



University Hospitals
Geauga Medical Center

Health Care Services Guide

2009 | 2010

Experience our commitment
in your community





Experience our commitment
in your community



FOUNDED IN 1952 AND BEGINNING OPERATIONS IN 1959, UH Geauga Medical Center is a full-service, non-profit, acute care hospital providing comprehensive health care services and convenient, local access for more than 100,000 residents annually in Geauga, Ashtabula, Cuyahoga, Lake, Portage and Trumbull Counties in northeast Ohio. Our facility is closely affiliated with University Hospitals, which comprises a broad network of primary care physicians, specialists, ambulatory care centers, hospitals and related health care delivery services at more than 150 locations in over 50 communities.

UH Geauga Medical Center's network of 300 primary care and specialty physicians, over 90 percent of which is board certified, is committed to providing exceptional medical care in more than 40 clinical areas. Our physicians are dedicated to superior quality and a personalized patient experience. Our nursing and allied health employees are registered, board certified or licensed in their respective specialties by the State of Ohio. The hospital is supported by more than 700 dedicated staff members encompassing clinical, business, administrative and service functions.

More than 200 volunteers and Auxiliary members contribute a total of nearly 20,000 hours to UH Geauga Medical Center each year, in more than 30 hospital departments and functions.

UH Doctors make the difference.

MESSAGE FROM THE PRESIDENT



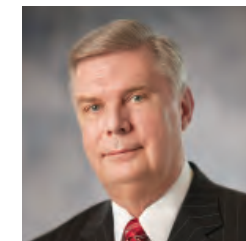
Dear community,

Since 1959, University Hospitals Geauga Medical Center has provided health care of exceptional quality to the communities in and around Geauga County. Our staff is diligent in treating each and every patient with integrity, respect and sincere compassion. With a 50-year tradition of outstanding service to inspire us, we have renewed our commitment to expand our capabilities; build quality, lasting relationships with our patients and their families; invest in new technologies; and continue to exceed the growing demand for unparalleled health care in a community hospital setting.

Recently upgraded and expanded orthopaedic, women's health, diagnostic imaging, oncology, emergency medicine and minimally invasive surgical capabilities show that UH Geauga Medical Center has begun its second half-century on the leading edge of medical excellence.

As you explore the services detailed throughout this guide, be confident that we are dedicated to your complete wellness, and know that our friendly people and surroundings are here for you, as a part of your own community, when you need them.

Yours in good health,

A handwritten signature in blue ink that reads "Richard J. Frenchie". The signature is fluid and cursive.

Richard J. Frenchie , FACHE
President and Chief Executive Officer



UH Ireland Cancer Center

With the only community hospital-based presence of University Hospitals' acclaimed Ireland Cancer Center, UH Geauga Medical Center provides on-site cancer care, from screenings and diagnostic imaging to innovative clinical trials, comprehensive infusion therapies and nutritional and psychological support. Now, individualized, compassionate cancer care is yours – close to home – provided by a fully integrated team of surgeons, oncologists, nurses, pathologists, radiologists and pharmacists.

CALL **440-285-6310**



Minimally Invasive Surgical Services

UH Geauga Medical Center offers the latest laparoscopic, or minimally invasive, surgical techniques that maximize precision in a wide range of applications, and also typically result in a smaller incision, less pain, a shorter hospital stay and a faster recovery. Our teams' minimally invasive surgical expertise includes:

- General abdominal surgery
- Orthopaedics and spine surgery
- Pain management
- Gastroenterology
- Bariatric weight loss
- Gynecology
- Urology

CALL **440-285-7757**

UH Harrington-McLaughlin Heart & Vascular Institute

Following the 2004 opening of the county's first cardiac catheterization laboratory, UH Geauga Medical Center opened a full-service extension of University Hospitals' renowned Harrington-McLaughlin Heart and Vascular Institute. This innovative facility offers diagnostic capabilities for cardiac conditions and interventional procedures for vascular disease. In addition, the Institute features a Coumadin clinic and cardiac rehabilitation capabilities.

CALL **440-285-6274**



Urology Services

UH Geauga Medical Center brings the latest medication, exercise and behavior modification therapies, as well as non- and minimally invasive surgical techniques, to men and women suffering from voiding dysfunction and urology-related conditions including:

- Incontinence
- Kidney stone disease
- Enlarged prostate
- Kidney, prostate, adrenal and bladder cancers
- Female pelvic organ prolapse
- Male sexual dysfunction

CALL **440-285-7757**





Center for Women's Health

The Center for Women's Health at UH Geauga Medical Center is a nurturing environment that addresses every unique dimension of a woman's well-being. A team of obstetricians, pediatricians, gynecologists, neonatologists, anesthesiologists, nurses and lactation professionals works together to deliver compassionate care in the areas of maternity and obstetrics, minimally invasive gynecologic surgery, breast health, chronic pelvic pain, endometriosis and alternatives to abdominal hysterectomy.

CALL **440-285-6450**



Center for Bariatric Surgery

The Center for Bariatric Surgery at UH Geauga Medical Center offers minimally invasive gastric bypass and gastric band procedures. For bariatric candidates, our state-of-the-art techniques typically result in long-term success for patients frustrated with achieving significant weight loss through diet and exercise alone. The Center helps obese patients realize and maintain their ideal weight, while reducing their risks for cancer, high blood pressure, diabetes and osteoarthritis.

CALL **440-285-6476**

The Orthopaedic Center

The Orthopaedic Center at UH Geauga Medical Center features advanced technologies for patients undergoing knee, hip, foot, ankle, hand, elbow or shoulder surgery. From diagnostic imaging and patient education, to total joint replacements, to group physical therapy, our orthopaedic surgeons are trained in the most current methods to care for conditions affecting your bones and joints.

Inpatient guests receive highly personalized care in a dedicated spa-like environment that features private rooms, gourmet dining, a latté bar and a styling salon.

CALL **440-285-7757**

Spine & Pain Management Center

Do you live with back or neck pain that prevents you from focusing on simple activities? The Spine & Pain Management Center at UH Geauga Medical Center can help you achieve effective relief, close to where you live, in one convenient location. Our comprehensive, specialized orthopaedic and conservative spine program offers an extensive range of safe surgical and non-surgical options to patients suffering from:

- Degenerative disorders/aging of the spine
- Herniated discs
- Spinal cord compression
- Spinal stenosis
- Fractures
- Back pain

CALL **440-285-7757**



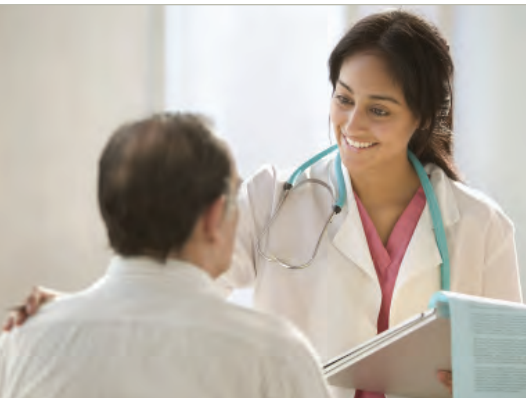


UH Neurological Institute

University Hospitals has expanded the capabilities of its acclaimed Neurological Institute and made them easily accessible to our community's residents at UH Geauga Medical Center. When you or a loved one is in need of advanced care for disorders of the brain and nervous system, count on accessible, leading-edge care for:

- Stroke
- Headache including migraine
- Autonomic disorders
- Multiple Sclerosis
- Parkinson's disease
- Fibromyalgia
- Neuromuscular diseases including ALS (*Lou Gehrig's disease*)
- Epilepsy

CALL **440-285-7757**



Behavioral Health Services

At UH Geauga Medical Center, we believe caring for your mind is just as important as caring for your body. That's why our 20-bed, inpatient Behavioral Health Unit follows a "patient-centered" philosophy that enables our specialists to provide individualized psychiatric care in collaboration with a patient's family physician. The unit specializes in caring for adults, including geriatric patients. Our expertise includes innovative treatment of:

- Depression
- Dementia (including Alzheimer's disease)
- Bipolar disease
- Schizophrenia

CALL **440-285-6586**

Diagnostic Imaging Services

The Diagnostic Imaging Department at UH Geauga Medical Center offers you and your doctor access to a complete array of state-of-the-art capabilities focused on every clinical application important to your case. Our imaging technologies include:

- Computerized tomography (CT)
- Magnetic resonance imaging (MRI)
- Digital mammography
- All-digital X-ray technology
- Two remodeled, private ultrasound suites
- A new fluoroscopy system
- A new nuclear medicine camera
- Digital image archiving for increased security and faster physician access

CALL **440-285-6381**



Laboratory Services

Trust UH Geauga Medical Center's fully accredited laboratory services to provide up-to-date computerized testing techniques and the most accurate and timely results. Our testing personnel hold degrees and are certified in Laboratory Medicine, and our technologists and pathologists are board certified by the American Medical Technologists and American Society of Clinical Pathologists. Our lab's testing facility is open 24 hours a day for maximum convenience and flexibility, for you and your doctor.

CALL **440-285-6459**

FAX **440-285-6611**





Emergency Department

UH Geauga Medical Center's Emergency Department brings our community expertise from a team of physicians and nurses trained in Emergency Medicine and trauma care. When you need it most, our "rapid response" commitment means you'll receive prompt attention when you come through our doors. Our innovative technology includes remote EKG monitoring, enabling paramedics to transmit a patient's cardiac analysis to our ED before they leave the scene. We're ready to take care of you, day or night, 24/7.

CALL **440-285-6184**



Rainbow Rapid Care

As a separate component of our Emergency Department, UH Geauga Medical Center offers exceptional pediatric urgent care specifically designed to address your child's minor medical emergencies. Staffed by board certified physicians with experience in pediatric urgent care medicine, Rainbow Rapid Care provides fast treatment for young patients experiencing minor illnesses and injuries such as sore throat, fever, fractures and lacerations.

CALL **440-285-6184**

Therapy and Rehabilitation Programs

Your care doesn't end when your primary treatment or surgery is completed. At UH Geauga Medical Center, the comprehensive nature of our care programs means that, if appropriate for your recovery, you'll be a part of individualized therapeutic activities that will guide you, strengthen you and encourage you to return to a satisfying life. Our certified programs include:

- Physical therapy
- Occupational therapy
- Pulmonary rehabilitation
- Cardiac rehabilitation
- Anticoagulation therapy
- Smoking cessation

PHYSICAL THERAPY: **440-285-6358**

OCCUPATIONAL THERAPY: **440-285-6398**



Primary Care Institute

The Primary Care Institute at UH Geauga Medical Center focuses on the overall quality of preventive and responsive primary care medicine at our facility, including:

- Exceptional patient care
- Diligent, comprehensive training and education
- Clinical research
- Wide-ranging community services

The Primary Care Institute encompasses a host of local and regional physicians. It continues to develop innovative models for an outstanding continuum of care, including health and wellness, chronic care and disease management.

CALL **440-285-7995**



Free Community Seminars and Screenings

UH Geauga Medical Center presents free community seminars and health screenings throughout the year, at a variety of convenient locations. Professional clinicians lead live discussions on topics like cancer, women's health, orthopaedics, cardiovascular health, bariatric weight loss, and child health care. Screenings include non-invasive vascular testing.

Seminar and screening dates can be found at UHgeauga.org. Advance registration is usually required and seating is limited. To reserve your spot at our next community event,

CALL [440-285-7757](tel:440-285-7757)

Volunteer Services

UH Geauga Medical Center maintains a diverse volunteer program that empowers hundreds of individuals to fulfill their desire to give back to the Geauga County community. To learn about the opportunities, benefits and rewards associated with becoming a volunteer at our hospital,

CALL [440-285-6271](tel:440-285-6271)

The Auxiliary

The Auxiliary of UH Geauga Medical Center is a volunteer organization committed to raising funds to support the hospital's mission: "To Heal. To Teach. To Discover." Since 1948, the Auxiliary has secured more than two million dollars to purchase medical equipment, aid in hospital development and sponsor college scholarships. Its members are also deeply involved in community programs, health education and special event planning. For information about joining the Auxiliary,

CALL [440-285-6363](tel:440-285-6363)

Admissions

With our electronic advance registration form, your admissions process at UH Geauga Medical Center is convenient and stress-free. At least three days before your hospital visit, go to UHgeauga.org and click on "Patients & Visitors" to fill out and submit the form. Your secure information will be used strictly for your medical record and insurance verification purposes.

When you arrive at the hospital, visit Patient Registration to sign documentation, and provide your insurance cards and any co-pays.

If you have questions about advance registration or admission,

CALL [440-285-6261](tel:440-285-6261)

Monday through Friday from 8 a.m. to 7 p.m.

Financial Counseling

If at any time, for any reason, you have questions about your insurance or Medicare coverage, fees, co-pays or self-pay arrangements, the cordial and knowledgeable financial counselors at UH Geauga Medical Center will be happy to discuss them with you. They'll guide you through processes that can help you get the care you need ... reasonably, efficiently and promptly. To arrange a personal financial consultation,

CALL [440-285-6259](tel:440-285-6259)





Relationship-Based Nursing

Patients and families are at the center of the healing environment at UH Geauga Medical Center. Relationship-based nursing is a culture of excellence that provides our patients and their families with an unparalleled nursing experience as we work together toward our goal of achieving quality outcomes.

Our nurses offer caring through touch, kind words and actions, effective clinical interventions, listening and understanding your needs and expectations throughout your stay with us. You will experience our nursing staff's commitment to connect with you and your family in ways that therapeutically enhance your comfort, peace of mind, confidence and healing process.

As a part of our overall practice of patient-centered care, you will be a part of a unique personal bond in which the nurses at UH Geauga Medical Center focus on your unique set of circumstances, anticipate your needs and support you with unwavering dignity and respect.



Experience our commitment
in your community

Our community.



To get to UH Geauga Medical Center:

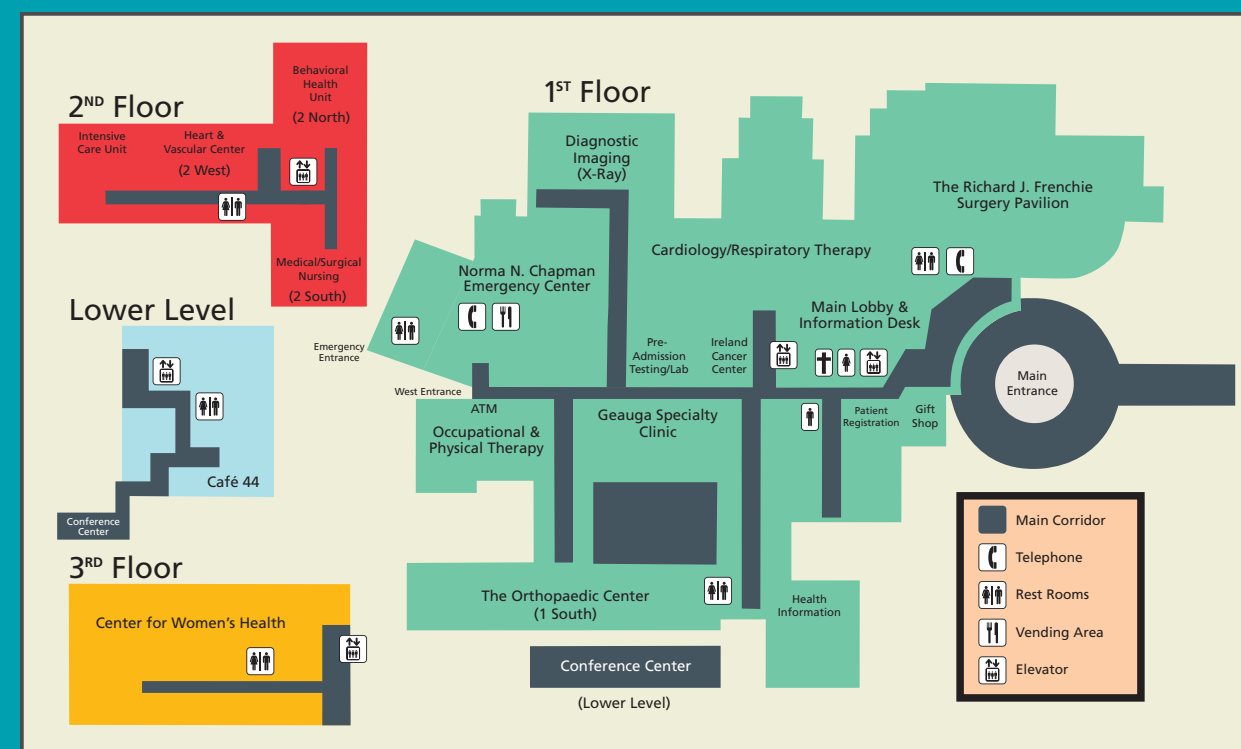
From the north, northeast and northwest:

Take Mayfield Road (Route 322) to Ravenna Road (Route 44). Drive south on Ravenna Road, passing Bean Road and Bradford Drive. The hospital's driveway is on the left.

From the south, southeast and southwest:

Take Route 422 to Ravenna Road (Route 44). Drive north on Ravenna Road. Cross East Washington Street (Route 606) and the Stafford Road dogleg. Pass Bell Road (Route 10) and Punderson Lake. Cross Kinsman Road (Route 87) and Butternut Road. Pass Merritt Road, Ravenwood Drive and Nantucket Drive. The hospital's driveway is on the right.

Your hospital.



Main Switchboard	440-285-6000	Occupational Therapy	440-285-6398
Toll-Free	800-548-9738	Orthopaedic Center	440-285-7757
Admissions	440-285-6261	Patient Family Experience Coordinator	440-285-6435
Auxiliary	440-285-6363	Patient Information	440-285-6239
Behavioral Health Services ...	440-285-6586	Physician Referrals	440-285-7757
Center for Bariatric Surgery .	440-285-6476	Pre-Admission Testing	440-285-6185
Center for Women's Health ..	440-285-6450	Physical Therapy	440-285-6358
Community Seminars and Screenings	440-285-7757	Primary Care Institute	440-285-7995
Diagnostic Imaging Services .	440-285-6381	Spine & Pain Management Center	440-285-7757
Emergency Department / Rainbow Rapid Care	440-285-6184	UH Harrington-McLaughlin Heart & Vascular Institute .	440-285-6274
Financial Counseling	440-285-6259	UH Ireland Cancer Center	440-285-6310
Laboratory Services	^(PH) 440-285-6459	UH Neurological Institute	440-285-7757
Laboratory Services	^(FX) 440-285-6611	Urology Services	440-285-7757
Minimally Invasive Surgical Services	440-285-7757	Volunteer Program	440-285-6271



University Hospitals Geauga Medical Center

13207 Ravenna Road · Chardon, OH 44024

440-285-7757

UHgeauga.org

Experience our commitment
in your community

