



### University Hospitals Seidman Cancer Center

UH Case Medical Center  
11100 Euclid Avenue  
Cleveland, OH 44106

**1-866-UH4-CARE**  
**UHSeidman.org**

University Hospitals Seidman Cancer Center, formerly UH Ireland Cancer Center, is one of only 12 freestanding cancer hospitals to be part of a National Cancer Institute-designated Comprehensive Cancer Center through our affiliation with the Case Comprehensive Cancer Center. Recognized by U.S. News & World Report as one of the nation's top hospitals for cancer care, UH Seidman Cancer Center is dedicated to providing patients with the latest and most effective treatment options. At the forefront of pioneering research, UH Seidman Cancer Center offers patients opportunities to participate in more than 300 clinical trials each year, providing access to promising new drugs and therapies developed by our physician-scientists.

Through a multidisciplinary team approach, experts in surgery, medical oncology, radiation therapy, pathology, nursing, social work and psychology work together to create personalized treatment plans to meet the physical, emotional and spiritual needs of our patients. To provide patients with a comfortable and peaceful environment in which to heal, natural light, tranquil aesthetics, inspirational artwork and scenic views were integrated throughout UH Seidman Cancer Center's design.

### UH Seidman Cancer Center Community Locations

A network of community-based UH Seidman Cancer Center facilities allows residents of Northeast Ohio to receive outpatient cancer care close to home.

Appointments can be made at UH Seidman Cancer Center facilities by calling **1-866-UH4-CARE** (1-866-844-2273).

#### **UH Geauga Medical Center**

13207 Ravenna Road  
Chardon, OH 44024

#### **UH Sharon Health Center**

5133 Ridge Road  
Wadsworth, OH 44281

#### **UH Chagrin Highlands Health Center**

3909 Orange Place  
Orange Village, OH 44122

#### **UH Westlake Health Center**

960 Clague Road  
Westlake, OH 44145

#### **UH Landerbrook Health Center**

5885 Landerbrook Drive  
Mayfield Heights, OH 44124

### UH Seidman Cancer Centers at affiliated locations:

#### **Firelands Regional Medical Center**

701 Tyler Street  
Sandusky, OH 44870

#### **Lake Health University Hospitals Seidman Cancer Center**

9485 Mentor Avenue, Suite 3  
Mentor, OH 44060

#### **Southwest General Health Center**

18697 Bagley Road  
Middleburg Heights, OH 44130

## Dedicated to Women's Total Well-Being

### University Hospitals MacDonald Women's Hospital

11100 Euclid Avenue  
Cleveland, OH 44106

**1-866-UH4-CARE**  
**UHhospitals.org/MacWomen**



University Hospitals MacDonald Women's Hospital is distinguished as the only hospital in Ohio dedicated solely to the unique health care needs of women. The 144-bed hospital enjoys close relationships with UH Rainbow Babies & Children's Hospital, UH Seidman Cancer Center, UH Urology Institute, UH Neurological Institute and UH Harrington-McLaughlin Heart & Vascular Institute.

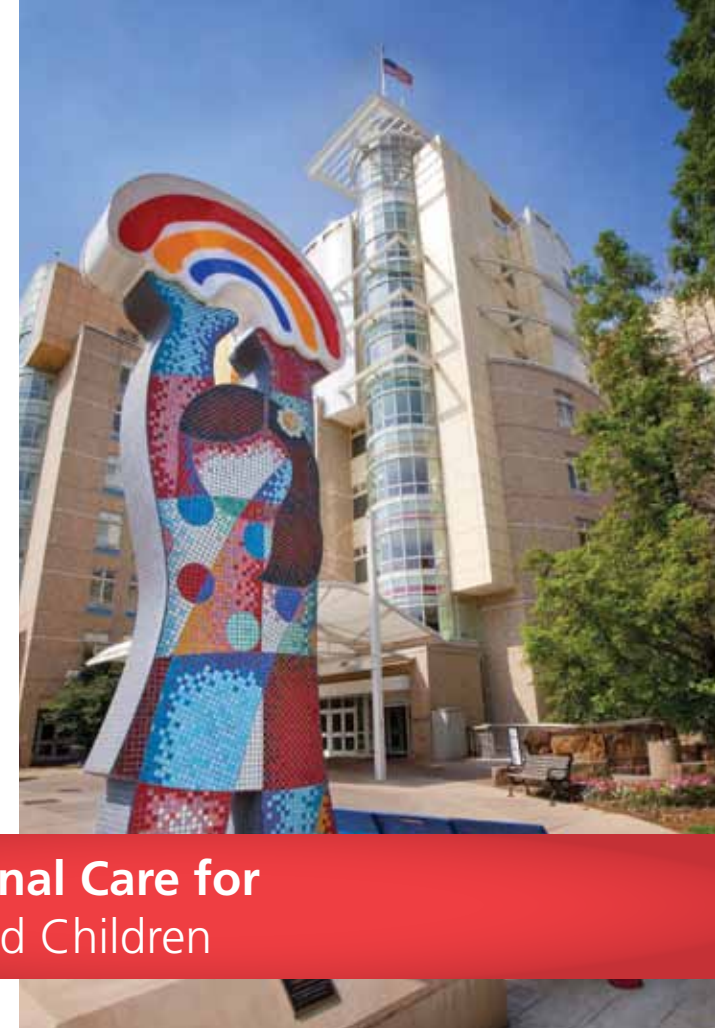
Nationally ranked in gynecology by U.S. News & World Report, UH MacDonald Women's Hospital offers patients access to a team of experts who provide comprehensive, compassionate care at every stage of a woman's life – from adolescence through mature adulthood.

UH MacDonald Women's Hospital's birthing center welcomes more than 4,000 newborns annually. It is a licensed Level III regional perinatal center with the highest level of maternity services, including the ability to care for mothers and babies simultaneously during high-risk pregnancies and post-delivery. The center is connected to UH Rainbow Babies & Children's Hospital's nationally acclaimed Quentin & Elisabeth Alexander Neonatal Intensive Care Unit, creating the unique ability to transfer babies immediately to the NICU when needed.

UH MacDonald Women's Hospital provides obstetrics, comprehensive maternal and fetal care, fertility and reproductive endocrinology, robotic surgery (*the daVinci® Surgical System*), female pelvic surgery, gynecologic oncology and behavioral health services designed for women. The Breen Breast Health Pavilion houses a full range of advanced breast health services and screenings while giving patients access to the latest technology, cancer services and survivorship programs.

Our women's health specialists access innovative technologies to provide expert diagnosis, treatment and a continuum of care for patients. Our affiliation with Case Western Reserve University School of Medicine means UH MacDonald Women's Hospital patients have early access to important therapies and clinical trials, which provide groundbreaking treatments for sexual dysfunction, menopause and contraception. An extensive community education curriculum, and alternative and complementary services such as acupuncture, medical massage and reflexology, round out our services for women.

Information on the Female Pelvic Surgery Center at UH Landerbrook Health Center can be found under the UH Urology Institute.



## Exceptional Care for Babies and Children

### University Hospitals Rainbow Babies & Children's Hospital

11100 Euclid Avenue  
Cleveland, OH 44106

**1-216-UH4-KIDS**  
**RainbowBabies.org**

University Hospitals Rainbow Babies & Children's Hospital is our 244-bed pediatric hospital. A dedicated, full-service children's hospital, UH Rainbow Babies & Children's Hospital is one of the most trusted names in pediatric health care. Parents have depended on UH Rainbow Babies & Children's Hospital for more than a century. The hospital is ranked as one of America's Best Children's Hospitals by U.S. News & World Report, including No. 4 for neonatal care. The hospital is a world leader in the treatment of children with cancer, cystic fibrosis, sickle cell disease, kidney disease, pulmonary and endocrine disorders, and babies born prematurely.

We offer our patients the resources of a nationally recognized pediatric hospital with the full range of high-quality pediatric specialty services and a comprehensive multidisciplinary approach dedicated to the unique needs of children. More than 1,300 pediatric specialists are on staff at UH Rainbow Babies & Children's Hospital and its numerous pediatric specialty care centers throughout the community, including the largest network of primary care pediatrics in the region.

At the heart of UH Rainbow Babies & Children's Hospital is the 38-bed Quentin & Elisabeth Alexander Neonatal Intensive Care Unit (NICU). The Level III unit holds the highest medical care rating and brings together advanced technology, research and clinical services in a home-like environment. The unit's evidence-based design, modeled on the parent-infant bonding research conducted by our pediatric experts, allows parents to stay close to their babies.

The NICU and Pediatric Intensive Care Unit, along with our Level I Pediatric Trauma Center, the region's only one, have earned the highest designation levels available. UH Rainbow Babies & Children's Hospital's pediatric cancer center is part of UH Seidman Cancer Center.

### Rainbow Urgent Care

Rainbow Urgent Care provides convenient, welcoming medical attention for young patients from board-certified physicians with experience in pediatric urgent care medicine. Rainbow Urgent Care provides radiology and laboratory services at UH health centers in Chagrin Highlands, Concord, Medina, Mentor, Twinsburg and Westlake to diagnose minor illnesses and injuries, as well as other common childhood issues. Rainbow Urgent Care has evening and weekend hours, with no appointment necessary. See page 31 for a complete list of locations.



### Rainbow Care Network

The most trusted name in pediatric care is now closer than ever. Rainbow Care Network makes UH Rainbow Babies & Children's Hospitals' renowned pediatric services accessible at facilities located throughout Northeast Ohio, providing primary care, medical and surgical specialty care, urgent and emergency care, and neonatal care.

### Rainbow Pediatric Specialty Centers:

For appointments, call **216-UH4-KIDS** (216-844-5437).

#### **UH Chagrin Highlands Health Center**

3909 Orange Place  
Orange Village, OH 44122

#### **UH Landerbrook Health Center**

5885 Landerbrook Drive  
Mayfield Heights, OH 44124

#### **UH Medina Health Center**

4001 Carrick Drive  
Medina, OH 44256

#### **UH Mentor Health Center**

9000 Mentor Avenue  
Mentor, OH 44060

#### **UH Sharon Health Center**

5133 Ridge Road  
Wadsworth, OH 44281

#### **UH Twinsburg Health Center**

8819 Commons Boulevard  
Twinsburg, OH 44087

#### **UH Westlake Health Center**

960 Clague Road  
Westlake, OH 44145

### Rainbow Pediatric Specialty Center at affiliated location:

#### **Firelands Regional Medical Center**

1912 Hayes Avenue  
Sandusky, OH 44870



## UH Case Medical Center Academic Departments

UH Case Medical Center Academic Departments provide exceptional care for patients throughout Northeast Ohio and the country, while leading the way in the discovery and delivery of medical advancements and technologies. Responsible for preparing the medical leaders of tomorrow, the departments train hundreds of residents, fellows, nurses and allied health professionals each year.

### Department of Medicine

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The Department of Medicine at UH Case Medical Center has long been recognized as a leader in adult internal medicine. Supported by many robust educational and technological resources, the physicians in the Department of Medicine remain on the forefront of scientific breakthroughs that advance treatments. The Department of Medicine focuses on compassionate and individualized patient care. Each physician in the Department of Medicine is board certified in his or her medical specialty and is a faculty member at Case Western Reserve University School of Medicine. The department's major divisions are:

- Cardiovascular Medicine
- Clinical and Molecular Endocrinology
- Gastroenterology/Hepatology
- General Internal Medicine
- Geriatric Medicine
- Hematology/Oncology
- Hypertension
- Infectious Diseases and HIV Medicine
- Nephrology
- Pulmonary, Critical Care and Sleep Medicine
- Rheumatology

### Department of Surgery

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The Department of Surgery at UH Case Medical Center offers a range of surgical procedures, from simple to complex, for patients who seek our expert care and by those referred by physicians throughout the country. Our surgeons' expertise in personalized patient care and pioneering technology is internationally recognized, and they continue to share their knowledge with physicians throughout the world. Minimally invasive and innovative techniques reduce pain, recovery time and blood loss, and accelerate patients' return to normal activities. Our physicians are on the forefront of oncologic surgery, utilizing the latest techniques and treatments to cure cancer. Our surgical services are offered on an inpatient and outpatient basis at UH Case Medical Center.

Major surgical programs:

- Abdominal organ (kidney, liver, pancreas) transplant surgery
- Adult plastic, reconstructive and cosmetic surgery
- Bariatric surgery
- Breast surgery
- Cardiothoracic surgery
- Colorectal surgery
- Hepatobiliary (liver) and pancreatic surgery
- Hernia surgery
- Oral and maxillofacial surgery
- Prostate surgery
- Cancer (oncology) surgery
- Thoracic and esophageal surgery
- Thoracic organ (lung) transplant surgery
- Vascular and endovascular surgery
- Pediatric specialty surgery (cardiac, plastic and craniofacial, trauma, etc.)

## Department of Orthopaedics

### [UHhospitals.org/ortho](http://UHhospitals.org/ortho)

For more than 100 years, the Department of Orthopaedics at UH Case Medical Center has been a leader in patient care, research and education. The department has been ranked by U.S. News & World Report as one of the top orthopaedic programs in the United States for the past decade. Our fellowship-trained orthopaedic surgeons offer a broad spectrum of surgical and nonsurgical treatments for patients of all ages with minor to major musculoskeletal problems resulting from trauma, infection, inflammation, arthritis, tumors and deformity. Each has an expertise in a specific subspecialty, including total joint reconstruction, spine, musculoskeletal oncology, foot and ankle, hand and upper extremity, pediatric orthopaedics, shoulder and elbow, pain management, sports medicine and trauma. In addition, our surgeons are all full-time faculty members at Case Western Reserve University School of Medicine where they participate in teaching and medical research. Our physicians, surgeons and scientists have developed new devices to reconstruct joints, fix broken bones and care for congenital and developmental problems in children and adults.

### Additional UH Case Medical Center Clinical Departments

- Dermatology
- Emergency Medicine
- Endocrinology
- Family Medicine
- Genetics
- Nephrology
- OB-GYN
- Otolaryngology/Head and Neck Surgery
- Plastic Surgery
- Psychiatry
- Respiratory Health
- Rheumatology
- Sleep Center



## University Hospitals Community Medical Centers

University Hospitals  
six community medical  
centers provide close-  
to-home medical  
and surgical services,  
including 24-hour  
emergency departments  
and medical office  
buildings that house  
UH doctors' offices.

UH Ahuja Medical Center  
UH Bedford Medical Center  
UH Conneaut Medical Center\*  
UH Geauga Medical Center  
UH Geneva Medical Center  
UH Richmond Medical Center

\* *UH Conneaut Medical  
Center does not include a  
medical office building.*



## University Hospitals Ahuja Medical Center

3999 Richmond Road  
Beachwood, OH 44122

**216-593-5500**

**UHAhuja.org**

As one of the newest facilities in the University Hospitals system, this 53-acre campus in Beachwood, Ohio, combines evidence-based design, advanced technology, collaborative staffing and a relationship-based model of care to deliver specialized medical and surgical services in a local community setting. Our 144 private patient rooms feature wide-windowed views of the campus, flat-screen televisions, dedicated family areas with sleeping accommodations and controlled lighting to meet individual patient needs. Outside the hospital, gardens, walkways and existing natural resources are incorporated into the landscaping, providing a calm, park-like setting for patients and families.

University Hospitals Ahuja Medical Center provides a vast array of inpatient and outpatient services, with an emphasis on wellness and preventive medicine. These include:

- Adult emergency services and Marcy R. Horvitz Pediatric Emergency Center available 24/7
- Diagnostic imaging and radiology
- Cardiovascular care as part of UH Harrington-McLaughlin Heart & Vascular Institute
- Neurology as part of UH Neurological Institute
- Gastroenterology services including those of UH Digestive Health Institute
- Urology services including those of UH Urology Institute
- Orthopaedic services
- Minimally invasive, robot-assisted and traditional surgery
- Intensive care services

UH Ahuja Medical Center also serves as a link to other UH outpatient health centers and access to advanced care services at UH Case Medical Center.

Advanced sustainability and green building standards were incorporated in the construction of UH Ahuja Medical Center. The hospital embraces recycling protocols and leading sustainability operations practices to minimize waste, improve energy and water-use efficiencies and enhance indoor air quality. UH Ahuja Medical Center was awarded Leadership in Energy & Environmental Design (LEED) Silver certification from the U.S. Green Building Council.

UH Ahuja Medical Center is named in honor of former UH Board Chairman Monte Ahuja, his wife Usha and their family, recognizing their extraordinary philanthropic leadership in support of the UH Vision 2010 strategic plan.

## University Hospitals Bedford Medical Center

44 Blaine Avenue  
Bedford, OH 44146

**440-735-3900**

**UHBedford.org**

University Hospitals Bedford Medical Center, located in Bedford, Ohio, is a 110-bed, full-service, acute-care community hospital. Founded in 1908, the hospital has grown through the years to keep pace with the demand for high-quality, accessible medical care.

Recent enhancements include the addition of UH Harrington-McLaughlin Heart & Vascular Institute, with a full range of services that include noninvasive procedures; an MRI suite with separate entrance and parking; the Wound Care and Hyperbaric Medicine Center; UH Neurological Institute, offering general neurology services and advanced stroke care; upgraded CT capabilities; expansion of the Emergency Department; and renovations throughout the facility. The medical center also includes an Outpatient Surgery Center, and medical office building facilities that house doctors' offices.

## University Hospitals Conneaut Medical Center

158 West Main Road  
Conneaut, OH 44030

**440-593-1131**

**UHConneaut.org**

University Hospitals Conneaut Medical Center is a 25-bed, acute-care facility that has provided quality health care to the families and businesses of Conneaut, Ohio, and its surrounding communities since 1922. This community-based hospital offers a wide range of medical and surgical services. UH Conneaut Medical Center is a federally designated Critical Access Facility, signifying its vital importance to the community in providing inpatient and outpatient services. Since joining UH in 1997, significant investments have been made in program, equipment and facility improvements, including a major renovation of the surgical unit. In addition, the hospital has immediate access to UH Case Medical Center centers of excellence.

Special services offered at UH Conneaut Medical Center include The Center for Comprehensive Pain Management, The Center for Women's Health, and UH Harrington-McLaughlin Heart & Vascular Institute. UH Conneaut Medical Center also is home to the Ohio Bone & Joint Institute, which specializes in total, partial, anatomically tailored and gender-specific joint replacement.

## University Hospitals Geauga Medical Center

13207 Ravenna Road  
Chardon, OH 44024

**440-285-6000** or **1-800-548-9738**

**UHGeauga.org**

Founded in 1952 and beginning formal operations in 1959, University Hospitals Geauga Medical Center in Chardon, Ohio, is a full-service, acute-care facility providing comprehensive health care services to residents in Geauga, Ashtabula, Cuyahoga, Lake, Portage and Trumbull counties. UH Geauga Medical Center's 300 physicians provide expert care in more than 42 clinical specialties.

The hospital, which joined the UH system in 1995, is supported by more than 700 dedicated staff members involved in clinical, business, administrative and service functions.

Special services at UH Geauga Medical Center include the Orthopaedic Center, Spine & Pain Management Center, UH Harrington-McLaughlin Heart & Vascular Institute (including cardiac catheterization and rehabilitation), UH Neurological Institute (with regional Headache and Facial Pain Clinic), UH Seidman Cancer Center, UH Digestive Health Institute Bariatric Surgery & Nutrition Center, Breast Center, Nasal Sinus Center, Behavioral Health, Enhanced Digital Imaging and the Center for Women's Health.

UH Geauga Medical Center's Emergency Department is an accredited Chest Pain Center and is stroke certified for critical, early-phase stroke care. It includes Rainbow Emergency Services at UH Geauga Medical Center, which provides around-the-clock, convenient pediatric medical attention from board-certified physicians and nurses in a child- and family-friendly environment.

UH Geauga Medical Center is also home to the UH Senior Adult Assessment Program (SAAP). The one-day, comprehensive health evaluation assists older adults, their families and primary care physicians in identifying special health care needs and provides optimal, individualized solutions.



## University Hospitals Geneva Medical Center

870 West Main Street  
Geneva, OH 44041

**440-466-1141**

**UHGeneva.org**

University Hospitals Geneva Medical Center is a 25-bed, acute-care facility that has provided quality health care to the families and businesses of Ashtabula and Lake counties since 1906. This community-based hospital offers comprehensive medical and surgical services and is a federally designated Critical Access Facility, signifying its vital importance to the community in providing a wide range of inpatient and outpatient services. Since joining University Hospitals in 1997, more than \$7 million has been invested in program, equipment and facility improvements, enhancing our ongoing mission to provide the very best medical care to the communities of Northeast Ohio.

Special services available at UH Geneva Medical Center include an Intensive Coronary Care Unit, Center for Comprehensive Pain Management, UH Harrington-McLaughlin Heart & Vascular Institute, Center for Advanced Sleep Medicine, Orthopaedics Center, Center for Women's Health, neurology, urology and oncology care, and a medical office building with a dedicated team of primary and specialty care physicians on staff.

## University Hospitals Richmond Medical Center

27100 Chardon Road  
Richmond Heights, OH 44143

**440-585-6500**

**UHRichmond.org**

University Hospitals Richmond Medical Center is a full-service, community-based, acute-care teaching hospital. The 110-bed hospital offers the residents of Lake and eastern Cuyahoga counties more than 30 specialties from over 400 physicians, supported by an outstanding nursing staff. Since 2000, University Hospitals has invested more than \$30 million in UH Richmond Medical Center's facility, services and human resources, ensuring the hospital can address the specific health care needs of its neighboring communities.

Patient-centered care is at the heart of the medical services available at UH Richmond Medical Center. The medical, technical and support staff focuses on the most important element of each and every hospital contact – the patient.

Special services available at UH Richmond Medical Center are the Center for Comprehensive Orthopaedic Care, UH Harrington-McLaughlin Heart & Vascular Institute, UH Neurological Institute, Spine Center and wound care.



## University Hospitals Health Centers

University Hospitals health centers (also known as outpatient or ambulatory care centers) include physician offices, laboratories, diagnostic technologies and, in some cases, outpatient surgery suites and urgent care facilities. Patients can see their primary care and specialist physicians and have diagnostic tests performed at these centers.

UH physician offices are located in 12 counties throughout Northeast Ohio.

**University Hospitals  
Bainbridge Health Center**  
8185 East Washington Street  
Chagrin Falls, OH 44023  
440-543-3371

**University Hospitals  
Chagrin Highlands Health Center**  
3909 Orange Place  
Orange Village, OH 44122  
216-896-1700

**University Hospitals  
Chesterland Health Center**  
8055 Mayfield Road  
Chesterland, OH 44026  
440-423-5045

**University Hospitals  
Concord Health Center**  
7500 Auburn Road  
Concord Township, OH 44077  
1-866-UH4-CARE

**University Hospitals  
Euclid Health Center**  
18599 Lakeshore Boulevard  
Euclid, OH 44119  
216-383-8500

**University Hospitals  
Hudson Health Center**  
5778 Darrow Road  
Hudson, OH 44236  
330-650-5050

**University Hospitals  
Landerbrook Health Center**  
5850 Landerbrook Drive  
Mayfield Heights, OH 44124  
440-646-2626

**University Hospitals  
Madison Health Center**  
701 North Lake Street  
Madison, OH 44057  
1-866-UH4-CARE

**University Hospitals  
Mantua Health Center**  
10803 Main Street  
Mantua, OH 44255  
1-866-UH4-CARE

To find a UH physician practicing at one of these locations, please visit **UHhospitals.org** and click on the Find a Physician tab.

To view specific services available at our health centers, please visit **UHhospitals.org/healthcenters**.

To schedule an appointment at any University Hospitals health center, please call **1-866-UH4-CARE** (1-866-844-2273).

## University Hospitals Urgent Care Centers

For patients seeking treatment for minor injuries or illnesses, University Hospitals urgent care centers and Rainbow Urgent Care offer a convenient, more affordable alternative to an emergency department. Both children and adults can be treated seven days a week, and most major insurance plans are accepted.

Each center provides immediate, attentive care and evening and weekend hours. No appointments are necessary. Our centers feature on-site laboratory services and radiology. When more advanced care is required, physicians can refer patients to medical specialists at a UH medical center.

NOTE: UH urgent care centers are not for emergencies. Anyone experiencing severe bleeding, chest pain, loss of consciousness, significant difficulty breathing or other life-threatening situations should be taken to the nearest hospital emergency department immediately. To meet the needs of Twinsburg and surrounding communities, University Hospitals Twinsburg Health Center houses a full-service Emergency Department, operational 24 hours a day, 365 days a year, in tandem with its urgent care center.

**University Hospitals  
Chagrin Highlands Health Center**  
3909 Orange Place  
Suite 2100  
Orange Village, OH 44122  
216-896-1800

**University Hospitals  
Concord Health Center**  
7500 Auburn Road  
Suite 1200  
Concord Township, OH 44077  
440-358-5400

**University Hospitals  
Medina Health Center**  
4001 Carrick Drive  
Suite 120  
Medina, OH 44256  
330-721-8484

**University Hospitals  
Mentor Health Center**  
9000 Mentor Avenue  
Suite 101  
Mentor, OH 44060  
440-974-4443

**University Hospitals  
Twinsburg Health Center  
(Full-service Emergency  
Department open 24/7,  
365 days a year)**  
8819 Commons Boulevard  
Suite 101  
Twinsburg, OH 44087  
330-405-1500

**University Hospitals  
Westlake Health Center**  
960 Clague Road  
Suite 1100B  
Westlake, OH 44145  
440-250-5366

**University Hospitals  
Mayfield Village Health Center**  
730 SOM Center Road  
Mayfield Village, OH 44143  
1-866-UH4-CARE

**University Hospitals  
Medina Health Center**  
4001 Carrick Drive  
Medina, OH 44256  
1-866-UH4-CARE

**University Hospitals  
Mentor Health Center**  
9000 Mentor Avenue  
Mentor, OH 44060  
440-255-0800

**University Hospitals  
Otis Moss Jr. Health Center**  
8819 Quincy Avenue  
Cleveland, OH 44106  
216-721-2177

**University Hospitals  
Rock Creek Health Center**  
3330 South Main Street  
Rock Creek, OH 44084  
440-439-2222

**University Hospitals  
Sharon Health Center**  
5133 Ridge Road  
Wadsworth, OH 44281  
1-866-UH4-CARE

**University Hospitals  
Streetsboro Health Center**  
9480 Rosemont Drive  
Streetsboro, OH 44241  
1-866-UH4-CARE

**University Hospitals  
Twinsburg Health Center  
(Full-service Emergency  
Department open 24/7,  
365 days a year)**  
8819 Commons Boulevard  
Twinsburg, OH 44087  
1-866-UH4-CARE

**University Hospitals  
University Suburban  
Health Center**  
1611 South Green Road  
South Euclid, OH 44121  
216-382-9492

**University Hospitals  
Westlake Health Center**  
960 Clague Road  
Westlake, OH 44145  
440-250-2100



## University Hospitals Outpatient Surgery Centers

University Hospitals outpatient surgery centers are state-of-the-art facilities where certain surgeries that do not require overnight hospitalization can be performed.

### University Hospitals Mentor Surgery Center

9000 Mentor Avenue  
Suite 220  
Mentor, OH 44060  
440-205-4505

### University Hospitals Westlake Surgery Center

960 Clague Road  
Suite 2200  
Westlake, OH 44145  
440-250-2440

### University Hospitals Zeeba Surgery Center

29017 Cedar Road  
Lyndhurst, OH 44124  
440-460-8000



## Additional University Hospitals Services

### University Hospitals Corporate Health

23240 Chagrin Boulevard  
Beachwood, OH 44122

**1-866-789-8424**

UH Corporate Health provides health and wellness services to employers and employees at businesses throughout the region. A provider network of board-certified physicians, specially trained nurses and technicians specializes in prevention and medical treatment for workplace illnesses and injuries. UH Corporate Health provides pre-employment/post-offer health screening services. Designed to meet our employers' vision for a healthy workforce, our wellness services include biometric screenings and an array of brown-bag lunch presentations given by our physicians.

CompCare, a UH subsidiary, is a state-certified workers' compensation managed care organization (MCO) that provides medical management and cost-containment services to employers and their injured workers, and assists in facilitating a safe and healthy return to work for employees.

As a result of Sara and Chris Connor's \$1 million gift, UH Corporate Health is now offering integrative medicine therapies across the UH system. The UH Connor Integrative Medicine Network (CIMN) focuses on the well-being of our patients by offering comprehensive therapies for the mind, body and spirit in addition to traditional medicine. Its mission is to become a nationally recognized leader in advancing integrative medicine as well as provide research-based, holistic therapies in a uniquely personalized partnership with our patients and their providers.

## University Hospitals FastCare Clinics

### UHhospitals.org/FastCare

At UH FastCare clinics, our board-certified nurse practitioners provide diagnosis and treatment for common illnesses, injuries and infections, and offer immunizations, lab services and physicals. UH FastCare clinics are closely aligned with local UH urgent care centers and medical providers throughout the community to allow our providers to quickly communicate with primary care physicians and facilitate referrals as needed. Walk-in appointments are available seven days a week for anyone older than 18 months.

#### FastCare clinics are located at:

#### Chardon Giant Eagle

351 Center Street  
Chardon, OH 44024  
440-286-4949

#### South Euclid Giant Eagle

4401 Mayfield Road  
Cleveland, OH 44121  
216-691-3102

#### Legacy Village Giant Eagle

25105 Cedar Road  
Lyndhurst, OH 44124  
216-382-5695

#### Willoughby Giant Eagle

36475 Euclid Avenue  
Willoughby, OH 44094  
440-269-7459

## University Hospitals Hanna House Inpatient Rehabilitation

11100 Euclid Avenue  
Cleveland, OH 44106

**216-844-3877**

The UH Hanna House Inpatient Rehabilitation Center is for patients who need aggressive rehabilitation therapies and provides access to the advanced technologies and services of UH Case Medical Center under the direction of a physical medicine and rehabilitation physician.

## University Hospitals Hanna House Skilled Nursing

11100 Euclid Avenue  
Cleveland, OH 44106

**1-866-UH4-CARE**

UH Hanna House Skilled Nursing Center at UH Case Medical Center is an on-site, sub-acute care facility. The unit functions as an interim step for patients who no longer need hospitalization, but are not ready to return home. The unit provides patients with 24-hour nursing care and physical, occupational or speech-language therapy; wound care; and help managing new medical issues.

## University Hospitals Home Care Services

4510 Richmond Road  
Warrensville Heights, OH 44128

**216-844-4663** (toll-free 1-800-552-8442)

**UHhomecare.com**

University Hospitals Home Care Services is one of the largest home health agencies in Ohio. UH Home Care Services is Medicare-certified, Joint Commission-accredited and has received national recognition for being one of the top agencies in the country. Working with UH Home Care Services gives patients access to a comprehensive and integrated array of home health services, including sterile IV and injectable pharmacy, nursing, rehabilitation, social work, nutrition and daily living assistance. As a single source for services, we streamline access to care and achieve superior clinical outcomes for our patients. UH Home Care Services' quality initiatives and standards of care are consistent with those adopted by UH.

## University Hospitals Outpatient Physical, Occupational and Speech-Language Services

**1-866-UH4-CARE**

University Hospitals outpatient rehabilitation services, including physical, occupational and speech-language therapy for adults and children, are available at convenient locations throughout the community, including UH Case Medical Center, community hospitals and outpatient facilities.

# Joint Venture Hospitals

University Hospitals is affiliated with two important Cleveland-area health care providers, enabling us to extend our services throughout the community.

## St. John Medical Center

29000 Center Ridge Road  
Westlake, OH 44145

**440-835-8000**

**StJohnMedicalCenter.net**



St. John Medical Center, co-owned by the Sisters of Charity Health System (SCHS) and University Hospitals, has provided residents of western Cuyahoga and eastern Lorain counties with quality health care since 1981. The hospital celebrates its 30th anniversary in 2011, marking three decades of service to the community. The 194-bed (including 18 bassinets and 12 skilled-nursing beds), acute-care teaching hospital is known for its women and children's services, emergency services and cardiovascular services. Also recognized for its Pain Management Center, Kidney Stone Center, Urodynamic Center, Holistic Birthing Center, Balance Center, and Spine & Orthopaedic Center, the hospital offers patients a full range of inpatient and outpatient services. The hospital is a Level III trauma center and its Emergency Department has achieved accreditation as a primary stroke center and chest pain center.

To expand patient care at St. John Medical Center, University Hospitals, together with SCHS, is investing \$100 million in the modernization and expansion of the facility. The new plan will closely align St. John Medical Center with UH Westlake Health Center. St. John Medical Center will be home to a UH Seidman Cancer Center site and offer UH Urology Institute and UH Neurological Institute services. In addition, board-certified pediatricians provide minor medical emergency care for children during evenings and weekends through Rainbow Emergency Services at St. John Medical Center.

St. John Medical Center's community outreach department serves area residents by providing health screenings and immunizations, support groups, childbirth education, mobile medical care (physicians and nurses visiting homebound patients) and health talks. Many of these services are provided at little or no cost.



### **Southwest General Health Center**

18697 Bagley Road  
Middleburg Heights, OH 44130

**440-816-8000**  
**SWGeneral.com**

Through a unique partnering agreement with University Hospitals, Southwest General offers its communities local access to selected UH services. Board-certified neonatologists and neonatal nurse practitioners from UH Rainbow Babies & Children's Hospital provide 24-hour coverage for neonatal patients at Southwest General. In addition, board-certified pediatricians provide minor medical emergency care for children during evenings and weekends through Rainbow Emergency Services at Southwest General. UH Seidman Cancer Center at Southwest General offers a wide range of cancer-related services and helps to assure that patients receive the same exceptional level of cancer care, close to home.

**To schedule an appointment,  
please call:**

**1-866-UH4-CARE (1-866-844-2273)**  
or **216-UH4-CARE (216-844-2273)**

**Visit UHhospitals.org to:**

- Find a UH physician or make an appointment
- Find a UH location
- Find health information
- Learn about our services
- Learn about clinical research and trials
- Make a gift

