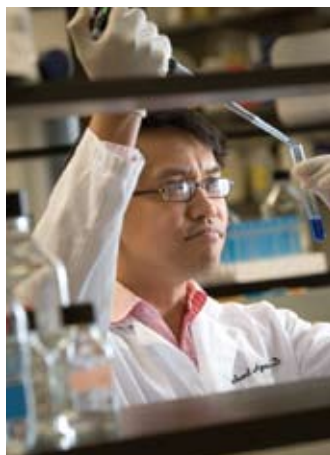




To Heal. To Teach. To Discover.



May 2008

Report to Our Community



Dear Friends,

The year 2007 was the most successful yet in our 142-year history. This momentous accomplishment is reflected in virtually every benchmark: the increasing numbers of patients who are choosing our physicians and hospitals for their care; nationally and internationally publicized advances in clinical care and research; numerous awards and recognition given to us by organizations across the country, state and region; recruitment and advancement of talented individuals who are serving in key roles leading to our progress; and our increasing financial strength, which enables us to contribute to the communities we serve.

In 2007, we made significant progress in Vision 2010, our \$1.2 billion blueprint for improving health care throughout Northeast Ohio. At University Hospitals Case Medical Center, construction began on our new 82-bed Neonatal Intensive Care Unit, furthering our longtime commitment to providing state-of-the-art care for our smallest and most fragile patients. Great strides were made in laying the groundwork for our new Center for Emergency Medicine, which will maximize patient comfort, privacy and safety, and accommodate an anticipated 80,000 annual visits. Our new Cancer Hospital, the region's first freestanding cancer hospital, is the result of a vision of what advances in cancer care can provide in a patient- and family-centered environment.

Beyond University Circle, we opened our new UH Twinsburg Health Center, which offers extensive primary care services for adults and children as well as urgent care. We broke ground for the Ahuja Medical Center, the first phase of what will ultimately become a 600-bed hospital that will be high-tech, patient-friendly and serve the growing health care needs of Cleveland's east side.

University Hospitals was again ranked among the country's finest health care institutions in *U.S. News & World Report's* annual listing of the nation's top hospitals. The magazine also ranked UH Rainbow Babies & Children's Hospital first in the Midwest and fifth in the country.

We earned extraordinary support from our philanthropic community in 2007. Through the unflinching generosity of our donors, UH was able to establish more than a dozen new endowed chairs across multiple disciplines, a key component in attracting and retaining the finest and most respected clinicians and researchers to heal, teach and discover pioneering medical therapies for which UH is world renowned.



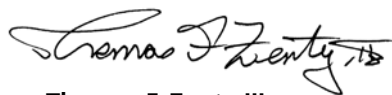
In 2007, we continued to invest in programs that promote the health and economic well-being of the individuals and communities we serve. Construction activities associated with Vision 2010 are projected to create more than 5,200 jobs at the height of construction, generate more than \$500 million in wages, salaries and benefits, and more than \$198 million in retail sales. In addition, UH has a long-standing history of providing inpatient and outpatient health care to those in need regardless of their ability to pay. We conduct a significant amount of unfunded research, education and training, and maintain community health clinics and programs. In 2007, we provided an estimated \$120 million worth of community benefit services that support the health and social needs of our community.

Bolstering our efforts to meet our community's needs now and in the future is our increasing financial strength. Our engaged boards of directors, clinical advancements, high-quality patient care, committed work force, volunteers and sound management enabled UH to achieve our strongest financial year to date. This achievement was recognized by the two major national bond-rating agencies, who upgraded our bond ratings in early 2008. The improved ratings, coming in the midst of a challenging economic environment, will help us continue to obtain financing in support of our strategic goal of enhancing the quality of patient care and safety through our Vision 2010 initiatives.

The accomplishments outlined in this *Report to Our Community* were made possible through the extraordinary work of our talented and dedicated physicians and employees. We are grateful for their contributions to our patients and our community. We also are indebted to our leadership team and boards for lending their guidance and expertise in helping us realize our bold vision for the future. Their unparalleled commitment to living our mission – *To Heal. To Teach. To Discover.* – makes a powerful difference in the lives of all those we serve.



Monte Ahuja
Chairman, Board of Directors
University Hospitals



Thomas F. Zenty III
Chief Executive Officer
University Hospitals

To Heal.
To Teach.
To Discover.

“The accomplishments outlined in this *Report to Our Community* were made possible through the extraordinary work of our talented and dedicated physicians and employees.”

– Tom Zenty and Monte Ahuja

Vision 2010: In Focus

Vision 2010 is a five-year, \$1.2 billion investment in the future of health care in Northeast Ohio. The largest transformative initiative in the 142-year history of University Hospitals, Vision 2010 surged ahead in 2007.



This bold strategy for growth involves more than buildings and groundbreakings. It is a commitment to the people of Northeast Ohio that University Hospitals will invest in the community and continue providing the best in primary and specialty care.

Vision 2010 goals and guiding principles put the welfare of patients, employees, construction personnel and the community at the forefront – by constructing patient-centered, family-friendly environments and eco-friendly designs, by ensuring reinvestment in Cleveland and the region, by maximizing labor force opportunities for local businesses and minority- and female-owned firms, and by educating high school and college students.

At the conclusion of the first full year of operation for each of the Vision 2010 projects, UH anticipates that 1,203 new hospital-based jobs will be created with over \$95 million in salaries, wages and benefits.

VISION 2010: PROGRESS IN 2007

On the University Hospitals Case Medical Center campus at University Circle

- Work began on the Quentin & Elisabeth Alexander Neonatal Intensive Care Unit (NICU), designed for family comfort during difficult times. To be completed by the end of 2008, the unit will combine a 40-bed Level III NICU (the highest designation by the State of Ohio) with a surgical suite, diagnostic capabilities and a 44-bed transitional unit that includes space for parents to stay overnight at their child's bedside.
- Planning continued on the new Center for Emergency Medicine, which will more than double available space for adult and pediatric emergency care and ensure faster, more efficient service. Groundbreaking will be in 2008, with completion expected in 2009.
- The region's first freestanding Cancer Hospital will consolidate UH Case Medical Center's cancer services in a state-of-the-art facility that triples current capacity and allows patients easy access to care. Ground will be broken in 2008, with completion expected in 2010.
- About 1,000 nonclinical employees moved to the Management Services Center in Shaker Heights, centralizing administrative functions and improving efficiency.

**Vision 2010 in the community:
bringing UH expertise close to home**

- UH Twinsburg Health Center, conveniently located near Routes 82 and 91, opened to serve the outpatient health care needs of residents in southeast Cuyahoga and northern Summit counties. The state-of-the-art facility features physician offices, the latest in diagnostic technology and an urgent care center.
- UH Geauga Medical Center began the expansion of its operating room facilities, with expected completion in 2008.
- Construction began on the UH Geneva Medical Office Building, to open in 2008.
- Twenty-five acres of land were acquired for the new UH Concord Health Center, a state-of-the-art outpatient facility, scheduled to open 2009.
- Renovations were completed at UH Hudson Health Center on Route 91, expanding our primary and specialty services offered to residents in the area.
- We broke ground for UH Ahuja Medical Center at Chagrin Highlands in Beachwood. Situated on 53 acres near the second-busiest freeway interchange in Ohio – Interstate 271 and Harvard Road – the state-of-the-art hospital will be the hub of a campus integrating the existing UH Chagrin Highlands Health Center. The Ahuja Medical Center will incorporate innovative concepts such as therapeutic lighting, music and healing gardens.



UH Cancer Hospital

Our new Cancer Hospital has been designed to meet the needs of patients and families, recognizing the important role family members play in their loved one's care and recovery. The eight-story Cancer Hospital, to be located at the corner of Cornell Road and Euclid Avenue, will include hospital inpatient beds accommodating 120-150 patients along with facilities for radiation oncology, chemotherapy infusion, ambulatory care, laboratories, imaging and clinical research. Beautiful outdoor landscaping will contribute to patient healing and well-being.

UH Ahuja Medical Center

The first phase of the UH Ahuja Medical Center project will be a 144-bed hospital to be completed in 2010. Second and third phases (shown faded) will be undertaken as patient volumes grow. Ultimately, the hospital will include 600 beds.

At the Bedside:

Advances in Patient Care at University Hospitals 2007

University Hospitals is renowned for combining advanced diagnostics and treatments with attentive and compassionate care. It's one of the important ways UH distinguishes itself in American medicine. The following describes some of our major clinical advances of the past year.

Remembering Jennifer

Dedicated in July, the Jennifer Ferchill Brain Tumor Center combines two of Rainbow Babies & Children's Hospital's greatest strengths: expertise in childhood cancer and advanced neurological care. The center provides a specialized brain tumor clinic for diagnosis, treatment and personalized care of young patients. It also includes fully equipped laboratories for basic and clinical research. The Ferchill Brain Tumor Center is Ohio's first member of the National Cancer Institute's Pediatric Brain Tumor Consortium. The center was established with the support of a gift from John J. Ferchill and his wife, Sharon, who lost their daughter Jennifer to a rare brain cancer at the age of 9.

Less Invasive Surgery for Kids

The Minimally Invasive Pediatric Surgery Center at Rainbow Babies & Children's Hospital means easier recovery and shorter hospital stays for kids. Last year, pediatric cardiologists expanded their use of minimally invasive treatments for childhood heart disease, and neurosurgeons developed new and innovative techniques to treat brain tumors in children. The center was established with the support of with the Cleveland Foundation.

Improving Lung Health in Premature Infants

Researchers at Rainbow Babies & Children's Hospital published research demonstrating that delivering nitric oxide to the lungs of premature, very low birth-weight babies during their second week of life improves their chances of surviving without chronic lung disease. The study of nearly 600 babies was conducted by the multicenter nitric oxide Chronic Lung Disease Study Group as a result of cutting-edge research conducted at Rainbow.

MacDonald Women's Hospital's Jen Stepp, RN, (far right) and Rainbow Babies & Children's Neonatal Intensive Care nurse Miriam Stratton, RN, (left) work together for smooth transitions between hospitals for newborns such as Thompson James Davis. The close connection between the hospitals is one of the reasons new parents like Amanda and Chris Davis choose UH.



Liver Metastases Treatment

A new treatment used for the first time in Northeast Ohio by specialists at University Hospitals Ireland Cancer Center is shrinking colon cancer that has spread to the liver. Selective Internal Radiation Therapy (SIRT) uses microspheres infused with a radioactive element to deliver 40 times more radiation directly to the site of liver tumors than is possible using conventional radiotherapy.

Special Care for Seniors

A new Senior Adult Oncology Program provides cancer care tailored to the needs of patients age 65 and older. The program is supported by the National Institutes of Health as part of the Case Comprehensive Cancer Center.

The Psychological Side

A diagnosis of cancer can be psychologically devastating for patients and their families. University Hospitals Ireland Cancer Center and the UH Case Medical Center Psychiatry Department have developed a psycho-oncology program to address the emotional burden of cancer.

MR in the OR

The Neurological Institute's Brain Tumor Center offers one of the world's first intraoperative magnetic resonance operating suites (MR-OR) to track progress of surgery in real time by integrating image guidance with computer navigation tools. University Hospitals was one of the first to develop a fully integrated MR-OR suite, and remains a pioneer in the use of intraoperative MRI.

Stroke and Cerebrovascular Center

The Stroke and Cerebrovascular Center of the Neurological Institute continues to treat the largest number of acute stroke patients in Northeast Ohio. The Stroke Center includes a 24-hour "Brain Attack Team" that ensures immediate treatment for stroke emergencies. Michael A. DeGeorgia, MD, new Director of the Neuroscience Critical Care Center, is internationally recognized in neurological intensive care and research.

An Invisible Scalpel

CyberKnife®

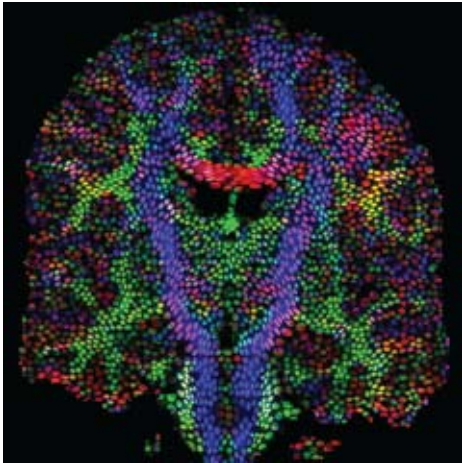
Cancerous tumors and lesions once considered inoperable are now being treated at University Hospitals Case Medical Center with an invisible scalpel. The CyberKnife® robotic radiosurgery system is a noninvasive tool that delivers precisely calibrated doses of radiation to selectively destroy tumors while leaving surrounding healthy tissues intact. A team drawn from University Hospitals' Ireland Cancer Center, our Neurological Institute and various surgical specialties works together to plan each treatment. The CyberKnife is accurate to within a millimeter even for moving targets. Lesions of the brain, spine, liver, lung, pancreas, prostate, kidney, rectum, female reproductive system and bones can be treated with CyberKnife. Patients don't require anesthesia or hospitalization. With the addition of the CyberKnife and Gamma Knife technologies, UH can provide unparalleled accuracy and effectiveness in radiosurgery.

*Robert J. Maciunas, MD, MPH, FACS,
Vice Chairman, Neurological Institute,
and Director of Radiosurgery (left), and
Douglas B. Einstein, MD, PhD, Director of
Radiosurgery in Radiation Oncology.*



At the Bedside:

Advances in Patient Care at University Hospitals 2007 (continued)



Freedom from Seizures

University Hospitals Case Medical Center's Neurological Institute is now home to one of the world's premier epilepsy centers. Hans O. Lüders, MD, PhD, among the most respected authorities on epilepsy, joined the medical staff in 2007 to lead the center.

Helping ALS Patients Breathe Easier

The Amyotrophic Lateral Sclerosis (ALS) Program of the Neurological Institute's Neuromuscular Center initiated a diaphragmatic pacing program in 2007. Developed by UH Case Medical Center's Raymond A. Onders, MD, the NeuRx Diaphragm Pacing Simulation System involves implantation of a device that stimulates the diaphragm, allowing patients to breathe more fully without cumbersome external aids. About 100 patients with ALS will be enrolled in a study conducted by UH neurologist Bashar Katirji, MD, and colleagues.

Psychiatry Programs Expand

Addiction Recovery Services for adults struggling with chemical dependency expanded in 2007. A Geropsychiatry Program – increasingly important as our population ages – also expanded its scope. UH's Center for Evidence-Based Practices provides technical assistance and support to more than 75 clinical programs statewide.

Department of Surgery Excels

The Department of Surgery had a productive year, with the addition of new faculty and programs. Specialists in colorectal surgery, breast cancer surgery, cardiac surgery, thoracic and esophageal surgery, and pediatric surgery have expanded the department's ranks and state-of-the-art capabilities. The staff's presentations

at major clinical meetings and works published in prominent surgical journals contribute to the department's reputation and reach. The quality of patient care delivered by the department remains at the highest level. In fact, Surgery's outcomes in 2007 were the best in the country, as evaluated by the 83-member University Health System Consortium of all major university teaching hospitals nationwide.

Expanded Heart & Vascular Care

University Hospitals Heart & Vascular Institute explored new ground during 2007 under the leadership of Daniel I. Simon, MD, Chief of the Division of Cardiovascular Medicine. Dr. Simon added to the faculty of nationally and internationally respected clinicians, physician-investigators and scientists, and oversaw significant investments by University Hospitals and Case Western Reserve University School of Medicine.

Ventricular Assist & Transplant

The Heart & Vascular Institute developed a ventricular-assist device program for patients with advanced heart failure, and reactivated its heart and lung transplant program to address the most severe cases of heart failure, under the leadership of James Fang, MD, and Arie Blitz, MD.

Vascular Center

The Heart & Vascular Institute's Vascular Center saw growth as well. Teresa Carman, MD, new Director of Vascular Medicine, works with Vascular Surgery to increase awareness of peripheral vascular disease. Surgical volume expanded with the creation of a Dialysis Access Services Program, and the Vascular Surgery Endovascular Program expanded to include thoracic aortic endografting,

a minimally invasive treatment of thoracic aortic disease. Vascular laboratories at UH Bedford and UH Richmond medical centers obtained accreditation from the Intersocietal Commission for the Accreditation of Vascular Laboratories.

Heartfelt Care for Women

Developed by the Heart & Vascular Institute in conjunction with UH MacDonald Women's Hospital, the newly established Women's Cardiovascular Center provides specialized diagnosis and treatment for women. The Heart & Vascular Institute joined forces with MacDonald Women's Hospital to increase awareness of women's cardiovascular health issues by becoming the primary regional partner for the American Heart Association's "Go Red for Women" campaign.

New Heart Efforts

Heart & Vascular Institute programs for the treatment of complex coronary, valvular and aortic disease expanded under its leaders, Adnan Cobanoglu, MD, and Alan Markowitz, MD. Cardiovascular-pulmonary rehabilitation, led by Richard Josephson, MD, grew as well. Marco Costa, MD, PhD, joined the Heart & Vascular Institute as Director, Center for Research and Innovation. The Cardiovascular Imaging Center, led by Robert Gilkeson, MD, now offers a full complement of diagnostic imaging, including cutting-edge advancements in fusion imaging. A new Atrial Fibrillation Center, under the direction of Mauricio Arruda, MD, adds to our already strong electrophysiology program. UH's Valvular Heart Center offers comprehensive evaluation and minimally invasive treatments for patients with diseased or poorly functioning heart valves. A new coronary calcium score screening program helps determine the likelihood of certain heart diseases developing among at-risk but asymptomatic individuals. UH Case Medical Center became the first hospital in Northeast Ohio to use the NOGA XP Cardiac Navigation System to treat angina by injecting the patient's own stem cells into his or her heart.

Musculoskeletal Institute

The year 2007 marked the 100th anniversary of quality orthopaedic care at University Hospitals Case Medical Center. The Department of Orthopaedic Surgery was recognized at its highest-ever ranking (19th) by *U.S. News & World Report* in 2007.

In 2007, Matthew J. Kraay, MD, was appointed Kingsbury G. Heiple and Fred A. Lennon Professor in Orthopaedics. Dr. Kraay directs UH Case Medical Center's Joint Replacement Center.

Henry Bohlman, MD, Director of Orthopaedic Spine Service at UH Case Medical Center, was honored by the North American Spine Society with the Leon Wiltse Award for his contributions to the management of spinal disorders.

The Division of Pediatric Orthopaedics recruited Jochen Son-Hing, MD, from the University of British Columbia in Canada. The pediatric division is headed by George H. Thompson, MD, serving his second year as President of the Scoliosis Research Society.

Charles H. Herndon Professor and Orthopaedic Surgery Department Chairman Randall E. Marcus, MD, is the President of both the American Board of Orthopaedic Surgery and the Association of Bone and Joint Surgeons.

MacDonald Women's Hospital

Newly recruited as Division Chief of Reproductive Endocrinology and Infertility, William Hurd, MD, is among the nation's leaders in the medical and surgical treatment of reproductive disorders and diseases. He leads the MacDonald Women's Hospital in vitro fertilization team, which helps couples overcome fertility challenges.

The new Women's Pelvic Health Center, led by Sangeeta Mahajan, MD, focuses on prevention, treatment and reconstructive surgery to correct disorders that can cause severe pain and incontinence in women. The center brings together specialists in urogynecology, female urology, pelvic floor rehabilitation and psychology.

Drs. Steven Waggoner and Vivian E. von Gruenigen lead the Gynecologic Oncology Division of MacDonald Women's Hospital as part of Ireland Cancer Center and Case Comprehensive Cancer Center. Dr. Waggoner is a leading ovarian and cervical cancer expert.

At the Bedside:

Advances in Patient Care at University Hospitals 2007 (continued)

At Our Community Hospitals – University Hospitals' community medical centers throughout Northeast Ohio continued to expand their programs in 2007, answering the varied needs of people in their communities.

UH Bedford Medical Center

- In its first year of operation, the new \$5.7 million Heart & Vascular Institute at UH Bedford Medical Center delivered a wide spectrum of fully integrated patient services, including cardiology, electrophysiology and endovascular surgery. More than 500 procedures were performed and the institute exceeded its revenue target by 39 percent.
- Volume in the Emergency Department reached a historic high of 20,127 visits.
- UH Bedford Medical Center's overall net income exceeded expectation by 32 percent, which represents the best operating margin since 2002.



Pictured left to right, Rhonda Hooks, RN, BSN; Diane M. Tyrell, RN; and Technician Michael Toles work together to serve an increasing number of patients seeking care at UH Bedford Medical Center's Emergency Department.



Justine Loudon, RN, setting up for surgery in UH Conneaut Medical Center's new OR 1.

UH Conneaut Medical Center

The opening of UH Conneaut Medical Center's "OR 1" facility raised the bar for quality, safety and efficiency standards. The state-of-the-art suite is the only one of its kind in any community hospital in Northeast Ohio or Western Pennsylvania.



The Orthopaedics Center at UH Geauga Medical Center offers dedicated physical therapy and rehabilitation services. Pictured here in the PT area are Orthopaedics Center Coordinator Stephanie Truckey, RN, (left) and Nursing Assistant Lori Cantrell.

UH Geauga Medical Center

- UH Geauga Medical Center's new Universal Intensive Care Unit in the Heart & Vascular Institute, a 12-bed unit that provides advanced care to patients with cardiac conditions, medically complex illnesses or intensive post-operative needs, opened in 2007. A renovated 24-bed Heart & Vascular Institute unit opened as well.
- A new Specialty Clinic accommodates on-site outpatient visits for multiple physician specialties, and improves access to ancillary services.
- Expansion began on the surgery pavilion, a \$4.5 million project that will add four new surgical suites and three procedure rooms to accommodate increased demand.
- Orthopaedics expanded its offerings to include spine and pain management, foot and ankle care, and hand and upper extremity care.

University Hospitals: Committed to Providing Health Care to All

University Hospitals' commitment to the community is at the heart of what we do and who we are. In 2007, we provided an estimated \$120 million worth of community benefit services that support the health and social needs of our community. This annual report features six of our special community benefit programs, each described in the words of people who are involved in or served by them.

UH provided approximately \$32 million in charity care to patients who could not afford to pay and to low-income patients in government programs that do not fully reimburse the costs associated with the provision of their care. Offsetting a portion of these costs is an \$11 million payment from the Hospital Care Assurance Program (HCAP), the State of Ohio's Medicaid disproportionate share program.

University Hospitals conducted community health clinics throughout the region at a cost of \$9.6 million, conducted community programs costing \$16 million and made direct donations totaling more than \$1 million.

Another measure of community benefit is the amount of unfunded research costs – at UH that totaled \$17 million in 2007. The unfunded costs associated with educating more than 800 residents and fellows amounted to nearly \$55 million during the year.

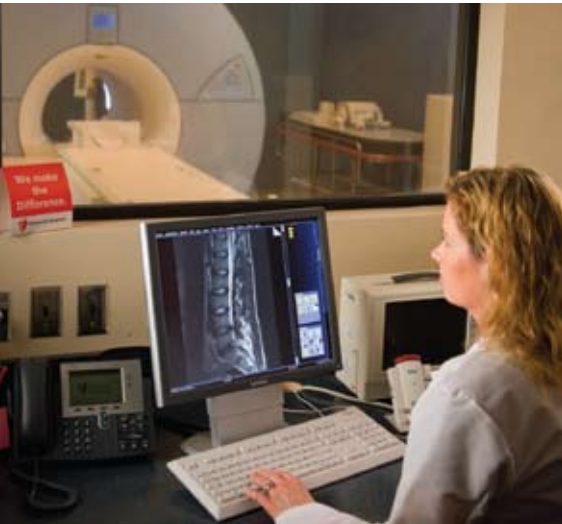
University Hospitals maintains a charity care policy that is rooted in the following principles:

- *UH employees provide quality care to all regardless of a patient's ability to pay for services.*
- *UH has financial counselors on staff to help uninsured patients understand and apply for local, state and federal health care programs.*
- *UH establishes discounts and reasonable, interest-free payment plans based on the patient's ability to make payments.*

University Hospitals' long-standing history of providing health care to those in need, regardless of their ability to pay, is yet another way UH plays a vital role in the community – every day.

At the Bedside:

Advances in Patient Care at University Hospitals 2007 (continued)



UH Geneva Medical Center

- UH Geneva Medical Center's new Magnetic Resonance Imaging Center opened, offering advanced imaging and improved patient comfort.
- The Center for Advanced Sleep Medicine at Geneva Medical Center, working with The Lodge at Geneva State Park, offers state-of-the-art diagnostic monitoring by sleep physicians. The program is fully integrated with the renowned sleep disorders program at UH Case Medical Center.
- The new UH Geneva Health Center, a two-story, 11,000-square-foot building is expected to be completed in the summer of 2008.

Marcia Carlson, RT(R)(CT), in UH Geneva Medical Center's new Magnetic Resonance Imaging Center.

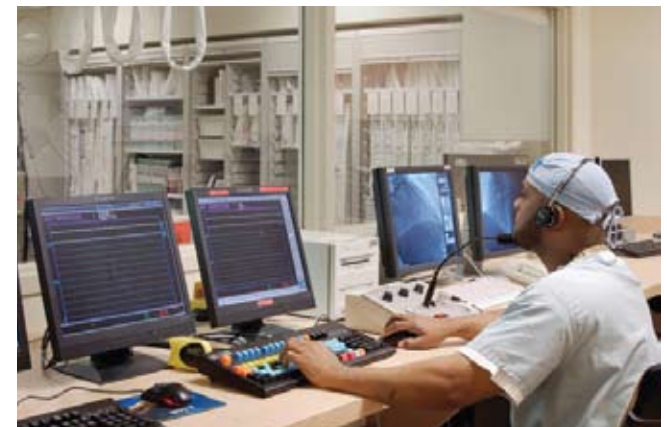
UH Richmond Medical Center

- The Heart & Vascular Institute at UH Richmond Medical Center continued its impressive growth with the new Invasive Cardiovascular Unit, realizing a 269% increase over 2006 volumes.
- Additional facility upgrades were completed in 2007, including the newly renovated second floor east wing, with 22 beautifully furnished private rooms.
- A new Endoscopy Suite was completed in December and provides the highest standard in diagnostic endoscopic procedures.
- UH Richmond Medical Center is also in the midst of an additional \$12 million upgrade. This project includes the renovation of the remainder of the second floor to accommodate up to 16 private rooms and a new eight-bed Intensive Care Unit. The third floor will be renovated to house the UH Case Medical Center inpatient psychiatric program.



UH Extended Care Campus

The Dolan Center for Memory and Aging, a component of the UH Extended Care Campus in Chardon, implemented a cutting-edge therapeutic technique called "snoezelen" for patients who have impaired cognitive abilities. This multisensory room is filled with sights, sounds, smells and tactile items that can calm agitated behavior and stimulate memories and social interactions in withdrawn and restless residents with dementia. Here, psychologist Lori Stevic-Rust, PhD, ABPP, works with patient Hannah Pogacar.



Adam Rice, Radiology Technician, preparing for an upcoming procedure in UH Richmond Medical Center's catheterization laboratory.

Dare to C.A.R.E. nurse Jennifer Robles, RN, reviews cardiovascular screening results with patient Alice Sell.



Dare to C.A.R.E.

Cardiovascular disease affects one in five Americans over age 60. When it is caught early, however, it is treatable.

University Hospitals' "Dare to C.A.R.E." program, which screens people for certain cardiovascular problems, can be a life saver.

"In the past two years, more than 10,000 Greater Clevelanders have taken advantage of the free program, and nearly 60 percent have been identified with clinical or critical pathology," reports Barbara Demagall, RN, Dare to C.A.R.E. Program Manager. The program provides an estimated \$1.3 million in free services to the community.

Alice Sell, 79, says the screening program saved her life.

"We live in a senior citizens' building and received a mailer on Dare to C.A.R.E. My husband occasionally complained of neck pain, so I thought he should have the testing done. We made appointments at UH Richmond Medical Center. Well, he was fine, and I ended up with an artery that was 97 percent blocked."

Sponsored by UH Bedford, Geauga and Richmond medical centers and UH Case Medical Center, Dare to C.A.R.E. provides painless screening for carotid artery disease, abdominal aortic aneurysms, renal artery

disease (a cause of high blood pressure), and extremity artery disease. Dare to C.A.R.E. screening is available for people over age 60 and for those over age 50 with cardiovascular disease risk factors such as family history, high blood pressure or cholesterol, diabetes, obesity or smoking.

After the testing, participants meet with a registered nurse who explains results and risks. A physician specializing in vascular medicine reviews every screening report, and information is then forwarded to the patient's primary care physician.

"I had been very active and healthy and never took a pill in my life, except maybe a vitamin," Mrs. Sell says. "I was babysitting my two young grandchildren twice a week and had no symptoms whatsoever. This came out of the blue."

After her screening, Mrs. Sell underwent more testing and then a carotid endarterectomy, a surgery which opens a blocked blood vessel leading to the brain.

Mrs. Sell describes Dare to C.A.R.E. as a "fantastic" community service. "In fact, I mentioned it to a few people in my building and they went and had their carotid arteries checked too. Thankfully, they were fine."

Advances in Research

at University Hospitals 2007

At University Hospitals, both basic research taking place in myriad laboratories and clinical research that includes patient participation are expanding the boundaries of medical knowledge and helping to bring discoveries from the “bench” to the “bedside.” University Hospitals Case Medical Center and its primary affiliate, Case Western Reserve University School of Medicine, operates the largest biomedical research center in Ohio.

UH Case Medical Center and CWRU School of Medicine together are among the top 15 academic medical centers in the country in terms of research funding. National Institutes of Health funding in 2007 totaled \$223 million: \$140 million for UH Case Medical Center and \$83 million for CWRU School of Medicine basic science research. An additional \$27 million came directly to UH Case Medical Center from industry sponsors.

More than 1,800 active clinical research protocols are under way at UH Case Medical Center at any given time.



A Stimulus that Calms

Using deep brain stimulation (DBS), University Hospitals Case Medical Center neurologists and neurosurgeons were able to produce a marked reduction in repetitive motor movements and vocalizations in a pilot study of patients with Tourette syndrome. DBS, already used for patients with Parkinson’s disease and other tremor-inducing conditions, involves the surgical implantation of electrodes in the brain. The electrodes are connected to an implanted pulse generator that delivers electrical stimulation to a targeted area. A larger clinical trial is planned to determine the efficacy of DBS in Tourette patients for whom traditional medical therapy has failed, says Principal Investigator Robert J. Maciunas, MD, MPH, FACS, Vice Chairman, Neurological Institute, and Director of Radiosurgery.

Research in Psychiatry

UH Case Medical Center is serving as the lead institution in the country’s first large-scale study examining the safety and efficacy of the drug lithium in the treatment of children and adolescents with bipolar disorder. Case Medical Center Child and Adolescent Psychiatry Director Robert L. Findling, MD, and colleagues were awarded a \$17.6 million contract from the National Institutes of Health. Joseph R. Calabrese, MD, Director of the Mood Disorders Program at UH Case Medical Center, won a multiyear grant from the U.S. Department of Defense to conduct the first-ever prospective study of risk factors that may predispose individuals to develop Post Traumatic Stress Disorder.

Women's Health

Researchers from UH MacDonald Women's Hospital and the CWRU School of Medicine's Department of Reproductive Biology have shown the efficacy and safety of a novel treatment for the loss of libido that many women experience during and after the transition into menopause. The investigative team, led by nationally known clinical psychologist Sheryl A. Kingsberg, PhD, employed a transdermal patch that delivered to subjects a precise dose of testosterone, a naturally occurring steroid in men and women. It is the absence of testosterone that is largely responsible for waning sexual desire. The study found that treatment significantly improved sexual function.

James H. Liu, MD, Chair, Department of Obstetrics & Gynecology, UH Case Medical Center, and Arthur H. Bill Professor, CWRU School of Medicine, is actively involved in followup research with the NIH-sponsored Women's Health Initiative.

George I. Gorodeski, MD, PhD, has developed two devices for self-collection of endometrial and cervical cells for cancer screening. This innovative work has enormous potential for women throughout the world who are barred by cultural taboos for seeking gynecological care.

Vivian von Gruenigen, MD, recipient of a Lance Armstrong Foundation "young investigator" research grant, is studying how changes in diet and exercise can minimize the risk of diabetes, heart disease and early mortality in women.

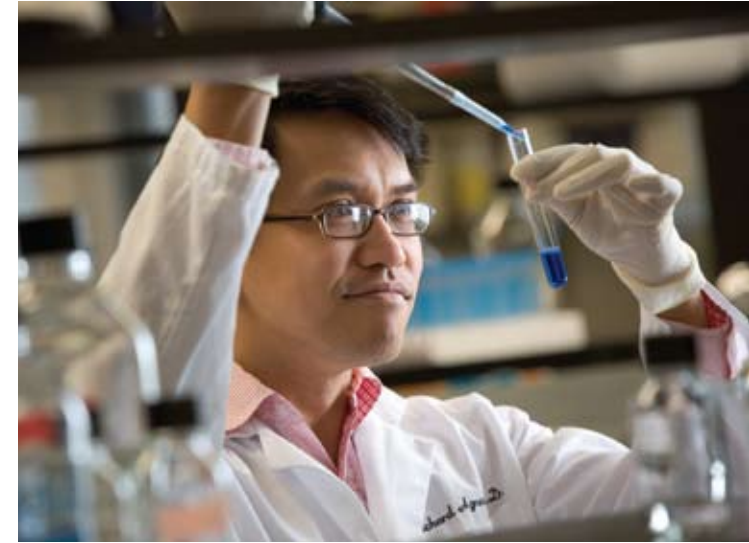
Sam Mesiano, PhD, is the recipient of the Presidential Award of the Society for Gynecologic Investigation and is probing the possible link between the hormone progesterone and preterm labor.

Sangeeta Mahajan, MD, is using injections of botulinum toxin A (Botox®) to decrease bladder muscle overactivity associated with incontinence in women who have failed to respond to conventional therapy.

Gene Therapy for Cystic Fibrosis

Though still in its infancy, gene therapy, in which a defective gene that causes a disease is replaced with a healthy one, is the newest front in the battle against cystic fibrosis (CF) and has the potential to cure this life-shortening disease. Physicians including Michael Konstan, MD, Division of Pediatric Pulmonology at Rainbow Babies & Children's Hospital LeRoy W. Matthews Cystic Fibrosis Center, and scientists at CWRU School of Medicine including Pamela B. Davis, MD, PhD, Dean of the School of Medicine, are recognized nationally for developing new treatments for CF.

Post-Doctoral Fellow Richard Agnes, PhD, working in UH's newly renovated Visual Sciences Research Center. This particular laboratory, under the direction of Ram H. Nagaraj, PhD, Professor, Department of Ophthalmology, focuses on cataracts, diabetes and aging.



Eyes on the Prize

The newly renovated Visual Sciences Research Center (VSRC) under the leadership of Jonathan Lass, MD, Chair, Department of Ophthalmology, is enabling UH's leading ocular researchers to pursue new treatment and prevention measures for various vision-threatening disorders. The VSRC is ranked 10th in the country in National Eye Institute, National Institutes of Health funding, and currently has \$41 million in research funding.

Psoriasis and Skin Disease Research

One of the largest grants ever given in the United States for the study of psoriasis is supporting research within the newly established Psoriasis Center of Research Translation at University Hospitals Case Medical Center and CWRU School of Medicine. With the five-year, \$6.37 million award from the National Institutes of Health, the new psoriasis research center is developing therapies for a skin disease that has long-term health and psychosocial consequences. Kevin Cooper, MD, Chair, Department of Dermatology at UH Case Medical Center, Professor and Chair of Dermatology at CWRU School of Medicine, directs the center. UH Case Medical Center and CWRU are leaders in the study of skin diseases through the Skin Disease Research Center, one of only six centers nationwide awarded by the National Institute of Arthritis, Musculoskeletal and Skin Diseases.

Advances in Research

at University Hospitals 2007 (continued)

Musculoskeletal Institute

University Hospitals Case Medical Center and CWRU School of Medicine's Department of Orthopaedics celebrated its 100th anniversary by ranking among the top 10 orthopaedic research programs in the country funded by the National Institutes of Health – for the 20th consecutive time. Fourth in the nation among all orthopaedic programs in this elite measure of excellence, the department is also the only one in Ohio to be among the NIH's top 30.

The department celebrated the 40th anniversary of its Musculoskeletal Mechanics and Materials Laboratory in 2007. The research and discoveries from this facility have directly benefited the care of orthopaedic patients worldwide through advances in areas as diverse as joint replacement design, ski binding improvements and fracture treatment.



To Stop a Killer

Finding innovative ways to treat and slow the spread of HIV is the focus of the team led by Michael Lederman, MD, Director of UH Case Medical Center's Center for AIDS Research. They are collaborating in an international effort to develop a vaginal microbicide – a substance to block sexual transmission of HIV. Topical application of these derivatives has provided complete protection in animal models of infection and the newest derivatives can be produced inexpensively in very large quantities. Dr. Lederman recently received a \$17 million, seven-year grant from the National Institutes of Health that is expanding the scope of AIDS research here.

Stopping Smallpox Again

Threats of bioterrorism have given impetus to the development of a safer alternative to the existing smallpox vaccine. As part of a nationwide study, Robert Salata, MD, Chief of the Division of Infectious Diseases at UH Case Medical Center and CWRU School of Medicine, is conducting the first trials in Northeast Ohio of a new vaccine called IMVAMUNE®.

Shedding Pounds at Any Age

Obesity is the leading cause of preventable death in the United States, with nearly 15 million Americans considered severely overweight. Bariatric surgery or gastric bypass is the most effective treatment for morbid obesity in many patients, especially younger individuals. A study published in 2007 by Peter T. Hallowell, MD, and his colleagues at UH Case Medical Center and CWRU School of Medicine reveals that bariatric surgery poses no more risks for older patients covered for the procedure under Medicare than for younger individuals.

Heart & Vascular Institute

The number of investigators conducting cardiovascular research at UH Case Medical Center has grown from 22 to 59 since 2006. The total number of established investigator career grants has grown from seven to 15 while an additional nine junior-faculty training grants have been awarded. The total National Institutes of Health (NIH) committed support for the institute exceeds \$21 million.

A milestone for UH Case Medical Center's Heart & Vascular Institute in 2007 was the creation of the Center for Research & Innovation, directed by Marco Costa, MD, PhD, reflecting a commitment to cutting-edge innovation and discovery to rapidly translate basic research into clinical practice. The center is the clinical research arm of the Case Cardiovascular Research Institute (CVRI), led by Mukesh Jain, MD. The CVRI occupies more than 13,000 square feet of new research laboratory space. Areas of research include inflammation, thrombosis, atherosclerosis, restenosis, blood vessel growth, and heart development and hypertrophy.

In 2007, Daniel I. Simon, MD, Chief of the Division of Cardiovascular Medicine, was awarded the prestigious MERIT Award from the NIH, receiving up to \$3.8 million to continue studies investigating the role of inflammation in vessel injury and repair.

The Stem Cell and Regenerative Medicine program, a joint effort of UH and CWRU School of Medicine, is one of only two such programs in the country to have completed a trial to grow new blood vessels in patients with chronic ischemic heart disease and no other therapeutic alternatives.

The entire state benefits from the Ohio Cell-Based Therapy Consortium for Cardiovascular Disease based at University Hospitals Case Medical Center and CWRU School of Medicine and led by Dr. Simon. Investigators collaborate on trials of cell-based therapies for coronary and peripheral vascular disease and heart failure.

Colorectal Screening

Regular screening often can prevent colon cancer, the third leading cause of cancer death among men and women in the U.S. A study conducted by colorectal cancer expert Greg Cooper, MD, Professor of Medicine at UH Case Medical Center and CWRU School of Medicine, and fellow researchers at UH Ireland Cancer Center found significant underuse of screening procedures among Medicare beneficiaries.

Brain Tumor Vaccine

Glioblastoma is the most common and aggressive form of brain cancer, and the most lethal. A study by a team of researchers at UH Case Medical Center's Neurological Institute and Ireland Cancer Center has revealed the potential value of a vaccine that may stop glioblastoma in its tracks. In trials conducted by team leader Andrew Sloan, MD, Associate Professor of Neurosurgery, and colleagues around the country, some 70 patients have been treated. Sixty-five percent of the patients have survived for two years after treatment, while half were still alive after 30 months and several individuals have even reached the three-year mark. UH is the only site in Ohio and one of only 20 nationally participating in this National Institutes of Health-funded study.

Gene Therapy for Melanoma

When melanoma spreads to other organs, treatment options are limited. UH Ireland Cancer Center is the only Northeast Ohio participant in a 40-center trial testing a promising new therapy. Julian Kim, MD, Chief of Surgical Oncology and lead investigator of the study, says the hope is that the vaccine will trigger the body's natural immune response mechanisms to recognize and attack the cancer at the injection site and throughout the body.

Advances in Research

at University Hospitals 2007 (continued)

Stem Cells for Cancer Treatment

Stanton Gerson, MD, Director of the UH Ireland Cancer Center and Case Comprehensive Cancer Center, led a team investigating stem cell gene therapy in cancer treatment. Dr. Gerson and his colleagues showed the feasibility of infusing advanced-cancer patients with their own stem cells engineered to carry a drug-resistance gene. This may allow for the use of stronger chemotherapy treatments with less severe side effects.

Cancers Differ Genetically

A study last year by Sanford Markowitz, MD, PhD, Ingalls Professor of Cancer Research at the UH Ireland Cancer Center and CWRU, and colleagues in a dozen-plus institutions nationwide found that on the genetic level, all tumors are individuals. The research showed an enormous number of genetic differences between breast and colon tumors, with only a handful of genes being common targets for damage. As a result, the investigators concluded that new drugs must be developed to target specific mutant genes unique to a patient's tumor.

Lung Cancer

As part of a consortium of Ohio clinical and commercial organizations, University Hospitals received a grant from the Ohio Department of Development to develop an automated method of detecting lung cancer from radiographic films. UH has licensed technology to a private company to support the efforts.

UH researchers have presented data from the UH Ireland Cancer Center showing that a promising novel biomarker may help predict response to treatment and survival among patients with advanced lung cancer.



UH's Kumar Mukesh, MBA, sharing his time with eager students at Cleveland Metropolitan School District's Audubon School.

Audubon School



As Assistant Director of the Center for Clinical Research at University Hospitals Case Medical Center, Kumar Mukesh, MBA, spends much of his time managing millions of dollars in research grant awards. On Friday mornings, however, he leaves grants accounting behind and goes to Audubon School to work with kids on their arithmetic.

Part of the Cleveland Metropolitan School District, Audubon School serves 525 students in kindergarten through eighth grades. About 98 percent of its students are economically disadvantaged.

Mr. Mukesh, the father of two, is among about a dozen employees who devote time to Audubon, near the UH Case Medical Center campus. The tutors focus on preparing kids for standardized math and reading tests in hopes of raising proficiency scores. University Hospitals "adopted" Audubon 10 years ago, and has been providing employee volunteer tutors since then. Recent volunteers were recruited through the Community Involvement Committee of ULead, a program fostering leadership among UH employees and the Volunteer Services Department.

The hospital's partnership with Audubon grew out of "Principal for a Day" in 1998 when Edgar B. Jackson Jr., MD, Senior Advisor to UH's CEO and Presidents of UH and UH Case Medical Center, served as the school's guest principal. The relationship expanded when UH teamed up with Sigma Pi Phi Tau Boule Fraternity, a group of 30 prominent African-American men in Greater Cleveland who mentor and serve as role models for children at the school.

University Hospitals donated \$50,000 to Audubon School over the past two years. In May 2007, UH hosted an event honoring the school's most outstanding students, parents and teachers. A school district representative told Dr. Jackson that when she travels to schools and asks children what they want to be when they grow up, they typically respond basketball or football player or the like. At Audubon, they say they want to be doctors.

"Our main objective is to make a difference in that school," Dr. Jackson concludes. "We want the children to know we care about them and their futures, and that we're here to help."

A Very Special Unit

When Sam came to Cleveland about 10 years ago, he thought it was to say goodbye. His AIDS was full-blown, and he wanted to see his sister and family before he died.*

After her tears stopped, Sam's sister, a University Hospitals employee, took him to UH's John T. Carey Special Immunology Unit (SIU). That turned out to be the beginning of a "remarkable journey of recovery."

Thanks to the care he received through the SIU, Sam's HIV viral load (a measure of disease progression) has been undetectable for the past six years. Thanks to the emotional and other support he received through the SIU, he has his own apartment, is employed (in the same job for more than seven years), has medical insurance and volunteers as a mentor for other patients of the SIU. Quite the accomplishment for a recovering addict who contracted AIDS through intravenous drug use and who was once at death's doorstep.

"Today, I have a full life," Sam says. At the SIU, "It's about more than just my T-cell count and my viral load. We laugh. We talk. The staff helps us feel human, a great feat for people who suffer from such a dehumanizing illness."

Sam is one of more than 1,050 HIV-infected persons who received comprehensive primary care in 2007 at University Hospitals' Special Immunology Unit, making it the largest provider of HIV medical care in Northeast Ohio.

SIU doctors and nurses provide medical services while social workers help clients access programs to obtain HIV medications, food, shelter, transportation and emergency funds for utilities. A nutritionist and pharmacist also are part of the team. Patients have access to specialty services such as cardiology or surgery through the UH system when needed. The SIU shares space with UH's National Institutes of Health-funded AIDS Clinical Trials Unit, giving patients access to the latest therapies.

SIU's impact extends beyond its doors, too. An outreach team targets youth through school programs, and offers information to churches and other groups.

The SIU serves a diverse population. About 25 percent are uninsured, while about 30 percent have Medicaid or Medicare. In the past four years, nearly half of the 100-140 new patients annually had no health insurance at the time of entry into medical care, and 50 percent had income below the federal poverty level. At University Hospitals' SIU, each patient receives the same expert and compassionate care, regardless of their ability to pay.

Sam's not alone when he says, "I owe my life to the doctors and the wonderful people who work at the Special Immunology Unit."

**Name changed to protect patient confidentiality.*

Michelle V. Lisgaris, MD, Assistant Professor in the Division of Infectious Diseases & HIV Medicine, works with patients Devin J. Devereaux (left) and Craig Howard.



Administrative Advances

Defining the Way Forward

Relationship-Based Care

In 2007, University Hospitals began sharpening its focus on strategies that help foster positive relationships among patients, patient families and health care providers. One such initiative is our Relationship-Based Care program, a process that strengthens relationships between patients and their caregivers. The program recognizes that the nurse and patient/family relationship is key to providing compassionate care to our patients throughout their stay and creating a positive hospital experience.

The new Relationship-Based Care model embraces guiding principles from Mary Koloroutis' book, "Relationship-Based Care: A Model for Transforming Practice," explains Catherine Koppelman, RN, MSN, Senior Vice President and Chief Nursing Officer for UH.



Nursing staff on six medical-surgical units at UH Case Medical Center designed the program under the leadership of Jane Dus, ND, RN, CNA, Vice President of Medical Surgical Nursing. Drawing on feedback from patients and families about their UH hospital experiences, the nurses identified four key opportunities to connect with patients:

- the orientation interview upon admission
- a daily meeting with the nurse, patient and family
- at discharge (a patient-driven process that includes the patient and family as partners)
- during post-discharge followup phone calls

"Relationship-Based Care gives our nurses the chance to be the nurses they want to be," says Arnetta Montgomery, RN, BSN, Head Nurse Manager on Lerner Tower 9, one of the first units where the program was piloted in July 2007.

"On floors where Relationship-Based Care is under way, nurses express a greater sense of fulfillment, and an improved ability to focus on the uniqueness of each patient," says Ms. Koppelman. The program is already seeing extraordinary results in the areas where it has been implemented, and patient satisfaction scores have improved.

Relationship-Based Care involves nurses, doctors and anyone who comes in contact with a hospitalized patient – including housekeepers, nutrition and transport service workers, social workers, therapists and pharmacists. The model will be implemented throughout UH Case Medical Center and UH community hospitals by year end.

Sherry Bancheck, RN, CMSRN, Clinical Nurse on UH Case Medical Center's Lerner Tower 9, embraces Relationship-Based Care principles, ensuring a positive hospital experience for her patient Carl Pertz.

Administrative Advances (continued)



The Emergency Department electronic medical record display board at UH Bedford Medical Center.

Electronic Medical Record: One Patient. One Record.

One of the major initiatives of University Hospitals Vision 2010 strategic plan is implementation of an Electronic Medical Record (EMR) throughout the health system over the next three years. The EMR will provide a computerized record which enables clinicians to have necessary patient information, safety alerts and national best-practice support while caring for their patients. UH's EMR will help caregivers in achieving superior clinical outcomes, conducting research by providing centralized data and facilitating collaboration across the system.

The first phase of University Hospitals' e-transformation was implemented on time and within budget during the last quarter of 2007 with the installation of an electronic Emergency Department Display Board at all UH hospitals. The new display board provides department staff with an efficient method to track the status of each patient from the time they walk into the emergency department to the time they are discharged or admitted to the hospital. Future phases of the EMR system will include electronic versions for results review, physician order entry, medication management, clinical documentation and personal health records for patients and their families.

UH by the Numbers

University Hospitals' financial performance in 2007 was the strongest in our history. Our good financial health allows us to continue to invest in improving health care throughout the communities we serve.

Based on our strong financial health in 2007, both Standard & Poor's Rating Services and Moody's Investors Service upgraded UH's bond rating early in 2008. Standard & Poor's upgraded our rating to "A+" from the previous rating of "A," and Moody's upgraded our rating to "A2" from the previous rating of "A3." Each year, these two rating agencies conduct a thorough review of our operations, strategies and financial performance and provide an assessment of our financial health in the form of a bond rating.

The receipt of these improved bond ratings enables us to gain greater access to funds at lower interest rates in order to support our Vision 2010 strategic initiatives. The improved ratings also confirm the significant progress we have made in strengthening our system over the past several years.

University Hospitals*

	2006	2007		2006	2007
Patient Care			Financial Highlights		
Outpatient procedures	4,442,628	4,525,691	Total operating revenues	\$1.4 billion	\$1.7 billion
Emergency Department visits	153,114	152,346	Operating income	\$59.5 million	\$102 million
Registered beds (excluding newborns)	1,693	1,700	Community benefit [†]	\$106 million	\$120 million
Discharges			Education		
Acute	54,605	54,755	Residents and fellows in training	790	810
Non-Acute	3,773	3,063	Residency training programs	92	92
Newborns	5,474	5,169	Research		
Total	63,852	62,987	Total grant and contract revenue (National Institute of Health grants)**	\$201 million	\$223 million
Surgical Cases			Industry-sponsored research	\$26 million	\$27 million
Inpatient	14,079	14,299	Employment		
Outpatient	38,660	38,802	Total non-physician employees	12,608	13,243
Total	52,739	53,101	Total physicians (employed and affiliated)	3,400	4,018

*All information reported above excludes our joint venture hospitals, Mercy Medical Center, Southwest General Health Center, St. John West Shore Hospital and St. Vincent Charity Hospital.

**NIH grants are quoted on a July-June fiscal year. Includes \$83 million for Case Western Reserve University School of Medicine basic science research.

[†]Preliminary; collection of information is not yet completed.

UH is proud to be among a select group of health care systems receiving improved bond ratings, an especially noteworthy accomplishment in the current economic environment.



Patient Johnnie R. Sharkey (center) with her physician Carla M. Harwell, MD, (right) Medical Director at UH Otis Moss Jr. Health Center, and Medical Assistant Valerie Landrum, MA.

Otis Moss Jr. Health Center

Established 10 years ago in conjunction with Olivet Institutional Baptist Church, University Hospitals Otis Moss Jr. Health Center serves Cleveland's Fairfax neighborhood, an area previously long abandoned by traditional primary care providers.

Through this unique facility, some 5,000 patients have access to high quality primary care from caring physicians specializing in internal medicine, pediatrics, and obstetrics and gynecology.

Three generations of Johnnie R. Sharkey's family have received their health care at UH Otis Moss Jr. Health Center. Ms. Sharkey, 65, and her daughter, Arnetta Sharkey-White, credit their good health to the care they've received from the facility's Medical Director, Carla M. Harwell, MD. Ms. Sharkey's mother, Arnetta Simpson, was a patient at the Otis Moss Center too, until she passed away in 2003.

After ongoing struggles with arthritis, high blood pressure and back pain, Ms. Sharkey followed Dr. Harwell's advice and underwent bariatric bypass surgery in 2003. Since that time, she has kept off 80 pounds and finds it much easier to get around.

"I think Dr. Harwell saved my life when she sent me to get the procedure," she says.

"The center addresses the medical needs of the Fairfax community and beyond by providing comprehensive primary care in a spiritually supportive environment," Dr. Harwell explains. Blood drives, annual prostate cancer screenings, children's summer camps and book clubs are just a few community outreach programs that the center provides to address identified community needs.

An important part of the center is the Olivet Health and Education Institute (HEI), staffed by ministers, counselors and educators from Olivet Institutional Baptist Church. "HEI is an integral part of the overall healing, treatment, coping and preventive health care process here," Dr. Harwell explains.

The UH Otis Moss Jr. Health Center supports an important part of our mission – to provide all members of the community with access to excellence in health care. And for people such as Ms. Sharkey, it's just what the doctor ordered.

Awards & Recognition A bound

\$64 Million Awarded to Cleveland Medical Consortium

In September, the National Institutes of Health (NIH) awarded \$64 million to Case Western Reserve University, in partnership with University Hospitals Case Medical Center and other Case affiliates, to become part of a national consortium funded through NIH's Clinical and Translational Science Awards (CTSAs). The award is the largest ever granted by the NIH in our region.

As the Cleveland division of the CTSA, Case, UH and its partners are using the award to transform how clinical and translational research is conducted in our region and facilitate the process of bringing leading-edge therapies from the laboratory to clinical practice more efficiently and quickly. The funds will be used to develop community partnership resources and a new MD/PhD program in clinical research at Case, among other initiatives.

Fighting Cancer Together

The Case Comprehensive Cancer Center (CCC), a joint effort of UH Case Medical Center's Ireland Cancer Center and Case Western Reserve University School of Medicine, is one of only 41 institutions nationwide to achieve the National Cancer Institute's (NCI) highest designation as an NCI Comprehensive Cancer Center. As a front-line institution in the fight against cancer, the CCC endeavors to transfer discoveries to clinical practice as quickly as possible and improve patient outcomes. Last year, the CCC's efforts were again recognized by the NCI with a renewed rating as an outstanding organization and with a \$25.5 million award to continue fundamental research and expand clinical trials. CCC was the nation's only comprehensive cancer center to receive an increase in funding last year.

It is gratifying for all of us at UH when a year's efforts receive recognition from funding agencies, authoritative rating organizations and our peers around the world.

U.S. News & World Report

University Hospitals Case Medical Center was again rated among the country's finest health care institutions in *U.S. News & World Report* magazine's annual rankings of America's Best Hospitals. Six UHCMC clinical programs – cancer, endocrinology, geriatrics, neurology and neurosurgery, urology and orthopaedics – were singled out for excelling in patient care. Of the 5,462 hospitals evaluated nationwide, only 176 met the survey's standards in one or more specialties.

In a separate survey, *U.S. News & World Report* rated UH Rainbow Babies & Children's Hospital fifth in the nation and first in the Midwest. This was the magazine's first stand-alone rankings of America's Best Children's Hospitals. Rainbow received the highest rating for both the removal of complex cancerous brain tumors, and surgical repair of the complex congenital heart problem, tetralogy of Fallot.

Thomson Top Hospital

Thomson (formerly Solucient) once again named UH Case Medical Center one of the country's 100 Top Hospitals. This annual award is given to the highest performing hospitals in the nation and is based on five critical areas: clinical outcomes, patient safety, operational efficiency, financial stability and growth in patient volume. UH Case Medical Center is the only major teaching hospital in Ohio to be recognized as a 100 Top Hospital. The Heart & Vascular Institute also received Thomson's Top 100 Cardiovascular Hospital recognition.

Beacon Nursing Awards

The UH Case Medical Center's Medical Intensive Care Unit (MICU) and Surgical Intensive Care Unit (SICU) each were recognized with the Beacon Award for Critical Care Excellence from the American Association of Critical Care Nurses (AACN). The MICU – a 20-bed unit caring for the most critically ill medical patients in Northeast Ohio – is the only one in the nation to receive this distinction for three consecutive years. The SICU was one of only 21 units nationwide to be so honored.

Medicare & Medicaid

UH Case Medical Center was one of only 10 Ohio hospitals to receive the Commitment to Quality Award from the Centers for Medicare & Medicaid Services' Surgical Care Improvement Project. UH Case Medical Center is one of more than 100 hospitals in six states to participate in the project, which focuses on peer-to-peer sharing of resources, best practices and lessons learned to improve processes of surgical care and reduce surgical failure rates.

Gold, Silver and Bronze

UH Case Medical Center received honors from the American Heart Association during 2007, in recognition of our successful implementation of the association's Get With the Guidelines quality improvement programs in the areas of coronary artery disease, stroke and heart failure.

Consortium Rankings

UH Case Medical Center ranked 12th among the 83 academic medical centers in the University Health System Consortium's annual Quality and Accountability Rankings. The rating system employs measures developed by The Joint Commission, the Centers for Medicare & Medicaid Services and the Agency for Healthcare Research and Quality to assess organizational performance across a range of important aspects of patient care.

Doctors Recognized for Diabetes Care

University Hospitals' regionwide commitment to diabetes treatment and prevention was recognized by the National Committee on Quality Assurance (NCQA), a private, nonprofit organization dedicated to improving health care quality. The NCQA recognized 34 University Hospitals Medical Practice physicians across 17 practices for providing the highest level of diabetes care as part of the voluntary NCQA's Diabetes Physicians Recognition Program.

Research Accreditation

University Hospitals received full accreditation for UH Case Medical Center's Human Research Protection Program from the Association for the Accreditation of Human Research Protection Programs. We are one of the first 35 academic medical centers and one of the first 66 institutions in the country to receive this highest level of accreditation.

House Calls Make a Comeback

The University Hospitals doctor grabs a stack of files and his black bag as he hurries out of the hospital to begin his house calls.

House calls? Yes, house calls, and it really is 2007.

Through University Hospitals' House Calls program, more than 200 elderly housebound patients, mostly in the inner city, receive the care they need at home.

"The House Calls program is an essential link between frail elders who are homebound, and access to regular medical care," says Peter DeGolia, MD, Director of University Hospitals' Center for Geriatric Medicine. The community outreach program addresses a major community need – access to health care for low-income patients. It provides preventive and urgent care and certain diagnostic services to some of our community's most venerable and vulnerable citizens.

The modern version UH House Calls program was initiated three years ago by George Kikano, MD, Dorothy Jones Weatherhead Professor and Chairman, Department of Family Medicine. Dr. Kikano identified grant money through local nonprofit organizations to get House Calls up and running.

"We see people who have a place to live, but are poor with no transportation, and need access to health care. They are in the 'gray zone' between being independent and going to a nursing home," says Dr. Kikano, one of three UH physicians who make house calls.

In addition to UH physicians, a full team of UH caregivers, including nurse practitioners and social workers, tend to patients. The staff coordinates many aspects of care, including clinician visits, transportation to consultants, prescription refills, medical testing in the home, insurance coverage and other services. Team members work with families and caregivers, offering support, education and counseling. In 2007, the number of patients served by House Calls increased by 20 percent. The average age of patients is 81, and 84 percent are women.



Peter DeGolia, MD, working with a UH House Calls patient at his home.

House Calls also supports the teaching aspect of UH's mission. All 155 first-year university medical students at Case Western Reserve University School of Medicine accompany doctors on House Call visits through the Rotating Apprenticeship in Medical Practice program.

Although federal and state programs such as Medicare and Medicaid cover most patients' medical costs, Dr. DeGolia points out that 97 percent of the outreach, care coordination and social service care UH provides to House Calls patients is not reimbursed.

Home visits send a powerful message to patients – that a physician is committed to their care, notes Dr. DeGolia. He adds, "I thrive on the personal relationships that develop, and I think I can provide better continuity of care." And Dr. Kikano concludes, "The UH House Calls program has addressed a tremendous need in the community."

Advances Made

University Hospitals Leadership

Edward M. Barksdale Jr., MD, was named Chief of Pediatric General Surgery at UH Case Medical Center's Rainbow Babies & Children's Hospital. Dr. Barksdale, a leader in the management of intestinal failure and short bowel syndrome in children, brings his experience and expertise to Rainbow's new Minimally Invasive Pediatric Surgery Center. Dr. Barksdale was recruited from Children's Hospital of Pittsburgh where he headed the Fetal Diagnosis and Treatment Center and pioneered several novel procedures.

Michael J. Farrell was named to the newly defined position of President, Rainbow Babies & Children's Hospital and MacDonal Women's Hospital. Mr. Farrell is responsible for revenue growth, development and operational management of both hospitals, oversight of new construction, and for enhancing quality outcomes, patient experience and employee engagement. Mr. Farrell comes to UH after serving as Executive Vice President and Chief Operating Officer of The Children's Hospital in Denver and as Senior Vice President, Administrative Services, at Children's Healthcare of Atlanta.

Anthony Furlan, MD, an international authority on stroke, was named Chair of the Department of Neurology. Dr. Furlan helped develop the field of interventional stroke therapy with clot-dissolving thrombolytic drugs that help restore circulation to the brain. His current research focuses on expanding the safe therapeutic window for treating acute stroke. Dr. Furlan is a founding member of the Brain Attack Coalition and a member of the American Stroke Association's Stroke Center Advisory Committee.

Catherine Keating, MD, was appointed President, University Hospitals Medical Group (UHMG). Dr. Keating was actively involved in the creation of UHMG and led the transition of independent faculty practices into a unified faculty practice plan. Dr. Keating joined University Hospitals in 1998 as Director of Clinical Operations, with responsibility for administration of geriatric programs and management of the clinical components of hospital and ambulatory services. Prior to her current position, Dr. Keating served as Senior Vice President and General Manager of Medical & Surgical Services at UH Case Medical Center.

Elliott A. Kellman was appointed Senior Vice President and Chief Human Resources Officer, University Hospitals. He leads the development of best-practice human resources programs that attract, engage, develop and retain top talent, and will continue to build a team of business partners and specialists. Mr. Kellman served previously as Senior Vice President of Human Resources at Montefiore Medical Center in the Bronx, New York. Earlier in his career, he served on the senior leadership team at Yale-New Haven Hospital, as Senior Vice President of Human Resources at Baystate Health System in western New England, and as Managing Director, Human Capital and Strategy, at Zurich Scudder Investments.

Catherine S. Koppelman, RN, MSN, is University Hospitals' Senior Vice President and Chief Nursing Officer, responsible for developing, implementing and evaluating nursing standards, practice, education and research in all care settings. Ms. Koppelman also works in collaboration with Chief Medical Officer Nathan Levitan, MD, to manage the Office of Patient Care, Nursing and Medical Outcomes. She joined UH from Akron's Summa Health System, where she was Chief Nursing Officer and Vice President of Patient Care Services since 1997, after 12 years in various nursing leadership roles at the former Mt. Sinai Health Care System in Cleveland.

In 2007, University Hospitals was delighted to welcome individuals of extraordinary leadership capacity, and congratulate others as they advanced their careers here.

Advances Made

University Hospitals Leadership (continued)

Howard S. Nearman, MD, was appointed to the recently established leadership position of Anesthesiologist in Chief, University Hospitals. Dr. Nearman will have oversight of anesthesia practices across the system and will work closely with Jeffrey Ponsky, MD, UH Surgeon in Chief, to ensure anesthesia services are delivered safely and efficiently at all UH medical centers. He also will work with UH ambulatory centers to develop systemwide standards for anesthesiology best practices and metrics for quality outcomes.

Nancy E. Paton was named Senior Vice President of Marketing and Communications for University Hospitals. Ms. Paton's responsibilities include planning strategic direction of marketing and communications; continued implementation of brand and brand positioning activities; enhancement of internal communications; expansion of national, regional and local media coverage; increased strategic marketing support for service lines and business entities; community relations; and the UH Web site. Ms. Paton has served as the National President of the Society for Healthcare Strategy and Market Development of the American Hospital Association, and is a nationally known lecturer and author on health care marketing and communications. Previously she was Chief Marketing and Corporate Communications Officer for Oakwood Healthcare System in Dearborn, Mich.

Jeffrey L. Ponsky, MD, FACS, Chair of the UH Case Medical Center and CWRU School of Medicine Department of Surgery, took on additional duties in the newly created position of Surgeon in Chief, University Hospitals. Dr. Ponsky oversees all functions of the surgical services throughout the system. Dr. Ponsky is one of the nation's leading innovators of minimally invasive techniques. In 2002, he received the American Society for Gastrointestinal Endoscopy's highest recognition award for excellence in research, teaching and service. He also has been Chairman of the American Board of Surgery.

Robert J. Ronis, MD, MPH, was appointed Chair of the Department of Psychiatry at UH Case Medical Center and CWRU School of Medicine after serving as interim chair for two years. Dr. Ronis will direct clinical psychiatry services, lead research and educational programs and oversee clinical trials. Committed to community outreach, he is the founder of Public Academic Liaison, a joint program of the department and the Cuyahoga County Community Mental Health Board. He was named a Distinguished Fellow of the American Psychiatric Association in 1996.

Michael A. Szubski, formerly UH's Chief Financial Officer-Hospital Division, was selected for the newly created position of Chief Operating Officer, Acute Care Hospitals. He guides the operational aspects of UH Case Medical Center and the wholly owned community hospitals.

UH's Devoted Volunteers

In 2007, some 1,700 individuals donated 98,000 hours of their time to volunteer service throughout the University Hospitals system. Dee Kleinman is one of those treasured volunteers. Ms. Kleinman has contributed some 16,000 hours of service, and in 2007 celebrated her 30th year of volunteering at UH. Volunteers work in many departments throughout the system, sharing their time and talent with patients, families and staff.



Connecting with Kids **about Safety**

Rickiesha March, 20, knows that the messages she delivers to kids about how to stay safe are making an impact. For the past three years, Miss March has been part of the “Street Team,” a Rainbow Babies & Children’s Hospital-sponsored group of young people who present injury prevention and safety programs to kids in the community.

“We are everywhere in the community, making one-on-one connections with children,” says Miss March, who joined Rainbow’s Street Team through Youth Opportunities Unlimited (YOU), a local organization that helps Cleveland-area teens with school, career exploration and job placement.

Through numerous outreach efforts like the Street Team, Rainbow’s Injury Prevention Center reaches kids and families directly to educate them about how to decrease their risks of injury and promote good health. Preventable injuries are the leading cause of death for children over age one. Each year Rainbow treats nearly 5,000 children whose injuries could have been prevented.

In the summer of 2007, the college students who form the Street Team reached nearly 15,000 youngsters in Northeast Ohio with important safety messages, covering topics as varied as bicycle safety, poison prevention and motor vehicle safety.

Their fun and interactive presentations take place in schools, day care centers and at neighborhood events or local festivals. As in all of the Rainbow Injury Prevention Center’s community-based programs, parents and caregivers get the messages too through materials sent home with the kids.

Miss March, now in her junior year studying psychology at The Ohio State University, believes in what she’s doing. “We show kids how to prevent injuries that happen every day,” she says. “During the bicycle safety presentation, for example, we tell children that the five seconds it takes to put on a bicycle helmet could save their lives.”

Miss March relays the story of a 5-year-old girl who brought her mother to the Street Team booth and excitedly announced, “Mom, these are the booster seat people I was telling you about!”

While it’s fun when she’s recognized by kids who have seen her in action, for Miss March it’s a far bigger reward when they remember what she said.

Rickiesha March, of Rainbow’s Street Team injury prevention group, engages children at Bryden School in Beachwood as she teaches them how to stay safe and avoid accidents.



2007 Report on Philanthropy

Dear Friends,

Today, your generosity as friends and benefactors of University Hospitals is driving an unprecedented transformation of our facilities, programs and services. University Hospitals received over \$50 million in philanthropic commitments in 2007 to advance our Vision 2010 strategic plan, the single-largest undertaking in our 142-year history. On behalf of everyone at University Hospitals, I wish to thank all those who have given to support the best care for our patients and their families.

Vision 2010 exemplifies our dedication to advanced, compassionate care. A \$1.2 billion investment, it reaffirms our commitment to our University Circle campus and encompasses our suburban facilities throughout Northeast Ohio.

In 2007, many of you stepped forward with significant contributions to Vision 2010, clearly inspired by our plans for the Ahuja Medical Center, Cancer Hospital, Center for Emergency Medicine, Quentin & Elisabeth Alexander Neonatal Intensive Care Unit, and other Vision 2010 strategic initiatives, including the new Barbara Peterson Ruhlman Conference Center in the Alfred and Norma Lerner Tower.

Recruitment and retention of pre-eminent physician-scientists, who personify advanced, compassionate care, is fundamental to our mission and vision. In this spirit, a record number of gifts established and supported endowed chairs to bolster our excellence in cancer, cardiovascular, neurological, pediatric,

psychiatric, orthopaedic, otolaryngologic and surgical care and research. A special thank you goes to the Rainbow Babies & Children's Foundation, whose challenge grant inspired the creation of several chairs at Rainbow Babies & Children's Hospital in 2007.

While we have come far in advancing Vision 2010, this is only the beginning. In 2008, we will continue to reach out to new and longtime friends to encourage their involvement in Vision 2010. From our annual outreach in Florida to our dedication events and other gatherings, we are eager and proud to spread the word about what is happening here at University Hospitals to ensure continued success.

On behalf of the leadership of University Hospitals, thank you for all you do to advance our mission – *To Heal. To Teach. To Discover.*

Sincerely,



Sheldon G. Adelman
Chairman
University Hospitals Board Development Committee



Sheldon G. Adelman

Ireland Cancer Center Volunteer Continues Giving Back

A \$1.5 million gift from longtime University Hospitals friend, volunteer leader and supporter Kathleen A. Coleman added key momentum to Vision 2010 as a highly successful 2007 came to a close.

In December, Mrs. Coleman, who chairs UH's National Cancer Leadership Council (NCLC), gave \$1.5 million to Vision 2010 in support of the new Cancer Hospital. The Kathleen A. and Lester E. Coleman Clinical Research Suite in the new Cancer Hospital will be named in recognition of her generosity and dedication. Mrs. Coleman's late husband, Les, served for many years as Chairman and Chief Executive Officer of Cleveland-based Lubrizol Corp. and was a UH patient.

The Coleman Clinical Research Suite will offer leading-edge inpatient and outpatient clinical trials, maximize patient comfort, and foster collaborative, multidisciplinary research. Serving thousands of patients annually, it will allow efficient monitoring of patients and provide physician-researchers with ready access to innovative technologies to advance our understanding of cancer and its best treatments. An earlier gift of \$1.5 million to establish a chair, along with this recent Vision 2010 gift, brings Mrs. Coleman's total support of the Cancer Hospital and Ireland Cancer Center to \$3 million.

"Les was grateful for the care he received at Ireland Cancer Center and enjoyed greater quality of life thanks to the clinical trials program," says Mrs. Coleman. "This gift to Vision 2010 honors his wishes, as a grateful patient and scientist, to support the advancement of clinical trials for patients and is made with the deepest appreciation to the wonderful physician-scientists of Ireland Cancer Center, who have a profound impact on people's lives every day."

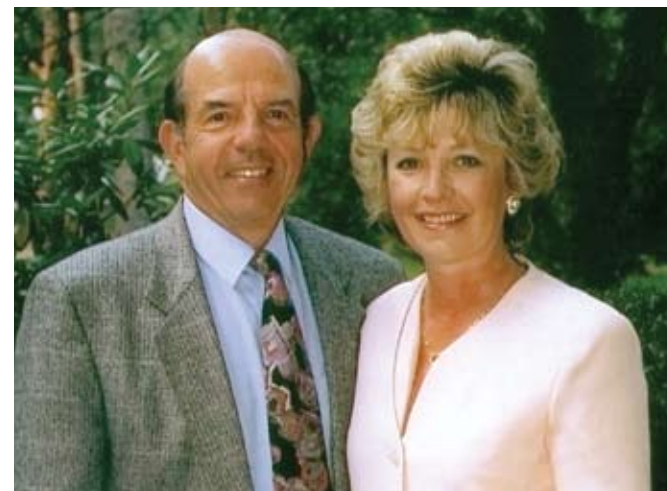
"Kathy Coleman's gift to support our clinical trials program and all that she's done on behalf of Ireland Cancer Center patients and families is deeply appreciated," said Stanton L. Gerson, MD, Director of Ireland Cancer Center. "The Kathleen A. and Lester E. Coleman Clinical Research Suite will support a full spectrum of collaborative, patient-centered scientific inquiry, offering a supportive, efficient and comfortable environment. In a very meaningful way, it advances our most important objective – to help save lives."

The Coleman Clinical Research Suite will be housed in the new, 320,000-square-foot Cancer Hospital. Situated prominently along Euclid Avenue, the Cancer Hospital will have 120 beds and a capacity for 150 and include diagnostic, inpatient and outpatient treatment, surgical, and research facilities devoted entirely to cancer.

A resident of Novelty, Ohio, Mrs. Coleman has worked tirelessly to advance the new Cancer Hospital and Vision 2010 as a whole. She has co-hosted a number of NCLC events, including a gathering last fall at Kirtland Country Club, where Thomas F. Zenty III, UH Chief Executive Officer, Dr. Gerson and others spoke about the importance of the new Cancer Hospital to our community at a time when our aging population means greater need for cancer services.

"Kathy Coleman personifies volunteer leadership at University Hospitals," said Mr. Zenty. "In addition to contributing her time and talents as a member of the National Cancer Leadership Council, Kathy continues to lead by example in her giving. Her most recent gift to Vision 2010 will help support the high quality, personalized care patients and families have come to expect from University Hospitals. We thank Kathy for everything she's done for those we serve."

Mrs. Coleman previously established the Dr. Lester E. Coleman, Jr. Chair in Cancer Research and Therapeutics in memory of her husband, who held a doctorate in biochemistry.



Lester and Kathleen A. Coleman

SAMUEL MATHER SOCIETY

We gratefully acknowledge our distinguished members of the Samuel Mather Society for cumulative (lifetime) giving of \$1 million or more. Samuel Mather (1851-1931), a renowned Cleveland industrialist, philanthropist and former University Hospitals Board Chairman and patient, was one of the most generous benefactors in the history of University Hospitals.

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We gratefully acknowledge the exceptional generosity of our Benefactor Society members, whose cumulative (lifetime) giving totals \$25,000-\$999,999. The society recognizes individuals, family foundations, associations, corporations and foundations.

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Endowed Chairs Enable UH to Recruit and Retain Pre-eminent Physicians

In 2007, a number of endowed chairs were philanthropically established at University Hospitals. Endowed chairs provide a permanent, annual source of income to support the recruitment and retention of pre-eminent physician-scientists, leading-edge research and innovative practices. Matching grants totaling \$2 million from the Rainbow Babies & Children's Foundation provided inspiration for the establishment of four chairs in 2007 for Rainbow.

Those who create an endowed chair secure their legacy in perpetuity and are honored through permanent membership in University Hospitals' Diamond Legacy Society. University Hospitals thanks our special friends who established chairs in 2007.



The Browns' granddaughter, K.C. Bryan-White, with her husband Justin White and their son Mac

Courtesy: PLAIN DEALER, Chris Stephens

Brown Chair Honors Granddaughter's Care at Rainbow

Connie and Jim Brown, formerly of Shaker Heights and now of Piqua, Ohio, and Savannah, Ga., donated \$1 million to establish the Connie and Jim Brown Chair in Pediatric Pulmonary Survivorship. The chair, which was matched with \$500,000 from the Rainbow Babies & Children's Foundation, honors Pamela B. Davis, MD, PhD, Dean of the Case Western Reserve University School of Medicine, who has treated the Browns' granddaughter, K.C. Bryan-White, for many years. An additional \$1 million from the Browns helps fund a new, dedicated clinical and research space for the Rainbow Babies & Children's Hospital cystic fibrosis program.

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William T. Dahms, MD Chair in Pediatric Endocrinology

A gift from Beverly B. Dahms, MD, established the William T. Dahms, MD Chair in Pediatric Endocrinology at Rainbow Babies & Children's Hospital. The Rainbow Babies & Children's Foundation provided a \$500,000 match. A longtime pediatric pathologist at UH and Professor of Pathology at Case Western Reserve University, Dr. Beverly Dahms established the chair to honor her husband Bill's legacy of care and advance pediatric endocrinology. Dr. Bill Dahms was a leading expert in diabetes and served for 28 years as a pediatric endocrinologist at Rainbow, providing advanced care to hundreds of children with diabetes and other conditions. Leona Cuttler, MD, Chief, Pediatric Endocrinology, was appointed the inaugural chair holder of the Dahms chair.

Leona Cuttler, MD, newly named chair holder, and Beverly Dahms, MD

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Rosalie and Morton A. Cohen

**Rosalie and Morton Cohen Chair
in Oncology**

Rosalie and Morton A. Cohen gave \$1.5 million to establish UH's first chair in lung cancer. Mrs. Cohen, an 18-year cancer survivor, decided to establish this chair with her husband in honor of her longtime physician, Nathan Levitan, MD, Chief Medical Officer of UH, and Director of Clinical Cancer Programs at UH Ireland Cancer Center before assuming his current duties. Renowned lung cancer researcher and physician Afshin Dowlati, MD, was named the first holder of the Cohen chair. Dr. Dowlati joined UH Ireland Cancer Center in 2000 and leads one of the nation's top lung cancer programs.

Henry H. Bohlman, MD Chair in Spine Surgery

The Foundation for Spine Research and Education provided a \$1 million lead challenge grant to establish a chair in spine surgery named after Henry H. Bohlman, MD, Director of the UH Spine Center, Director of the UH Case Medical Center Fellowship Program, and Professor at Case Western Reserve University. More than 60 of Dr. Bohlman's past fellows and residents responded to this challenge by providing additional gifts totaling \$1.2 million in honor of Dr. Bohlman and his mentorship. All totaled, this \$2.2 million endowed chair will allow UH to remain at the forefront of clinical care, research and education in service to individuals suffering debilitating back problems.

With more than 40 years of experience, Dr. Bohlman is a pre-eminent leader in the epidemiology and etiology of cervical spine injuries. He has written seminal works on the anatomy and biomechanics of spine injuries and trained hundreds of today's spine surgery leaders. The Henry H. Bohlman, MD Chair in Spine Surgery recognizes his remarkable career and secures his legacy of care at UH.



Henry H. Bohlman, MD, and Randall Marcus, MD, Chair of the Department of Orthopaedic Surgery at UH, at "Wine and Spine" annual event in San Francisco, Calif.

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A \$1 million gift from John C. Haugh established the Marcella "Dolly" Haugh Chair in Valvular Surgery. The Haugh chair included a \$500,000 match from the King surgical endowed chair challenge and was established in honor of Alan H. Markowitz, MD, Chief Surgical Director of the UH Heart & Vascular Institute and a leading thoracic surgeon. The chair builds on Mr. Haugh's previous strong support of the Heart Valve Center and advances one of the UH Heart & Vascular Institute's key strategic initiatives – recruiting and retaining pre-eminent physician talent.

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The Bert Wolstein Memorial Golf Tournament

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Secret Service "Jukebox" Charity Golf Classic
The Shining Light Charity Golf Scramble
Judy Stricker Memorial Golf Tournament
Whisker's Pub Annual Charity Chili Cook-Off

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Comics for Kids Circle
Grand Prix Charities – Go Kart Race for Rainbow
Killbuck CF Softball Tournament
Moonlighting Event
Thompson Drag Raceway – Race for Rainbow
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What's Up, Doc?

2007 ANNUAL SOCIETY

Annual giving is an important component of the overall philanthropic plan at University Hospitals, and affords all donors an opportunity to invest in a healthy future. We gratefully acknowledge those individuals and family foundations who gave \$1,000 or more, and those associations, corporations and foundations that contributed \$5,000 or more in 2007.

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Neurological Institute Chair in Memory and Cognition

An anonymous gift has established the Neurological Institute Chair in Memory and Cognition to advance research in age-related neurological conditions such as Alzheimer's disease. The anonymous gift is being matched with a grant from the Humphrey Challenge. Alan J. Lerner, MD, Director of the Neurological Institute's Memory and Aging Center and Associate Professor of Neurology at Case Western Reserve University, was named the first holder of the chair. Dr. Lerner has published extensively on Alzheimer's disease and other age-related conditions and has served as principal investigator in a number of major studies. Under his leadership, the Memory and Aging Center is working to develop promising therapeutics in the field of memory and cognition.

Alan J. Lerner, MD, chair holder (seated), along with (left to right) Warren Selman, MD; Robert Daroff, MD; and Fred C. Rothstein, MD, Executive Vice President, University Hospitals and President, University Hospitals Case Medical Center



2007 ANNUAL SOCIETY *continued*



Walter K. and Margaret G. Remen

Margaret G. and Walter K. Remen Chair in Surgical Innovation

A new chair in surgical innovation has been established through a \$1 million gift from Margaret and Walter Remen. The Margaret G. and Walter K. Remen Chair in Surgical Innovation honors Raymond Onders, MD, and will be held by a surgeon of international renown and will support innovative surgical practices. The Remen chair includes a \$500,000 match from the King surgical endowed chair challenge. The Remens provided additional support for Dr. Onders' pioneering work with diaphragm pacing, which has shown great promise in helping to maintain diaphragm function and slow or arrest the rate of respiratory decline in patients with amyotrophic lateral sclerosis.

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Austin Ricci Chair in Pediatric Pulmonary Care and Research

A \$2 million gift from Kenneth C. Ricci to support Rainbow Babies & Children's Hospital's Vision 2010 strategic plan helped create the Austin Ricci Chair in Pediatric Pulmonary Care and Research. A member of the Rainbow National Leadership Council, Mr. Ricci gave his gift in honor of the care provided to his son, Austin, by Michael W. Konstan, MD, Director of LeRoy W. Matthews Cystic Fibrosis Center at Rainbow and a professor at Case Western Reserve University. The chair was created with a \$500,000 match from the Rainbow Babies & Children's Foundation. Mr. Ricci's gift also included support for the Rainbow Cystic Fibrosis Center, one of the nation's premier centers for CF treatment.

Kenneth C. Ricci

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Barbara P. Ruhlman

**Barbara Peterson Ruhlman Chair
in Orthopaedics**

A \$1.5 million gift from longtime UH friend Barbara Peterson Ruhlman established a chair in orthopaedics to support the recruitment and retention of the finest physicians in orthopaedic foot and ankle surgery. Mrs. Ruhlman, who has been involved at UH for more than 50 years, wanted to recognize Victor M. Goldberg, MD; Randall E. Marcus, MD; and Matthew J. Kraay, MD, for the extraordinary arthritis care they have provided. An additional \$2.5 million from Mrs. Ruhlman to support Vision 2010 was recognized in the naming of the new, state-of-the-art Barbara Peterson Ruhlman Conference Center, where important educational and leadership events will be held for years to come.

Jane and Lee Seidman Chair in Pediatric Cancer Innovation

Jane and Lee Seidman of Cleveland have donated \$1 million to create the Jane and Lee Seidman Chair in Pediatric Cancer Innovation at Rainbow Babies & Children's Hospital. The Seidman Chair includes a \$500,000 match from the Rainbow Babies & Children's Foundation and honors John Letterio, MD, Chief of Pediatric Hematology/Oncology at Rainbow and a former chief researcher at the National Cancer Institute. The chair supports innovative practices and research and will help foster new hope among patients, families and the entire medical community in the battle against pediatric cancer. Dr. Letterio was appointed the inaugural chair holder of the Seidman chair.



Jane and Lee Seidman

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*Chair holder Joseph R. Calabrese, MD,
and his wife Beverly*

Bipolar Disorders Research Chair

Multiple friends and supporters contributed \$1.5 million to establish the Bipolar Disorders Research Chair in honor of Joseph R. Calabrese, MD. Dr. Calabrese has led groundbreaking treatment innovations directly responsible for improved mental health throughout the state, nation and world. A recognized leader in his field and professor at Case Western Reserve University, Dr. Calabrese established the UH Department of Psychiatry's Mood Disorders Program and co-directs the National Institute of Mental Health-funded Bipolar Research Center at UH Case Medical Center that was created in 2003 with the help of a \$2.7 million research grant. The Bipolar Disorders Research Chair will be named in Dr. Calabrese's honor upon his retirement.

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Lubrizol Makes Vision 2010 Commitment in Support of New Cancer Hospital

The Lubrizol Corp. and The Lubrizol Foundation have committed a total of \$500,000 to support University Hospitals' plan to build one of the most innovative, patient-centered cancer hospitals in the nation. Lubrizol's long history of supporting state-of-the-art research and development continues through this gift to fund cancer research at UH.

"Lubrizol's long-term relationship with University Hospitals dates back to our founders, who gave generously to local health and human services organizations," said James Hambrick, Chairman, President

and Chief Executive Officer of The Lubrizol Corp. "That relationship continues today. The cancer research UH conducts benefits our entire Greater Cleveland community. But more specifically, the UH Ireland Cancer Center has provided quality health care to countless Lubrizol employees and their family members with cancer. We are pleased to support UH's Vision 2010 plan."

The Lubrizol logo features the word "Lubrizol" in a bold, italicized, sans-serif font. A blue swoosh underline is positioned beneath the letters "i", "z", "i", and "o".

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National City Bridge in Rainbow Babies & Children's Hospital

National City Names Glass Bridge to New NICU

A glass bridge that will literally let visitors see all the colors of the rainbow will be named in honor of National City for a leadership gift to University Hospitals Vision 2010 strategic plan.

"National City is very proud to support University Hospitals' Vision 2010 plan and Rainbow Babies & Children's Hospital," said Paul G. Clark, President, Northern Ohio Banking. "By supporting UH, National City is able to help make our community a better place to live and work, which has always been one of our primary goals. Rainbow is one of Northeast Ohio's true treasures, and we're honored that our donation will enhance the hospital's function and bring a smile to families."

The new National City Bridge will connect Rainbow's new 40-bed Quentin & Elisabeth Alexander Neonatal Intensive Care Unit (NICU) to the current NICU, all on the fourth floor of the Horvitz Tower. Plans for the new NICU, expected to be complete by late 2008, consist of renovating 29,000 square feet of existing space in Rainbow. The investment for the expansion and renovation, and for new diagnostic, operating and treatment equipment totals \$25.2 million. The transitional care unit is an inpatient unit where babies are transferred when they are stable enough to leave the intensive care unit, but still require hospital care.

2007 ANNUAL SOCIETY *continued*

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Five Star Sensation Benefit
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Grand Prix Charities – Go Kart Race for Rainbow
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Once in a Blue Moon
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DIAMOND LEGACY SOCIETY – “A Generosity of Spirit, Shining for Generations”

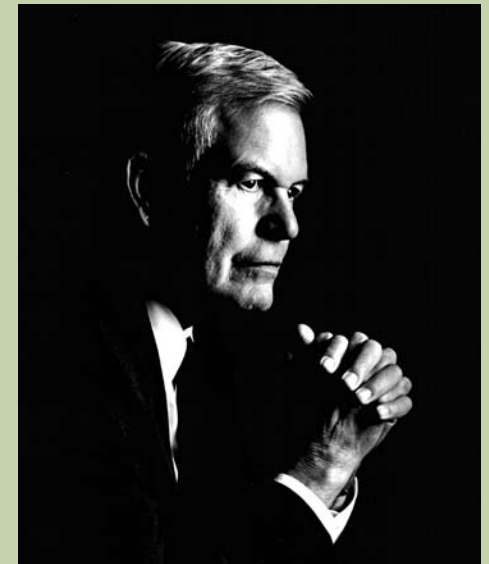
We gratefully acknowledge the following individuals who have made an estate, endowed or other planned gift to University Hospitals. Charitable estate planning provides an opportunity to make a meaningful commitment, maximize philanthropic objectives and receive important tax benefits.

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Amasa “Buzz” Ford, MD

Abington Foundation’s Gift to Honor Amasa B. Ford, MD

A gift of \$250,000 from the Abington Foundation will establish the Geriatric Emergency Medicine Program at University Hospitals to be named in honor of the late Amasa “Buzz” Ford, MD. Dr. Ford, who served as Director of Geriatric Medicine and Associate Dean at the Case Western Reserve University School of Medicine, was a passionate advocate for family medicine, the elderly and the medically underserved. “The Abington Foundation’s gift will help establish an innovative and unique clinical training program to help meet the rising demand for geriatric emergency care,” said Edward A. Michelson, MD, Chairman of Emergency Medicine. “With the initiation of University Hospitals’ new emergency medicine residency training program, this is a perfect time to launch the geriatric component as well.”



George M. Humphrey

Humphrey Fund to Support Children's Heart Center at Rainbow

Trustees of The George M. and Pamela S. Humphrey Fund approved a \$1 million commitment to support renovations of the Children's Heart Center at Rainbow Babies & Children's Hospital. The gift will enable Rainbow to carry out its strategic plan for the pediatric cardiology program and expansion on the second floor of the hospital. Prior to the gift to the Children's Heart Center at Rainbow, the Humphrey fund supported the Carol H. Butler Pediatric Intensive Care Unit. The Humphrey Fund's new commitment will greatly enhance the capacity of the Children's Heart Center to provide much-needed services to those families seeking premier care for their children through the addition of pre-eminent physicians, advanced technology and robotics operating in a state-of-the-art facility.

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Estate Gift to Support Cardiology at UH Geauga Medical Center

University Hospitals Geauga Medical Center (UHGMC) received an estate gift of over \$628,000 from the late Virginia "Peggy" Williams, marking the second-largest gift in UHGMC's history. The gift will be used to enhance cardiology services at UHGMC. In recognition of her gift, Peggy Williams has been posthumously inducted into the prestigious Diamond Legacy Society, which recognizes those who have included University Hospitals in their estate planning. Ms. Williams was a dress shop owner who lived in Parkman and then Middlefield, Ohio.

Virginia "Peggy" Williams

Planned giving at University Hospitals enables our donors to arrange charitable contributions in ways that maximize their philanthropic objectives while minimizing the after-tax cost. The Diamond Legacy Society recognizes and celebrates individuals who have made an estate, endowed or other planned gift to University Hospitals through a will, living trust, charitable remainder or lead trust, charitable gift annuity or a gift designation from a retirement plan or life insurance policy.

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2007 REALIZED ESTATE GIFTS

We gratefully acknowledge the following individuals whose farsighted philanthropy benefited University Hospitals through their realized estates in 2007.

2007 Realized Estate Gifts

Mildred P. Bach
Bernice H. Bethel
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Please note: Institutional Relations & Development has made every effort to ensure the completeness and accuracy of the 2007 Report on Philanthropy. Please call 216.844.0446 regarding any omissions or misspellings, and accept our sincere apologies. Thank you for your commitment to University Hospitals.



Leo and Charlotte Goldberg Chair in Urologic Oncology

A \$1 million gift from Amtrust Bank Philanthropic Foundation and the Leo and Charlotte Goldberg family established the Leo and Charlotte Goldberg Chair in Urologic Oncology. The gift was matched with \$500,000 from the King endowed chair fund and will reside within the UH Department of Urology. The Leo and Charlotte Goldberg Endowed Chair will honor a surgeon who is actively involved in advancing the understanding and treatment of urologic cancers, and will enhance University Hospitals' efforts to recruit and retain the best and the brightest urologists for generations to come.

Charlotte and Leo Goldberg

Year at a Glance – 2007

JANUARY

UH Hosts Annual Outreach Events in Florida

Friends and benefactors of University Hospitals who spend their winters away from snowy Cleveland got a mid-January “house call” of sorts in Florida from physicians and leaders of UH. Nearly 200 guests gathered in two cities, Naples and Palm Beach, on two separate nights, to learn about University Hospitals’ ambitious plan for the future of health care, Vision 2010.

Stanton L. Gerson, MD, Director of UH Ireland Cancer Center and an internationally recognized leader in stem cell research and treatment, was the featured clinical speaker in both Naples and Palm Beach. In his presentations, Dr. Gerson engaged the audience with stem cell success stories ranging from cancer to cardiac conditions. He also discussed the challenges and predictions for the future of stem cells.



Stanton Gerson, MD, (left) Director of UH Ireland Cancer Center, along with guest speakers Jill Eikenberry and Michael Tucker of the hit television show “LA Law”

FEBRUARY

Rainbow Breaks Ground on Quentin & Elisabeth Alexander Neonatal Intensive Care Unit

In February 2007, Rainbow Babies & Children’s Hospital broke ground on the Quentin & Elisabeth Alexander Neonatal Intensive Care Unit (NICU). Plans for the new unit were announced in 2006 as part of UH’s Vision 2010 strategic plan.



Quentin and Elisabeth Alexander (seated) and family

The new NICU is being named in recognition of an unprecedented \$10 million gift from The Elisabeth Severance Prentiss Foundation. Quentin and Elisabeth Alexander have been longtime trustees of the Prentiss Foundation, and the naming honors their service and leadership to the Prentiss Foundation and Rainbow. Mrs. Alexander is a former President of the Rainbow Babies & Children’s Foundation, and Mr. Alexander served as a University Hospitals director for many years.

“Betty and Quentin have been instrumental in many of the contributions The Elisabeth Severance Prentiss Foundation has been able to make to the community. They truly deserve this recognition,” said Harry Bolwell, fellow trustee of the foundation, former Chairman of the Board at University Hospitals, and retired CEO of Midland Ross Corp.

JUNE

Five Star Sensation Reaches New Heights Breaking \$2 Million Mark

Wolfgang Puck, “Chef to the Stars,” returned to Cleveland in June for the 2007 Five Star Sensation, a culinary extravaganza that benefits University Hospitals Ireland Cancer Center. This extraordinary celebration of food and wine was held on the site of the future UH Ahuja Medical Center at Chagrin Highlands in Beachwood. Under the leadership of Five Star Sensation Co-chairs Carole Carr and Mebby Brown and thanks to the efforts of hundreds of volunteers, the biennial event surpassed its \$2 million fundraising goal, making it a record-setting year in philanthropy for the event. Since 1987, Five Star Sensation has provided nearly \$9 million for UH Ireland Cancer Center.



Carole and David Carr

“The support of Five Star Sensation helps the Ireland Cancer Center in its mission to translate scientific discovery rapidly to patient care,” said Stan L. Gerson, MD, Director of UH Ireland Cancer Center. “As a result, cancer patients and their families have access to the nation’s most advanced technology, vast experience and promising treatments. The Ireland Cancer Center, part of the Case Comprehensive Cancer Center, is designated by the National Cancer Institute as a Comprehensive Cancer Center – one of only 39 such centers in the country.”

Huntington National Bank Lends Name to Events

Huntington National Bank gave a gift of \$250,000 in support of University Hospitals’ ambitious Vision 2010 strategic plan. In recognition of its gift, Huntington National Bank served as the presenting sponsor of Five Star Sensation in 2007, and will again in 2009. Huntington also will be a sponsor of the 2008 Ride the Rainbow Gala to benefit Rainbow Babies & Children’s Hospital.

Actor and Grand Marshal Paul Newman (right), pictured with UH employee and Circle of Friends member Rob Telecky at the June 23 Grand Prix Charities Pro-AM/Celebrity Go-Kart Race

SEPTEMBER

Radiothon Has Record Year

The 5th Annual Brian & Joe Rainbow Radiothon raised a record-breaking \$510,784 to support child-life programs at Rainbow Babies & Children’s Hospital. This included a record \$90,000 Change Gang contribution from the employees of ABB Automation Inc. in Cleveland and a match from the ABB Foundation. The month-long Change Gang kicks off the Radiothon and is popular among businesses, schools and individuals. Held from September 12-14, the three-day Radiothon was presented by Foresters and Giant Eagle and once again led by Brian Fowler and Joe Cronauer, hosts of MIX 106.5’s “The Brian & Joe Radio Show.” Since its inception five years ago, the Brian & Joe Rainbow Radiothon has inspired over 4,000 people to give more than \$1.3 million to benefit Rainbow patients and families.



Joe Cronauer, MIX 106.5 DJ, and Erik Knotts

Paul Newman Headlines a Circle of Friends Event

The Race for Rainbow is part of the annual Grand Prix of Cleveland festivities and a Rainbow Circle of Friends event. This year’s Celebrity Go-Kart Race raised \$25,000 for Rainbow Babies & Children’s Hospital, the most successful to date. In 2007, more than 60 Circle of Friends events in 45 communities were held,



from a lemonade stand that raised \$32 to Rainbow’s involvement in the Cleveland Auto Show Charity Preview Gala, which brought in \$82,000. In all, Circle of Friends generated well over \$500,000 in support for Rainbow in 2007 – a record-breaking year.

Year at a Glance – 2007

SEPTEMBER

Ahuja Family Honored with Groundbreaking and Mather Award

September 28 was an evening to remember in University Hospitals' history, and in the lives of Monte and Usha Ahuja and their family. The evening began with a ceremonial groundbreaking for the new hospital, which has been named Ahuja Medical Center in honor of the Ahuja family's unprecedented \$30 million gift to UH. Hospital leaders gathered with government officials, loyal benefactors and the Ahuja family on the site of the future medical center near Harvard Road and Interstate 271 to celebrate the occasion.

That same evening, Monte Ahuja, Chair of the UH Board of Directors, his wife Usha, and their family, Ritu Ahuja, and Manisha, Neil and Rohan Sethi, were honored with the Samuel Mather Award for Philanthropy during the annual Society of 1866 Celebration at the Renaissance Cleveland Hotel on Public Square.

The Samuel Mather Award, named for one of UH's earliest supporters, celebrates the exceptional generosity and civic vision of benefactors who have had a lasting and profound impact on University Hospitals.



Pictured left to right: Neil Sethi and Manisha Ahuja Sethi; Usha, Monte and Ritu Ahuja; Thomas Zenty III, University Hospitals CEO; and in front Rohan Sethi

OCTOBER

Diamond Legacy Society Presents Annual Awards

On October 30, members of the University Hospitals Diamond Legacy Society and Diamond Advisory Group gathered for the Diamond Celebration luncheon at The Ritz-Carlton in downtown Cleveland. During the event, Vivian and Joseph Koppelman were awarded the Distinguished Diamond Award, and Marcia Wexberg, Esq., was honored with the Distinguished Advisor Award. The Distinguished Diamond Award and the Distinguished Advisor Award recognize the commitment of generosity, foresight and civic vision of our members to the mission of University Hospitals.



Vivian and Joseph Koppelman

NOVEMBER

Rainbow Kicks Off 120th Anniversary Celebration

On November 14, Rainbow Babies & Children's Hospital kicked off its 120th anniversary year with a celebration at the Van Sweringen Arcade in downtown Cleveland. The evening was hosted by Fred C. Rothstein, MD, Executive Vice President, University Hospitals, and President, UH Case Medical Center, who recognized the many benefactors making a difference in the lives of Rainbow patients and their families through their philanthropy and volunteer leadership. The event also honored a new book, *For the Children*, published by longtime Rainbow physician-leader Jack Horwitz, MD, and his wife, Eva.



Pictured left to right: Peter Raskind; Julie Raskind, President of Rainbow Babies & Children's Foundation; Michael Feuer, Inaugural Chair of the Rainbow National Leadership Council; and Avroy Fanaroff, MD, Chairman, Department of Pediatrics

DECEMBER

Top Floor Conference Center Named for Barbara P. Ruhlman

On December 13, friends of University Hospitals and system leaders gathered for the dedication and opening of the Barbara Peterson Ruhlman Conference Center on the 11th floor of the Alfred and Norma Lerner Tower. The newly renovated space, to be used for board meetings and special receptions, provides a breathtaking view of University Circle and downtown Cleveland. The conference center was named for Mrs. Ruhlman in recognition of her generous \$4 million gift to Vision 2010.



Pictured left to right: Ernie Novak, Chair, UH Case Medical Center Board of Directors; Monte Ahuja, Chair, UH Board of Directors; generous benefactors Barbara Ruhlman and Norma Lerner; and Thomas Zenty III, University Hospitals CEO

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- UH MacDonald Women’s Hospital
- UH Rainbow Babies & Children’s Hospital

- University Hospitals Ahuja Medical Center (Beachwood) (opening 2010)
- University Hospitals Bedford Medical Center
- University Hospitals Conneaut Medical Center
- University Hospitals Geauga Medical Center
- University Hospitals Geneva Medical Center
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