

VDI Remote Access

VMware Horizon Client Install & Login – Mac Desktop & MacBook

Introduction

To remotely access VDI on your Mac Desktop or MacBook, you must install the VMware Horizon Client app. As part of the installation process and to log into VDI, you will be required to verify your identity with UH's two-step verification process. This process requires you to register. If you have not registered, refer to the **VDI Remote Access Two Step Verification Registration** job aid for assistance. You will not be able to complete the VMware Horizon Client installation until you register.

The VMware Horizon View Client should only be downloaded from the downloads page on UH's VDI Resources page (<u>http://www.uhhospitals.org/for-employees/vdi-resources</u>).

Note ► The process refers only to Non-UH devices (those devices not owned or supplied to you by UH). UH devices have VDI installed and available for use.

Installing the VMware Horizon Client

1. Navigate to <u>http://www.uhhospitals.org/for-employees/vdi-resources.</u>



1

□ The VDI Resources page appears.

For	Employees		
About	Employee Direct Access	UH GPS	More 👻
VDI R	esources		
Downlo	ads		+
Trainin	g Videos		+
Support	t Documentation		+

2. Click Downloads.

□ The Horizon View Clients downloads appear.

Downloads	×
 Horizon View Clients Horizon View client for Windows Horizon View client for Mac OS 	
Training Videos	+
Support Documentation	+

- 3. Click the Horizon View client for Mac OS.
 - The File Download Security Warning screen appears.



4. Click Open.

□ ■ The install window appears.



- 5. To install VMware Horizon Client, drag the icon to the Applications Folder.
 - □ The Software Update screen may appear.

0 0 0	Software Update				
	A new version of VMware Horizon Client is available! VMware Horizon Client 4.10.0 is now available (you have 4.8.0). Would you like to download VMware Horizon Client 4.10.0 now?				
	 A FREE update of the VMware Horizon Client for Mac is available. Download and install the update to take advantage of: Improved security for connections. Fix to issue with smart cards and Windows 10 virtual desktops. 				
	Simultaneous application sessions from different end points. (if set on server) See the VMware Horizon Client release notes for more details				
	of the <u>initial nonzon energicitate notes</u> for more details.				
	Skip This Version Remind Me Later Download and Install				

6. If the Software Update screen appears, click **Skip This Version**.

□ The file copies to the **Applications** folder.



□ The End User License Agreement appears.

0 😑 🕒	VMware-Horizon-Client-3.2.0-2331566.dmg			
	English			
IMPORTANT - Read this License Agreement carefully before clicking on the "Agree" button. By clicking on the "Agree" button, you agree to be bound by the terms of the License Agreement.	VMWARE END USER LICENSE AGREEMENT PLEASE NOTE THAT THE TERMS OF THIS END USER LICENSE AGREEMENT SHALL GOVERN YOUR USE OF THE SOFTWARE, REGARDLESS OF ANY TERMS THAT MAY APPEAR DURING THE INSTALLATION OF THE SOFTWARE, IMPORTANT-READ CAREFULLY. BY DOWNLOADING, INSTALLING, OR USING THE SOFTWARE, YOU (THE INDIVIDUAL OR LEGAL ENTITY) AGREE TO BE BOUND BY THE TERMS OF THIS END USER LICENSE AGREEMENT ("EULA"), IFY OU DO NOT AGREE TO THE TERMS OF THIS BULA, YOU MUST NOT DOWNLOAD, INSTALL, OR USE THE SOFTWARE, AND YOU MUST BOLLETE OR RETURN THE UNUSED SOFTWARE TO THE VENOR FROM WHICH YOU AGUNED I WITHINT HIRTY (30) DAYS AND REQUEST A REFUND OF THE LICENSE FEE, IF ANY, THAT YOU PAID FOR THE SOFTWARE.			
	EVALUATION LICENSE. If You are locasing the Software for evaluation purposes, Your use of the Software is only permitted in a non-production environment and for the period limited by the License Key. Notwithstanding any other provision in this EULA, an Evaluation License of the Software is provided "AS-IS" without indemnification, support or warranty of any kind, expressed or implied.			
	1. DEFINITIONS.			
	1.1 "Affiliate" means, with respect to a party, an entity that is directly or indirectly controlled by or is under common control with such party, where "control" means an ownership, voting or similar interest representing fifty percent (50%) or more of the total interests then outstanding of the relevant entity (but only as long as such person or entity meets these requirements).			
	1.2 "Documentation" means that documentation that is nenerally provided to You by VMware with			
	Print Save Disagree Agree			

- 7. Click the Agree button.
 - □ The Finish Installing VMware Horizon Client screen may appear.

Finish installing VMware Horizon Client To finish upgrading the VMware Horizon Client, you need to upgrade printing services now. Please input an Admin password when prompted. Disable Printing Upgrade

8. If this screen appears, click **Upgrade**.

□ The VMware Horizon Client wants to make changes screen appears.



- 9. Enter your password to allow the client to make changes to your machine.
 - ☐ The **Server Setup** page appears.

00	VMware Horizon Client	
vm ware	Horizon	
Enter the n	me of the Connection Server.	
Always	onnect at launch	
	Cancel	

- 10. In the Server Address field, enter https://vdi.uhhospitals.org.
- 11. Click Done.

□ The Login screen appears.

	• • •	Login		
vdi.uhhospitals.org	vmware Horizo	n		
	Server: 🧃	https://vdi.uhhospitals.org		
	Username: T	employ1		
	Password:	•••••		
	Domain:	JHHS	0	
		Cancel	Login	

- 12. Enter your UH Username
- 13. Enter your UH Password.
- 14. Click Login.

	Login
vdi ubbospitals org	vmware Horizon
	Enter passcode from SecureAuth Mobile App -OR-Type: 1 for one time code as SMS/Text. 2 for one time code as phone/voice call. 3 for login request to the SecureAuth Mobile App. Server: Antps://vdi.uhhospitals.org Tokencode:
	Cancel

15. Enter the passcode from the SecureAuth mobile app or type in 3 to send a login request to the SecureAuth Mobile App.

Note If you did not choose to download the mobile app, type in 1 to receive your code as SMS/Text or 2 to receive your code as phone/voice call.

16. If you select 3 to send a login request to the SecureAuth mobile App, swipe down and tap **APPROVE THIS REQUEST.**

☐ The Desktop Pool(s) appear.



- 17. Click your pool.
 - Note You may be assigned to different VDI pools than what you see in this image.
 - Note When loading your Virtual Desktop for the first time or after you have disconnected and logged off, it may take a few minutes for your desktop to be built and loaded. This also applies if you have not accessed your VDI for over 21 hours.
 - ☐ Your VDI desktop appears.



Note ► The desktop view varies based on your Windows version.

18. Access the desired applications by tapping the application icon.

Logging into the VMware Horizon Client



1. Click the VMware Horizon Client icon.

□ The Login screen appears.

	• • •	Login
	vmware Horiz	zon
val.unnospitals.org		
	Server:	Mitps://vdi.uhhospitals.org
	Username:	Temploy1
	Password:	•••••
	Domain:	UHHS
		Cancel Login

- 2. Enter your UH Username
- 3. Enter your UH **Password.**
- 4. Click Login.

000+		
	Login VMWare Horizon	
vdi.uhhospitals.org	Enter passcode from SecureAuth Mobile App -OR- Type: 1 for one time code as SMS/Text. 2 for one time code as phone/voice call. 3 for login request to the SecureAuth Mobile App. Server: A https://vdu.uhhospitais.org Tokencode:	
	Cancel Login	

5. Enter the passcode from the SecureAuth mobile app or type in 3 to send a login request to the SecureAuth Mobile App.

Note If you did not choose to download the mobile app, type in 1 to receive your code as SMS/Text or 2 to receive your code as phone/voice call.

6. If you select 3 to send a login request to the SecureAuth mobile App, swipe down and tap **APPROVE THIS REQUEST.**

□ The Desktop Pool(s) appear.



- 7. Click your pool.
 - Note You may be assigned to different VDI pools than what you see in this image.
 - Note When loading your Virtual Desktop for the first time or after you have disconnected and logged off, it may take a few minutes for your desktop to be built and loaded. This also applies if you have not accessed your VDI for over 21 hours.
 - ☐ Your VDI desktop appears.





Access the desired applications by tapping the application icon.