

2007 Annual Community Benefits Report



To Heal. To Teach. To Discover.

A Heritage of Caring

“Just six months after the end of the Civil War, a small group of prominent Clevelanders met in a room in the city’s courthouse to discuss the possibility of creating a new hospital, a facility to which all citizens, especially the poorest, could come for care and treatment of illness or injury.”

From “The Lives of University Hospitals of Cleveland, the 125-Year Evolution of an Academic Medical Center” by Mark Gottlieb (Wilson Street Press, Cleveland, 1991)

On the cover: UH Otis Moss Jr. Health Center exemplifies the kind of beneficial endeavor University Hospitals supports to help keep the community healthy. Read more on page 6.

University Hospitals:

Making a Difference in the Community

Dear Friend:

Caring for the community has been an unwavering commitment of University Hospitals since our founding in 1866. Commitment to our community remains at the core of our mission: *To Heal. To Teach. To Discover.*

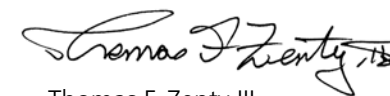
University Hospitals’ community benefit programs consist of a wide variety of activities we have developed in response to identified needs throughout our diverse region. In 2007, University Hospitals dedicated \$168 million to community benefit programs in Northeast Ohio, representing 11 percent of our net patient revenue. In addition, our four joint venture and partnership hospitals contributed to the region through a combined community benefit of \$30 million in 2007.

Our community benefit programs help protect the most vulnerable in our society and touch the lives of those who find themselves physically or socially isolated. We help people recognize serious health issues through screenings so they can get the care they need. We help people learn healthy ways to live and prevent injuries and sickness. We care for poor and uninsured people in our community.

Through University Hospitals’ extensive education and medical research programs, we share vital health information with the public and medical professionals around the world. These efforts improve the quality of medical care for all of us and will continue to do so for future generations.

By reinvesting our resources in Northeast Ohio, we help ensure the availability of the best health care for our communities. At the same time, we remain a major driver in the region’s economy and a steward of one of the community’s major assets.

The programs highlighted in our 2007 Annual Community Benefits Report demonstrate our ongoing commitment to the welfare of our communities, and to making Cleveland and the surrounding region a better place to live, work and thrive. We are honored to continue serving our community.



Thomas F. Zenty III
Chief Executive Officer
University Hospitals



Monte Ahuja
Chairman, Board of Directors
University Hospitals



University Hospitals:

An Enduring Commitment to the Community

Since our founding, University Hospitals' mission has been to provide compassionate care to all patients and improve the lives of people in the communities we serve. We accomplish this mission every day through the provision of high-quality health care and community benefit programs.

"Community benefit" includes programs designed to address identified community needs, such as improving access to health services, enhancing public health and advancing general medical knowledge. University Hospitals has taken a proactive approach in identifying our community's most pressing health needs. In 2007, we conducted a comprehensive community needs assessment that included a review of data from Cleveland's Center for Health Affairs, health status indicators from the U.S. Centers for Disease Control and Prevention (CDC), demographic data from the U.S. Census Bureau, and public health data and statistics from agencies such as the Ohio Department of Health and the Cleveland Department of Public Health. We also examined information from other state, county and city resources.

Across University Hospitals, the net cost of our community benefit programs totaled \$168 million in 2007, representing 11 percent of our net patient revenue.*

University Hospitals is the primary teaching affiliate of the Case Western Reserve University School of Medicine, and faculty physicians produce research discoveries every year that directly benefit people

around the world. Our research costs totaled \$36 million, while we contributed \$43 million to education and training for physicians and research scientists.

University Hospitals provided more than \$73 million in medical care to patients unable to pay for such services. Of this amount, \$31 million represents the cost of charity care while \$42 million relates to the costs of caring for Medicaid patients above and beyond payments received from Medicaid.

We sponsored community health improvement services with \$17 million, and contributed \$10 million in support of subsidized health services and other community and social service programs.

University Hospitals' long history of providing health care to those in need regardless of their ability to pay, as well as the service programs we provide throughout our region, are just some of the ways UH is making a difference in the community.

* To measure and report community benefit, UH follows the Catholic Health Association (CHA) guidelines as modified by the Internal Revenue Service for its redesigned form 990.

2007 University Hospitals

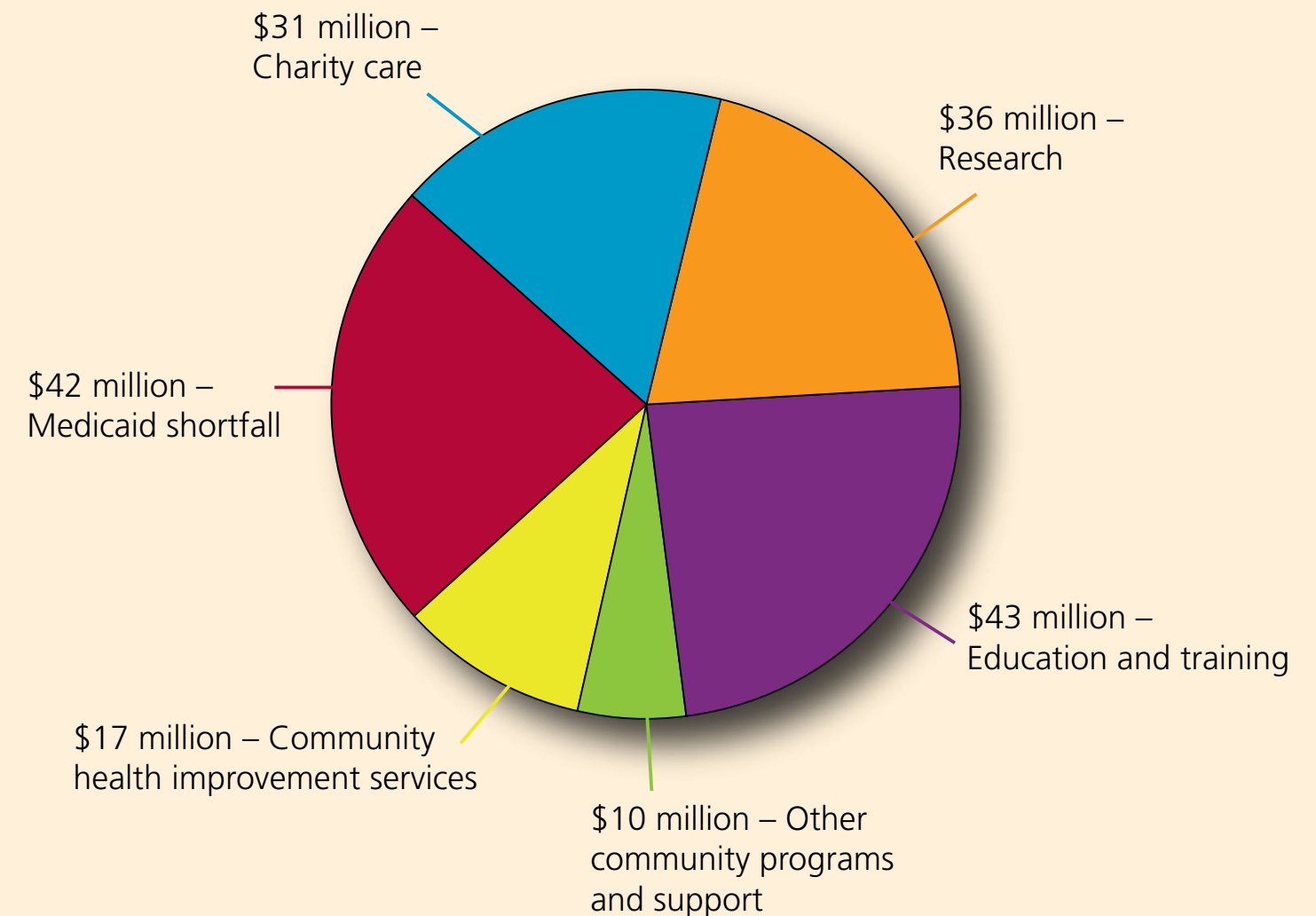
Community Benefits

Total University Hospitals

Community Benefit Contribution:

\$168 million

Note: Total community benefit contributions of \$168 million include charity care and Medicaid shortfall of \$73 million, offset by \$11 million received through the Hospital Care Assurance Program (HCAP) for a net cost of \$62 million.



University Hospitals' Uninsured Charity Assistance Program

Treating patients with dignity and respect regardless of their financial status or ability to pay is a University Hospitals commitment. Our Uninsured Charity Assistance Program formalizes our commitment by providing free care or discounts on hospital bills to uninsured Ohioans. These discounts are based on the patient's income in comparison to Federal Poverty Guidelines (FPG). Patients whose income is up to four times the FPG may be eligible for a discount on their UH hospital bill. We also can establish payment plans that are interest-free and may extend up to 60 months. UH offers financial counseling and assistance to help patients apply for government assistance programs. For more information about UH's charity care policies, or to talk to a financial counselor, patients can call (216) 844-CHIP, (216) 844-8299 or toll free (800) 859-5906.

University Hospitals' Role in the Community

University Hospitals serves a unique role in our community by providing diverse populations throughout the Northeast Ohio region with comprehensive health care – from primary care to highly specialized medical care for the most serious of health problems. We provide the same quality and compassionate service to all, no matter their income, ability to pay or socioeconomic status. We care for the well-insured, the underinsured and the uninsured; men, women and children from every community in the region, from urban centers, small towns, rural areas and suburbs.

Vision 2010: UH's Investment in the Community

University Hospitals invests its resources in our region. Our Vision 2010 strategic plan is a \$1.2 billion investment in Northeast Ohio that will have significant impact on the economic health of the region. Construction activities associated with Vision 2010 are projected to create more than 5,200 jobs at the height of construction. At the completion of the first full year of operation for all of the Vision 2010 projects combined, UH anticipates that more than 1,200 new hospital-based jobs will be created with over \$95 million in salaries, wages and benefits.

New construction and expansion of services at UH Case Medical Center and throughout the UH health system exemplify our commitment to our patients, employees and citizens throughout the region.



The Quentin & Elisabeth Alexander Neonatal Intensive Care Unit, scheduled to open in 2009, is one component of our Vision 2010 strategic plan.

To Heal. To Teach. To Discover.

Community benefit is fundamental to each aspect of University Hospitals' mission – *To Heal. To Teach. To Discover.* We help heal and teach our patients as well as the general public through a wide variety of useful programs throughout the communities we serve. At the same time, medical discoveries made here and our extensive education programs that prepare future caregivers ensure the best in health care for all of us today and for future generations.

In this University Hospitals 2007 Annual Community Benefit Report, we describe a sampling of the hundreds of programs carried out by our employees throughout Northeast Ohio. We appreciate you taking the time to read about our efforts.

Healing patients is a primary focus of University Hospitals and its employees. Our community benefit programs extend our healing reach throughout the communities we serve. We describe some of these programs here.



Patient Johnnie R. Sharkey (center) with her physician Carla M. Harwell, MD, (right), UH Otis Moss Jr. Health Center Medical Director, and Medical Assistant Valerie Landrum, MA.

Quality Care in Every Community

Established 10 years ago in conjunction with Olivet Institutional Baptist Church, University Hospitals Otis Moss Jr. Health Center serves Cleveland's Fairfax neighborhood. Through this unique facility, patients have access to high-quality primary health care from caring physicians specializing in internal medicine, pediatrics, and obstetrics and gynecology. UH Otis Moss manages more than 5,000 patient visits annually. University Hospitals provides nearly \$1.4 million to support the center each year to help keep this community healthy.

Hope for Tomorrow: Support for Women Facing Cancer

The support group, Hope for Tomorrow, for women with gynecological cancers, has been helping women cope with cancer for more than 10 years. Facilitated by an oncology social worker from University Hospitals MacDonald Women's Hospital, the group is open to anyone in the community. Hope for Tomorrow distributes a monthly newsletter, "Conversations," which focuses on women fighting ovarian cancer. At monthly sessions at the UH Ireland Cancer Center at UH Chagrin Highlands Health Center, women have the opportunity to discuss a variety of important issues such as nutrition, sexuality and advocacy.

Help with the Cost of Medicines

Each year, University Hospitals Case Medical Center's Bolwell Pharmacy helps get medicine to uninsured patients, and this can mean the difference between sickness and health.

Barbara Brooks, LSW, a social worker and pharmacy counselor at Bolwell, works with nurses, physicians, social workers and case managers, as well as community agencies, to help patients get the medicines they need. Ms. Brooks often helps patients enroll in Medicare or Medicaid plans, or identifies drug company programs that provide medicines at low cost or free of charge. Bolwell Pharmacy also provides thousands of dollars worth of free medications to patients who need but cannot afford them. "Medicine is so expensive these days," Ms. Brooks notes. "I'm pleased we've been able to help so many people."



HIV Care

UH Case Medical Center's John T. Carey Special Immunology Unit (SIU) is the largest provider of HIV medical care in Northeast Ohio. More than 1,000 adults and children receive care through this program each year, regardless of their ability to pay. About 25 percent of SIU patients are uninsured and 30 percent are on Medicaid or Medicare, while 50 percent have incomes below the federal poverty level.

SIU doctors, nurses, social workers, along with a nutritionist and a pharmacist provide a full range of services. A financial counselor helps patients access programs to obtain medications, food, shelter, transportation and emergency funds if needed. An administrator helps patients enroll in clinical trials. The SIU's impact extends beyond its doors too, through a community outreach team that teaches prevention to young people. We also offer HIV testing through the Ohio Department of Health and counseling at no charge.



Michelle V. Lisgaris, MD, Division of Infectious Diseases & HIV Medicine, one of the Special Immunology Unit's caring physicians.

Friendly Neighbor Program

One day as Rosemary Kroner, RN, was leaving a patient's home, he handed her a folded check. It was a \$1,000 donation to the UH Geneva Medical Center's Friendly Neighbor Program in memory of his wife. "I wanted to do something because you saved my life," the man told her.

The Friendly Neighbor Program has made a big difference in the lives of elderly people in Ashtabula County. That's critical, since more than 14 percent of the county's population is over 65, higher than state and national averages. The unique program helps "at risk" adults age 60 and older get the assistance they need to live safely in their own homes.

Anyone can make an anonymous call to a 24-hour Friendly Neighbor hotline to suggest a visit to an older adult who may need help. Ms. Kroner, a Community Outreach Nurse, speaks frequently to community organizations, making people aware of the importance of being a good neighbor. The Friendly Neighbor Program's only requirements are that the individual being referred is over age 60 and lives in Ashtabula County.

After visiting with the senior citizen to assess his or her health and needs, Ms. Kroner develops a plan of care. It may involve some of the 52 social service organizations in the county that provide meals, transportation or other services for seniors. Her toughest cases are when she needs to ask Adult Protective Services to intervene to move an individual to a safer environment.

UH Geneva Medical Center provides the Friendly Neighbor Program at no cost to seniors, and covers all expenses for the program. In the case of the man who gave the donation, he had been living with debilitating pain for years because it hurt too much to get into a car to go to the doctor's office. Ms. Kroner helped arrange a physician home visit for him. Soon after, his pain was under control, and like many of the elderly adults the Friendly Neighbor Program has helped, his life was changed.



Dare to C.A.R.E. nurse Jennifer Robles, RN, reviews cardiovascular screening results with patient Alice Sell.

Dare to C.A.R.E.

Cardiovascular disease affects one in five Americans over age 60. When caught early, however, it is treatable. University Hospitals' "Dare to C.A.R.E." program screens people for certain cardiovascular problems. In the previous two years, more than 10,000 Greater Clevelanders took advantage of the free program, and nearly 60 percent were identified with mild to serious problems.

Sponsored by UH Bedford, UH Geauga and UH Richmond medical centers in 2007, Dare to C.A.R.E. provides painless screenings for carotid artery disease (the "C" in C.A.R.E.), abdominal aortic aneurysms (the "A"), renal artery disease (the "R," a cause of high blood pressure), and extremity artery disease (the "E"). Dare to C.A.R.E. screening is available for people over age 60 and for those over age 50 with cardiovascular disease risk factors such as family history, high blood pressure or cholesterol, diabetes, obesity or smoking.

After the screening, participants meet with a registered nurse who explains results and risks. A physician specializing in vascular medicine reviews every screening report, and information is then forwarded to the patient's primary care physician. Dare to C.A.R.E. provided \$1.3 million in free services to the community in 2007.

Care in a Crisis

Victims of sexual assault or domestic violence who come to University Hospitals receive a type of specialized and attentive care not available at every hospital emergency department.

At UH Case Medical Center, a certified Sexual Assault Nurse Examiner, on duty or on call 24/7, is called in whenever a rape victim comes to the emergency department – more than 100 times each year. Our three specially trained nurses are crucial in the care of assault victims, who can be children, adults or elderly, explains Unit Coordinator Renee Hotz, RN, BSN, SANE-A. The presence of one of these special caregivers not only helps victims emotionally and physically, but in court as well.



Healthy Kids, Healthy Weight™

Without intervention, two out of three children with weight problems will become overweight or obese adults. Obesity is tied to many health problems – diabetes, high blood pressure and cholesterol, asthma, joint problems, heart disease and more. Children with additional risk factors, such as being a member of a low-income family or minority race or having a family history of obesity, face disproportionate chances of weight problems in adulthood.

As the leader in pediatric care in the region, UH Rainbow Babies & Children’s Hospital has stepped up to the plate. Healthy Kids, Healthy Weight™, launched in 2005, is a program that works with kids and families to cultivate long-term healthy habits and lifestyles. Following an extensive evaluation, entire families learn about and adopt better eating habits and increase their activity levels during the free 12-week program. Families work one-on-one and in groups with Rainbow dietitians, exercise physiologists and psychologists.

Preventing Child Abuse

To break the cycle. That’s the goal of the Office of Child Advocacy and Protection at UH Rainbow Babies & Children’s Hospital. “We parent the way we were parented,” says Lolita McDavid, MD, the office’s Medical Director. “In cases of abuse, we need to break that cycle.”

The office staff consults in cases when child abuse is suspected. They work with officials to determine if the child is safe at home, and identify a safer place for the child when necessary.

“Some people have a problem recognizing the line between discipline and abuse,” Dr. McDavid states. “We’re not talking about spanking. We’re talking about breaking legs and leaving bruises.” Dr. McDavid and her staff often testify in court.

The Child Advocacy Office also trains teachers, medical students, nurses, social workers, law enforcement officials and clergy how to recognize abuse. Perhaps their most important role, however, is helping to prevent abuse in the first place. The staff reaches out into the community through talks and television appearances, and teaches good parenting every chance they get.

Advocating for Kids

UH Rainbow Babies & Children’s Hospital advocates on behalf of children whenever possible. Last year, Rainbow led statewide efforts to secure Congressional continuation of a vital public health insurance program for low-income children, the State Children’s Health Insurance Program (SCHIP). Rainbow patients, parents, physicians, board members and government relations professionals traveled to Capitol Hill to ensure that members of Congress understood how important SCHIP is to children in Ohio and throughout the nation. Rainbow played a key role in ongoing advocacy efforts on the state level, working with children’s hospitals throughout Ohio to promote expanding eligibility for the Ohio Medicaid/SCHIP program.

Rainbow was selected by the National Association of Children’s Hospitals to host a town hall meeting to educate the community and its leaders on the importance of SCHIP. After the meeting, Rainbow was asked by the U.S. House Committee on Energy and Commerce to present testimony on SCHIP.



Rainbow’s pediatric residents (physicians in training) got involved too, staging a rally to encourage President Bush to sign the Children’s Health and Medicare Protection (CHAMP) Act.

All of these efforts benefited Ohio’s children. Congress continued the program through 2008 and into early 2009, and state legislators expanded SCHIP eligibility so that thousands more children and pregnant women would be eligible for SCHIP benefits.

A 2007 town hall meeting at UH Rainbow Babies & Children’s Hospital helped educate the community about the importance of SCHIP.



University Hospitals' nationally recognized education programs provide opportunities for physicians in training at all levels, as well as for nurses and other medical professionals. We offer a myriad of targeted educational programs for vulnerable populations, all with the goal of keeping people healthy.

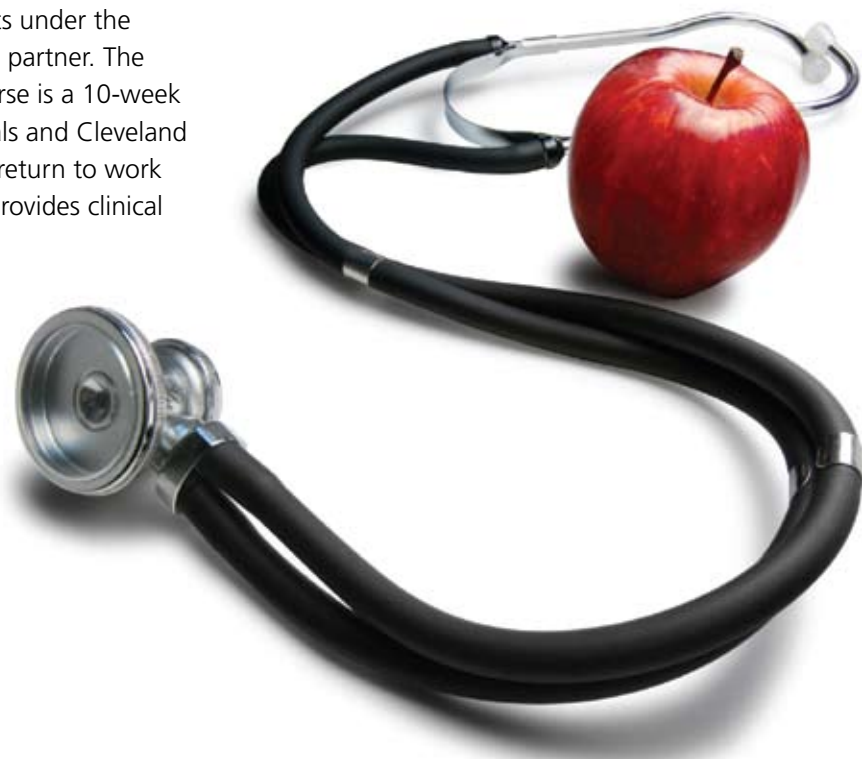
Educating Medical Professionals

Through its large graduate medical education program, University Hospitals is committed to teaching the next generation of primary care and specialist physicians. Each year, approximately 750 residents and fellows receive advanced training at University Hospitals Case Medical Center in more than 60 accredited training programs in medical and surgical specialties ranging from anesthesiology to urology.

UH's nursing education programs reach young people interested in nursing careers and those pursuing advanced degrees or career change. The Nursing Externship Program provides a 10-week, hands-on, in-depth program for junior-level students under the guidance of a supervising nurse/program partner. The University Hospitals Nurse Refresher Course is a 10-week collaboration between University Hospitals and Cleveland State University designed to help nurses return to work in an acute care setting. Every year, UH provides clinical

sites and clinical faculty for approximately 600 student nurses from more than 20 accredited nursing education programs in the region. These students are working toward their registered nurse (RN) degrees – either an associate's degree, bachelor of science or master of science in nursing.

Hundreds of students in pharmacy, physical/occupational therapy, social work and other related medical fields train at University Hospitals each year. The experience provides them with invaluable opportunities and interactions with patients.



Ireland Cancer Center Information Service

University Hospitals Ireland Cancer Center Information Service, staffed by registered nurses, provides nearly 2,000 callers a year with information on cancer and clinical trials and provides support and counseling.

Skin Cancer Prevention

The statistics are alarming. One out of 65 Americans will be diagnosed with melanoma, the most serious form of skin cancer, at some time during their lifetimes. Melanoma is the No. 1 cause of cancer deaths among women ages 25-30.

These are two of the reasons UH Case Medical Center's Dermatology Department believes so strongly in getting the word out about the causes of skin cancer and the importance of prevention and early detection. "We've seen a significant increase in the number of patients we see each year," reports Kim Phillips, BSN, CCRC, Melanoma Coordinator for the department.

Since 2004, dermatologists or other department volunteers go to The Gathering Place, a Cleveland-area cancer support center. They provide information about treatments and research, and offer support to melanoma patients and their families. In addition, the department performs free skin screenings at health fairs and community events, and promotes the use of sunscreen.





Breast Cancer Awareness

“Some women won’t get mammograms because they’ve heard bad things about them, that they cause pain or that they can actually cause cancer,” says Monique Williams, Program Coordinator for Project T.E.M.P.L.E. – Teaching, Educating, Mentoring, Preventing, Learning and Empowering. “We try to eliminate those myths.”

Project T.E.M.P.L.E. empowers women ages 40 and older in Cleveland’s minority neighborhoods to take care of their own health. Women learn the importance of monthly breast self-exams, clinical breast exams and annual mammograms, and receive nutrition and stress management advice. In 2007, 504 women from East Cleveland, Glenville, Collinwood and Kinsman neighborhoods took part in the program. UH runs Project T.E.M.P.L.E. in partnership with the Susan G. Komen for the Cure Northeast Ohio Affiliate, St. Vincent Charity Hospital and Northeast Ohio Neighborhood Health Services. “The ultimate goal is to inform women and encourage screening,” says Ms. Williams.

Seminars for Seniors

When you get up tomorrow, try brushing your teeth using your left hand if you’re right handed, or vice versa. While you’re at it, move all of your socks to a different drawer.

These are tips from “Maximizing Your Memory” – one of the most popular programs for seniors sponsored by UH Extended Care Campus (ECC) and UH Home Care Services. The organizations offer a repertoire of 24 health care seminars to community groups throughout Northeast Ohio, from Ashtabula to Westlake to Aurora. In 2007, about 1,750 seniors participated in 104 programs. Topics included medical conditions such as diabetes and stroke, and issues of aging, like safety and managing multiple medications. Program attendance continues to grow.

Senior Lunch-and-Learn

In 2007, UH Bedford Medical Center reached out to 1,700 people through its community outreach programs. While these “lunch-and-learn” meetings are enjoyable educational events, the health screenings offered during the sessions can help save lives. On several occasions people screened were sent directly to a hospital. The programs include at least two physicians speaking on a variety of topics, such as heart and vascular disease, orthopaedics, diabetes and wound care. Whenever possible, the staff includes blood pressure or cholesterol checks, screenings that can save lives.

Health Smart Program

Falls among the elderly are serious and a leading cause of death. “I Didn’t Fall So I Don’t Have To Get Up” is the facetious name for a program of safety tips for seniors – one of 12 monthly Health Smart luncheons at UH Conneaut Medical Center. Nancy Hutchens, RN, Community Outreach Nurse and Certified Diabetes Educator, coordinates the monthly programs. Each year, more than 500 participants hear about topics important to seniors and get a chance to socialize during a complimentary lunch provided by the medical center. Other topics have included how to get the most out of your prescriptions and colorectal health.

The luncheons have become so popular that most fill up and have a waiting list. Many attendees are regulars who have been coming since the program started five years ago – including one woman who is 102.



Women’s Health Expo

Heart health is just as important for women as it is for men. That’s why University Hospitals Geauga Medical Center holds an annual Women’s Health Expo in February during heart health month. Of course, women face numerous health issues and the expo’s organizers strive to cover a variety of topics for women of all ages. About 375 women from their mid-20s to 70s attended the Women’s Health Expo in 2007.



Rainbow Injury Prevention Center

The Rainbow Injury Prevention Center works tirelessly to keep kids safe, providing programs that reach little kids, big kids, teenagers and parents throughout the region. Some of their programs are described here.



Cynthia Spraggins learned how to properly secure her son Jeremiah's car seat through Rainbow's Injury Prevention Center.

Car Seats

For the youngest of children, the Rainbow Injury Prevention Center's Child Passenger Safety Program deals with all aspects of car seat safety, and even helps low-income families purchase car seats.

Bicycle Safety

For kids with their own wheels – bicycles, that is – the Rainbow Injury Prevention Center provides fun bicycle safety presentations to schools and groups, sometimes even including a quintessential bike rodeo. In 2007, the bike safety program reached about 5,000 children and adults. The center also sponsors a discount helmet purchase program.



Getting the Word Out

Rickiesha March knows that the messages she delivers to kids about how to stay safe are making an impact. For the past three years, Miss March has been part of the "Street Team," a Rainbow Babies & Children's Hospital Injury Prevention Center-sponsored group of young people which presents injury prevention and safety programs to kids throughout our communities. In 2007, Street Team members recorded more than 15,000 contacts with youngsters in Northeast Ohio, and delivered important safety messages.



Rickiesha March with eager students at Bryden Elementary School in Beachwood.



Teen Drivers

Teens behind the wheel get safe-driving messages with the help of partners in the community and various creative programs. For instance, the Rainbow Injury Prevention Center works directly with local high schools to increase seat belt use through its "Use It or Lose It" educational program and has worked with local retailers to distribute buckle-up reminder cards with tuxedos and prom dresses.



Kumar Mukesh, MBA, and students at Audubon School.

Assisting at School

As Assistant Director of the Center for Clinical Research at UH Case Medical Center, Kumar Mukesh, MBA, spends much of his time managing millions of dollars in research grant awards. However, on certain mornings he leaves grants accounting behind and goes to Audubon School to work with kids on their arithmetic. Part of the Cleveland Metropolitan School District, Audubon School, near the UH Case Medical Center campus, serves more than 500 students in kindergarten through eighth grades. About 98 percent of its students are economically disadvantaged. UH volunteer tutors help prepare kids for standardized math and reading tests, and UH Case Medical Center has donated \$50,000 to the school over the past several years. "Our main objective is to make a difference in that school," says Edgar B. Jackson Jr., MD, Senior Advisor to UH's CEO and Presidents of UH and UH Case Medical Center. "We want the children to know we care about them and their futures, and that we're here to help."



Teaching Teens

Breast cancer and teens – the two don't seem to go together. In fact, breast cancer is extremely rare in this age group, but it's never too early to learn good breast health habits, say two nurses from UH Geneva Medical Center.

Lori Slimmer, RN, BGS, and Barb Theriault, RN, BS, certified Breast Self Examination (BSE) trainers, teach classes at six high schools in Ashtabula County with help from the Susan G. Komen for the Cure Northeast Ohio Affiliate. When they started the program in 2003, it was the first time they had spoken to classes that young. But the reaction was positive.

The program first presents information on risk factors that are out of one's control, such as family history and aging. The educators then discuss risk factors within one's control, such as maintaining a healthy weight and staying away from high-fat foods. Then students, both boys and girls, work with male or female breast forms to learn how to perform a proper breast self-examination and identify what a harmless cyst and or a potentially dangerous tumor might feel like. Students are instructed to talk to an adult if they notice any changes in their own breast. Surprisingly, Ms. Slimmer says, the boys are open to the lesson, understanding that men can get breast cancer too. "We know teens can develop habits quickly. Through this program, we want them to learn a good health habit to carry with them. Hopefully, we're teaching their parents too when they take literature home."



Lori Slimmer, RN, BGS, (left) and Barb Theriault, RN, BS, help Ashtabula County high schoolers develop good breast health habits.

To Discover.

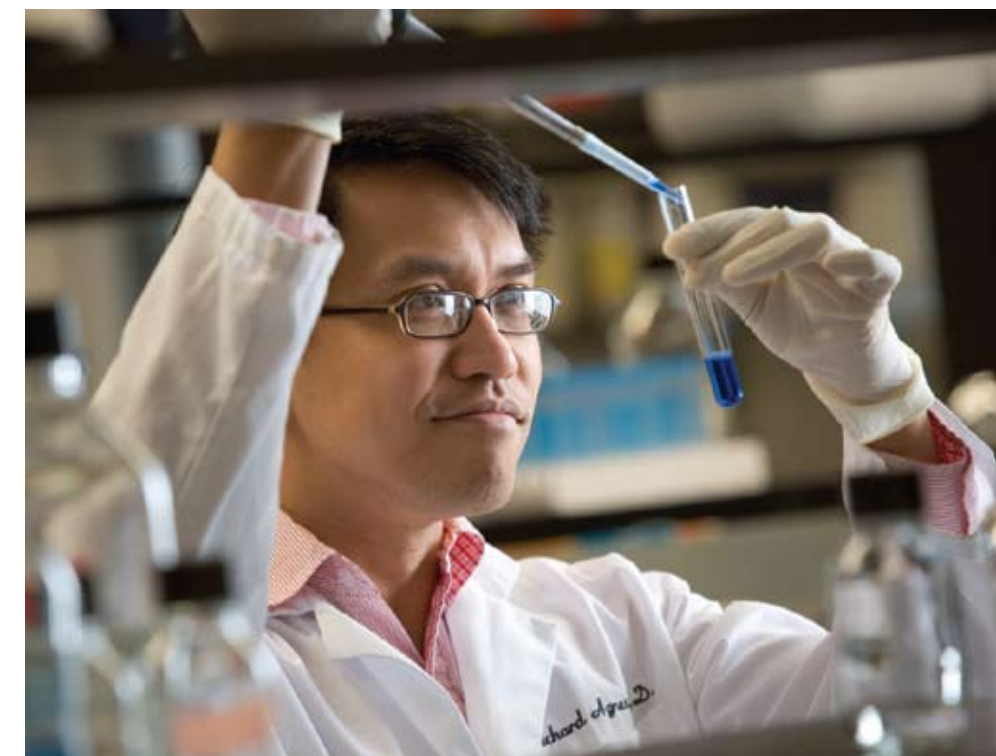
Medical research at University Hospitals is making the difference for patients today and for generations to come.

Together, Case Western Reserve University and University Hospitals Case Medical Center form the largest center for biomedical research in the state of Ohio. From basic science research taking place at the “bench” in laboratories to multisite clinical research trials available to participants in the community, research at University Hospitals and Case Western University School of Medicine is expanding the boundaries of medical knowledge and improving patient care. Many discoveries made here have been embraced as standards of care around the world. At any given time, approximately 1,800 active research protocols are under way at UH Case Medical Center.

UH researchers are improving our understanding of diseases at the cellular, molecular and genetic levels, and then applying their findings to improve treatments. To make this happen, our researchers share their work with colleagues around the world by publishing articles in peer-reviewed medical journals and by making presentations at leading national and international medical conferences.

Medical research conducted at UH is focused on a wide array of health concerns. For example, researchers here are investigating the use of vaccines to treat brain tumors, researching deep brain stimulation to treat neurological disorders, developing life-extending technology for patients who are paralyzed or have Lou Gehrig’s disease, delving into gene therapy for treating children with cystic fibrosis or people with deadly melanoma skin cancer, and much more. UH researchers are searching for ways to improve personal health and quality of life by studying new treatments for common illnesses such as psoriasis, diabetes and arthritis; by making advances in preventive care in pediatrics, women’s health and psychiatry; and by advancing our understanding of health care needs as we grow older.

Researchers at University Hospitals are dedicated to discovering ways in which science, technology and innovation can serve our community to make lives better and healthier for children and adults.



Post-doctoral Fellow Richard Agnes, PhD, working in UH’s Visual Sciences Research Center.

University Hospitals at a Glance



University Hospitals, one of the nation's leading health care systems, delivers a full range of high-quality primary and specialty medical care with superior clinical outcomes. UH also is devoted to advancing health care through medical research and educational programs.

University Hospitals Case Medical Center, our 1,032-bed academic medical center, is the primary teaching affiliate of Case Western Reserve University School of Medicine. UH Case Medical Center, located at Cleveland's celebrated University Circle, includes the nationally renowned UH Rainbow Babies & Children's Hospital; UH MacDonal Women's Hospital, Ohio's only women's hospital; and UH Ireland Cancer Center, designated by the National Cancer Institute as a Comprehensive Cancer Center.

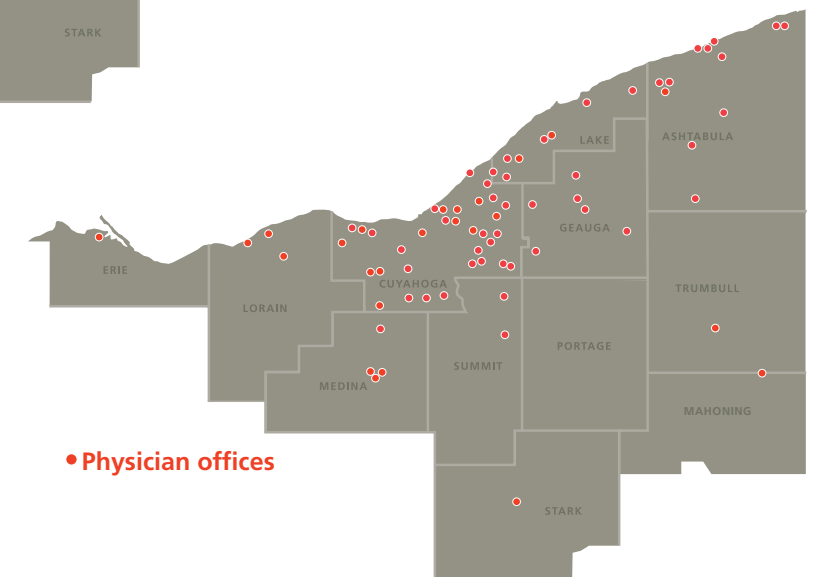
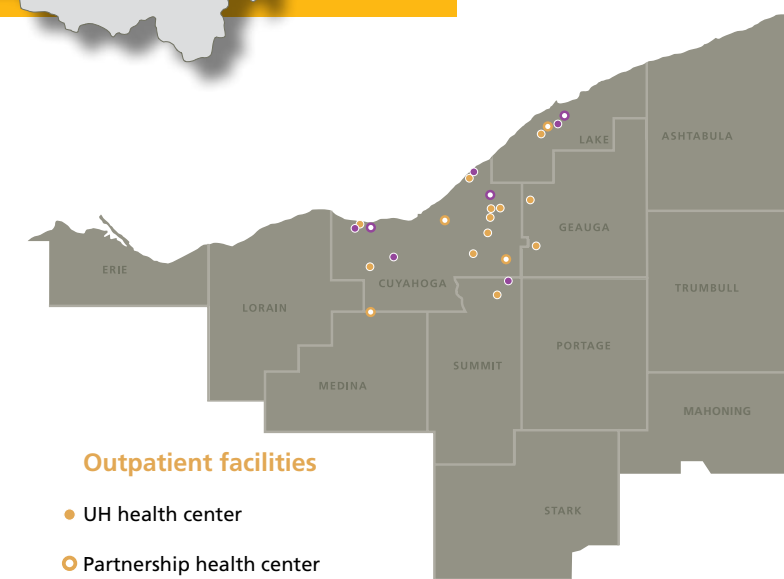
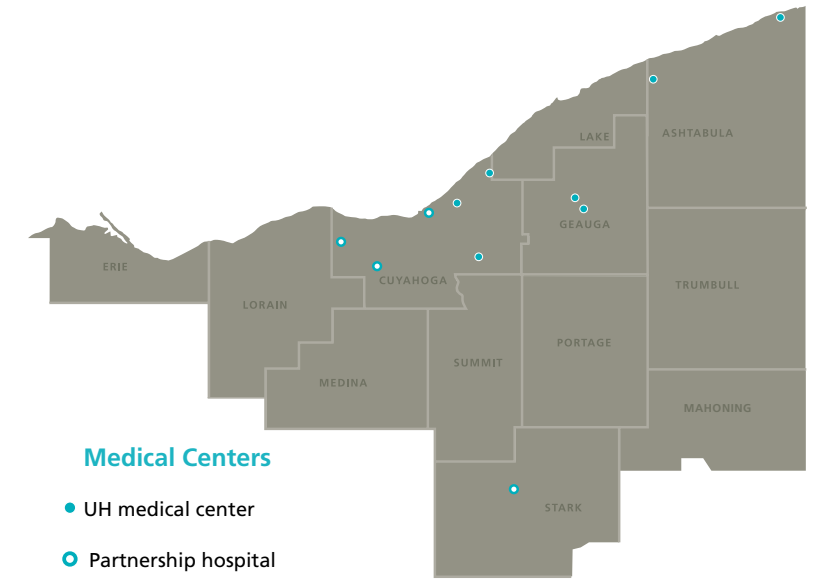
The System's community medical centers, outpatient health centers, outpatient surgery centers and urgent care centers across Northeast Ohio bring UH quality care close to home for a diverse patient population. The UH system includes a large network of primary care and specialist physicians. We offer occupational health and wellness, skilled nursing, elder health, assisted living, rehabilitation and home care services. University Hospitals extends its services to patients throughout the region at joint venture and partnership hospitals and health centers.

University Hospitals with its partnerships is ranked Northeast Ohio's second largest private sector employer. Together, Case Western Reserve University and University Hospitals Case Medical Center form the largest center for biomedical research in the state of Ohio.

Physicians and employees throughout the University Hospitals health care system are committed to providing advanced and compassionate care and ensuring access for all patients. We carefully monitor expenses so that high-quality care is provided at reasonable costs.

The Region We Serve

Through a strong community presence, University Hospitals serves patients throughout Northeast Ohio.



University Hospitals is proud to be a vital part of Northeast Ohio and to make a difference in the region. Our 142-year history is rich in caring for those in need and in providing outreach activities. We plan to carry our community benefit legacy forward for generations to come.

University Hospitals Medical Centers

University Hospitals Case Medical Center

- UH Ireland Cancer Center
- UH MacDonald Women’s Hospital
- UH Rainbow Babies & Children’s Hospital

University Hospitals Bedford Medical Center

University Hospitals Conneaut Medical Center

University Hospitals Geauga Medical Center

University Hospitals Geneva Medical Center

University Hospitals Richmond Medical Center

University Hospitals Extended Care Campus

- Visit us online at **www.UHhospitals.org**
- Call toll free **866-UH-4-CARE**
- View this report online at **www.UHhospitals.org/communitybenefit**

Under Construction:

University Hospitals Cancer Hospital (at UH Case Medical Center)



University Hospitals Ahuja Medical Center (in Beachwood)





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